

**Paper Code: M-EPA-AGOF02001**
**Level 2**

# Aviation Ground Operative – Flight Operations EPA Mock Multiple-choice Test

## Information for registered Centres

The seal on this examination paper must only be broken by the learner at the time of the examination.  
**Under no circumstances should a learner use an unsealed examination paper.**

## Information for candidates

**Under no circumstances should the candidate use an unsealed examination paper.**

This examination consists of **30 multiple-choice** questions. The minimum pass mark is 18 correct answers. Candidates will achieve a **MERIT** if they correctly answer 21 or more of the questions. Candidates will achieve a **DISTINCTION** if they correctly answer 24 or more of the questions. The duration of this examination paper is **60 minutes**. You are **NOT** allowed any assistance to complete the answers. You must use a pencil to complete the answer sheet - pens must **NOT** be used. When completed, please leave the **Examination Answer Sheet (EAS)** on the desk.

### EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01  A  B  C  D **ANSWER COMPLETED CORRECTLY**

**Examples of how NOT to mark your Examination Answer Sheet (EAS). These will not be recorded.**

01  A  B  C  D **DO NOT** partially shade the answer circle  
**ANSWER COMPLETED INCORRECTLY**

01  A  B  C  D **DO NOT** use ticks or crosses  
**ANSWER COMPLETED INCORRECTLY**

01  A  B  C  D **DO NOT** use circles  
**ANSWER COMPLETED INCORRECTLY**

01  A  B  C  D **DO NOT** shade over more than one answer circle  
**ANSWER COMPLETED INCORRECTLY**

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

1

You are helping in the operations office and overhear radio communications between colleagues - 'The flight hasn't departed yet because it has a CTOT.' A 'CTOT' is a:

- A. Calculated Taxi Out Time
- B. Controlled Taxi Out Time
- C. Calculated Take Off Time
- D. Controlled Take Off Time

2

While walking in the terminal building, you notice a pushchair that has 'CDG' on the label. This item is destined for:

- A. Brussels
- B. Paris
- C. Amsterdam
- D. Madrid

3

Your superior asks you to check the report for the weather at your station over the last hour. You should obtain a copy of the latest:

- A. METAR
- B. TAF
- C. AIRMET
- D. VOLMET

4

Your company deals only with aircraft operating domestic routes. Which of these is **not** a domestic route?

- A. Southampton to Belfast
- B. Edinburgh to Exeter
- C. Birmingham to Dublin
- D. Norwich to Gloucester

5

You are assisting the operations controller when one of your aircraft diverts, and you are asked to send the DIV (divert) message. The DIV message **must** be sent to:

- A. the departure station, the arrival station, the divert station
- B. the engineers, the emergency services, air traffic control
- C. the departure station, the divert station, air traffic control
- D. the arrival station, the emergency services, the engineers

6

Carrier-specific rules regarding the loading of a wheelchair on a particular flight, can be found:

- A. in the IATA Airline Handling Manual
- B. in the IATA Dangerous Goods Regulations
- C. on the Internet
- D. in your organisation's Ground Operations Manual(s)

7

A captain calls on the radio to your operations office saying he has declared an **emergency** with air traffic control. One problem that could have happened is a:

- A. 15-minute delay
- B. loss of hydraulic fluid
- C. bird striking the fuselage and bouncing off
- D. passenger having a migraine

8

While being driven around the airfield you notice a large, static, metallic structure, green in colour, which resembles an aircraft fuselage. This is **most** likely to be:

- A. an unserviceable aircraft
- B. a simulator
- C. a fuel tank
- D. a fire-training rig

9

When aircraft anti-collision beacons are being displayed, all staff are required to:

- A. remain clear of the aircraft footprint at all times until the anti-collision beacons are extinguished
- B. remain outside the stand boundary lines until the anti-collision beacons are extinguished
- C. remain clear of hazard areas unless they are performing a task necessary for the immediate servicing of the aircraft
- D. stay clear of the hazard areas if the engines are running

10

Zones around an aircraft that restrict vehicle access are referred to as ERAs (Equipment Restraint Areas). A general rule of operation for a 2-metre buffer zone around the aircraft is that:

- A. any equipment or vehicle designed to interface with the aircraft can enter the zone
- B. any vehicle that is used for the purposes of the aircraft turnaround can enter the zone
- C. no vehicle may enter, except in the event of an emergency
- D. passenger transport can enter the zone if it is raining

11

As a staff member accessing the apron it is a requirement to wear high-visibility clothing. The **most** appropriate action to take to ensure the clothing is effective is to:

- A. always wear high-visibility clothing with sleeves
- B. ensure it is not too dirty to be clearly visible
- C. purchase new high-visibility clothing as frequently as possible
- D. not wear high-visibility clothing airside when carrying out dirty jobs

12

A colleague's UK driving licence has been suspended for 6 months by a magistrates' court for speeding. How does this affect their airside driving permit?

- A. As the airport is private property they are still allowed to drive airside
- B. As long as they declare the ban to their employer, they are allowed to continue driving, if approved by the company
- C. Their airside driving permit is automatically revoked
- D. As their ban was short term and for speeding, it does not affect their airside driving permit

13

Vehicles come under the control of Air Traffic Control (ATC) when on:

- A. all areas of the airfield
- B. runways, aprons and taxiways
- C. all areas contained within the manoeuvring area boundary
- D. runways and taxiways only

16

An incident has occurred that might affect your operation. To obtain an up-to-date news report you would be **least** likely to use a:

- A. radio
- B. facsimile machine
- C. television
- D. mobile phone app

14

The manoeuvring area boundary is indicated by:

- A. a double black and white chequered line
- B. a red line
- C. two parallel red lines
- D. two parallel white lines

17

You take over operating an item of equipment from a colleague. It is **most** important to:

- A. follow the procedures for its use
- B. return it after use
- C. shut it down after use
- D. sign it off as being defect-free

15

Like any workplace, your workplace has many hazards. One of the best ways to identify hazards is to:

- A. perform regular internal inspections
- B. hire a consultant
- C. perform regular internal audits
- D. remove all hazardous items from the workplace

18

An airline asks you for booking figures for a particular flight. You would pass them the most up-to-date figures:

- A. unless you think the information might change
- B. so that they will not request the information again
- C. unless it is quicker for you to retrieve older information
- D. so that they can make the best decisions about the flight

19

One of the engines of a landing aircraft catches fire, and you are communicating with the fire service. What weather information might they request?

- A. Dew point
- B. Cloud base
- C. Surface wind
- D. Relative humidity

22

You receive a phone call at check-in, the caller is requesting information on whether a passenger departed on a certain flight. The **most** appropriate response is to:

- A. provide them with the information they are requesting
- B. contact your supervisor and ask them if you can release the information
- C. ask them for their credentials, in order to release the information
- D. explain that you cannot provide them with this information

20

After a flight has boarded, you need to provide the cabin crew with a passenger manifest, but your system fails. Possible options in the event of system failure do **not** include:

- A. a back-up system
- B. a colleague's computer
- C. recall from memory
- D. a hand-written manifest

23

While working in the control tower you see a device called an 'Aldis lamp'. This is used for:

- A. lighting the tower at night so staff can work inside without it being too bright for aircraft
- B. signalling to aircraft and vehicles in the event of radio failure
- C. backlighting tower computer screens
- D. lighting the tower at night so aircraft can see it as an obstacle

21

An item of equipment that is important for your role has been malfunctioning for several weeks. The responsibility to fix it lies with:

- A. you, if you are the one who uses it the most
- B. your employer, as all equipment should be in efficient working order
- C. the airport authority's, as they manage the airport and equipment in it
- D. nobody in particular, it will be fixed when somebody gets around to it

24

If you discover that the windsocks at your airfield are faulty and do not provide reliable indications, another method of measuring the wind is by using:

- A. an anemometer
- B. a ceilometer
- C. a transmissometer
- D. a hygrometer

25

You are performing a daily inspection of one of the operations vehicles and notice there is a bulge in one of the tyres. The **most** appropriate course of action to take is to:

- A. only use the vehicle for short journeys
- B. use the vehicle, but not on the manoeuvring area
- C. report the defect and ensure alternative vehicles are used
- D. not use the vehicle

26

You have been asked how to check the fuel level of an airside vehicle. The **most** appropriate method is to:

- A. read the fuel gauge while the engine is switched off
- B. switch on the vehicle and read the fuel gauge
- C. ask your supervisor
- D. check recent logs of the vehicle usage

27

An item of air traffic equipment has suddenly become faulty during a shift and cannot be used. As a **minimum** requirement, this would be recorded:

- A. but only if there was time
- B. on the watch log
- C. on the ATIS
- D. by broadcasting to all aircraft on frequency

28

You work as an air traffic assistant in a tower that uses manual strips. You accidentally allocate strips to the incorrect controllers. This will:

- A. have no impact whatsoever
- B. result in the airport closing for the day
- C. result in aircraft delays
- D. likely cause multiple aircraft collisions

29

A new item of equipment arrives and you have not been trained in its use. Your **most** appropriate course of action is to:

- A. use the equipment after carrying out a risk assessment
- B. read the manual(s)/paperwork for the equipment before using it
- C. ask a colleague how the equipment works before using it
- D. not use the equipment until you have been formally trained

30

While driving a vehicle on the airfield you break down within the critical area of the instrument landing system (ILS). You **must** immediately inform:

- A. airfield operations
- B. air traffic control
- C. your supervisor
- D. the airport fire service





# Level 2

**Highfield Assessment**

Highfield House  
Heavens Walk  
Lakeside  
Doncaster  
South Yorkshire  
DN4 5HZ  
United Kingdom

Tel: +44 0845 2260350 Tel: +44 01302 363277

Fax: +44 0845 2260360 Fax: +44 01302 739144

[info@highfieldassessment.com](mailto:info@highfieldassessment.com) [www.highfieldassessment.com](http://www.highfieldassessment.com)