

Summary of Changes Log

Document title and version number	Overview of change	Date of the change
L3 Customer Service Specialist Written Submission Sheet (IfATE v1.0) was v1.1 now v1.2	Updated the wording for the apprentice declaration to provide clarity on which assessment method the written submission sheet supports	31/05/2024
L3 Customer Service Specialist Written Submission Sheet (IfATE v1.1) was v2.0 now v2.1	Updated the wording for the apprentice declaration to provide clarity on which assessment method the written submission sheet supports	31/05/2024