

Highfield **Level 2** End-Point Assessment for ST0299 **Pharmacy Services** **Assistant v1.0**



Government funding band – **£5,000**



On-programme duration – **Typically 15 months**
(minimum of 12 months)



Gateway requirements –

- **Level 1 English and maths** (optional for 19+, please see funding rules)
- **Completed portfolio**



End-point assessment method – **Knowledge test, simulated observation with question and answer session and professional discussion**

Working as a pharmacy services assistant

The pharmacy services assistant (PSA) works under the supervision of a pharmacist, pharmacy technician or other accountable healthcare professional. The PSA provides a variety of pharmacy and medicines services to patients, the public and other professional healthcare teams. The PSA supports the delivery of pharmacy services in a variety of pharmacy environments.

A PSA will be involved in supporting the supply, preparation and assembly of medicines and products. They will issue these to patients and other healthcare professionals and assist in providing advice to patients, helping them to make effective use of their medicines. They will be responsible for ordering and receiving medicines, as well as for their storage, disposal and return.

The programme's structure

Apprentices will be placed in a role typically over 15 months during which they will be supported while on-programme by their tutor. During the 15 months, the tutor will review the progress of the apprentice against the standard to ensure they are prepared for the end-point assessment.



Your apprentice's journey



Ready for training

- Initial assessment
- English and maths training (optional for 19+, please see funding rules)
- On-programme training to meet the requirements of the standard
- Gateway self-assessment report

Set for assessment

The methods used for end-point assessment are as follows.

Knowledge Test

- 90-minute multiple-choice test
- Will include scenario-based questions

Simulated observation with question and answer session

- 2 simulated tasks to be completed during a 1-hour observation
- 1:1 observation that should take place in the apprentice's normal working environment
- 10-minute question and answer session after each task

Professional discussion

- 30-minute structured meeting
- Discuss the portfolio, professional development and reflect on their apprenticeship

Go further

On completion, successful apprentices can progress further in the sector in related job roles, such as pharmacy technician or pharmacist.

Need to know more: