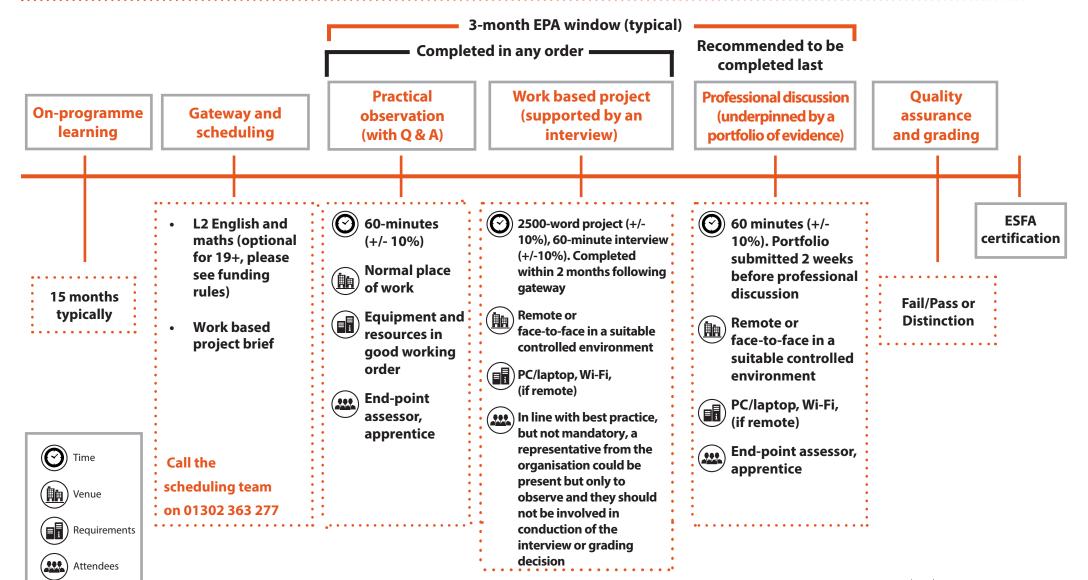
## Apprentice End-Point Assessment Journey Level 3 ST0071 Customer Service Specialist V1.1



Please note that this document is subject to changes in the assessment plans. Agreed assessment schedule to be confirmed by our scheduling team. Version 1.4 May 2025 ST0071/ IfATE v1.1 www.highfield.co.uk ©2025 Highfield Awarding Body for Compliance Limited

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