

Think about

Professional dialogue and interview

Level 3 ST0201 Supply Chain
Practitioner (Fast-moving consumer
goods) v1.0/AP01



On the day of this assessment you will carry out:



A 30-45 minute professional dialogue and interview



Remote or face-to-face



Under exam conditions



With an end-point assessor



Key point

You will have already gathered your portfolio of evidence, which is not formally assessed, but can be used to illustrate your answers.



Do

- Review the criteria associated with the professional dialogue and interview - this can be found in the EPA Kit and in the table at the end of this document
- Review relevant legislations, regulations and your organisation's policies and procedures
- Ensure a quiet room is available and that there are no interruptions
- Be prepared to answer at least 6 questions and any follow-up questions that your assessor may ask
- Bring examples of your on-programme work to refer to and showcase your skills and behaviours



Don't

- Forget to bring your ID
- Forget to plan



Next steps

- Results can take up to 7 working days to be confirmed
- Your manager or training provider will inform you of the results



Resits

- If you do not achieve a pass result on the professional dialogue and interview you can resit the assessment





Use the table below to plan and prepare for the professional dialogue and interview

(P) indicates pass criteria

(D) indicates distinction criteria

Assessment criteria	Key points to remember
Knowledge	
(P) Demonstrate an understanding of the needs of a single customer group (K3)	
(D) Demonstrate an understanding of the needs of multiple customer groups (K3)	
Behaviours	
(P) Demonstrate flexibility to changing working environment and demands (B1)	



(P) Accept responsibility, is proactive, plan work (B3)	
(P) Build good relationships with others, work collaboratively, contribute ideas and challenges appropriately (B4)	
(P) Work to identify and ensure root causes of problems are resolved, demonstrating a tenacious approach (B5)	
(P) Ensure safety of self and others, hygienic (B7)	



(P) Challenge safety issues (B7)	
(P) Act in alignment with the business vision and values (B8)	
(P) Complete activity to learn about FMCG industry (B8)	
(D) Constructively question and challenge to understand the reasons behind the change. Set a positive example for others about change (B1)	



(D) Plan to exceed objectives. Effectively prioritises and re-prioritises work to meet objectives (B3)	
(D) Contribute to team based discussions/problem solving (B4)	
(D) Adopt a preventative approach to problem solving (B5)	
(D) Promote safe working (B7)	



(D) Promote business vision and values to others (B8)	
(D) Undertake activity to promote the supply chain profession (B8)	

V1.1

