

Think about
Practical Observation
Level 3 Senior Healthcare Support
Worker – Adult Nursing Support
(AP02 09/18)



On the day of assessment, you will carry out:



A 120-minute observation plus up to 10 minutes Q&A



Face-to-face



Under exam conditions



With an end-point assessor



Key point

Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.



Do

- Review the criteria associated with the practical observation – this can be found in the EPA kit
- Discuss the activities you need to demonstrate with your manager
- Use the planner to plan how you will demonstrate the skills you have that are associated with the practical observation
- Review relevant legislation, regulations and your organisation's policies and procedures
- Be prepared to answer follow-up questions that further test your skills and behaviours



Don't

- Forget to bring your ID
- Forget to tell your colleagues and to obtain consent from patients who are present while you are being observed
- Panic if a planned activity cannot go ahead, you can identify another activity to be observed



Next steps

- Results can take up to 12 working days to be confirmed
- Your manager/training provider will inform you of your results



Resits

- If you do not achieve a pass result on the practical observation you can resit the assessment



Use the table below to plan and prepare for the practical observation

Standard area - core	Key points to remember
Health and wellbeing	
Duty of care and candour, safeguarding, equality and diversity	

**Person-centred
care, treatment
and support**

Communication

**Personal, people
and quality
improvement**

**Health, safety
and security**

Dignity

Respect and empathy

Discretion

**Standard area
- option Adult
nursing support**

Key points to remember

**Assist with
clinical tasks**

**Activities of
daily living**