

Paper Code: M-EPA-AGOAH2001
Level 2

Aviation Ground Operative – Aircraft Handling EPA Mock Multiple-choice Test

Information for registered Centres

The seal on this examination paper must only be broken by the learner at the time of the examination.
Under no circumstances should a learner use an unsealed examination paper.

Information for candidates

Under no circumstances should the candidate use an unsealed examination paper.

This examination consists of **30 multiple-choice** questions. The minimum pass mark is 18 correct answers. Candidates will achieve a **MERIT** if they correctly answer 21 or more of the questions correctly. Candidates will achieve a **DISTINCTION** if they correctly answer 24 or more of the questions correctly. The duration of this examination paper is **60 minutes**. You are **NOT** allowed any assistance to complete the answers. You must use a pencil to complete the answer sheet - pens must **NOT** be used. When completed, please leave the **Examination Answer Sheet (EAS)** on the desk.

EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01 A B C D **ANSWER COMPLETED CORRECTLY**

Examples of how NOT to mark your Examination Answer Sheet (EAS). These will not be recorded.

01 A B C D **DO NOT** partially shade the answer circle
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use ticks or crosses
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use circles
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** shade over more than one answer circle
ANSWER COMPLETED INCORRECTLY

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

1

You are driving a vehicle within the Equipment Restraint Area (ERA). The maximum speed in the ERA is:

- A) 5 MPH
- B) 10 MPH
- C) 15 MPH
- D) 20 MPH

2

A colleague is reversing their vehicle up to an aircraft and asks you to be the banks person. To indicate the distance of the back of the vehicle from the aircraft, you:

- A) shout out how far away the aircraft is, firstly in feet, and then in inches when the vehicle is closer
- B) tell your colleague exactly when to stop using the radio
- C) wait until the vehicle is the appropriate distance away and then slap your hand twice against the back of the vehicle
- D) raise your hands above your head, the distance between your hands indicating the distance between the vehicle and the aircraft

3

You are standing at the head of the stand, next to the visual docking guidance system that an aircraft is using to park, but the aircraft is continuing to taxi too far forward. Your **first** action would be to:

- A) phone air traffic control and inform them
- B) immediately extend your arms and cross them above your head
- C) call your supervisor on the radio to inform them
- D) quickly move any ground support equipment out of the way

4

After you have marshalled an aircraft onto the stand, your colleague puts the chocks in place. To indicate to the flight crew that the chocks are inserted, the correct signal is to:

- A) raise your right arm up to head level with wand pointing up
- B) perform a standard salute with the right wand
- C) extend arms and wands above the head, moving wands inwards with a 'jabbing' motion until they touch
- D) cross arms with wands downwards and in front of the body

5

Upon arriving at work in the morning you notice that the ground is wet, and you remember that the temperature overnight was forecast to be below 0°. You would be concerned about:

- A) poor visibility
- B) freezing surfaces
- C) strong winds
- D) high UV levels

6

After the fueller has left the apron, you notice a puddle of fuel where the refuelling vehicle was parked. An appropriate course of action would be to:

- A) phone the refuelling company so they can return to clean up the spillage
- B) avoid the area. It will only take a short amount of time for the fuel to naturally evaporate
- C) clean up the spillage with paper towels
- D) contact the emergency services, inform the captain, and mark/cordon off the area

7

While working on the ramp you see a box waiting to be loaded, which has a number of stickers on it including an orange diamond-shaped sticker with the number '1.4'. This indicates that the box contains:

- A) radioactive material
- B) infectious substances
- C) explosives
- D) magnetic material

8

You are asked to collect the (Conveyor) Belt Loader. The Belt Loader is an item of ground support equipment that is used only for the loading and unloading of:

- A) containers
- B) loose items
- C) pallets
- D) cargo

9

A baggage cart that contains items to be loaded is on the stand, awaiting arrival of the aircraft, when heavy rain starts falling. You would protect the bags by:

- A) dragging the cart to a sheltered area
- B) loading the bags as quickly as possible when the aircraft arrives
- C) taking the bags back to the terminal building
- D) putting the protective cover over the cart

10

Your company's procedures state that the checked baggage manifest must be signed by an Appointed Person. An Appointed Person is:

- A) a person qualified as a loading team leader
- B) a supervisor or manager
- C) a person trained and authorised in AAA procedures
- D) the aircraft captain

11

You see a member of loading staff bending over to pick up a heavy box. The **most** likely result of this is:

- A) back pain or injury
- B) dropping the box
- C) squashing the box
- D) tripping over

12

You overhear a conversation about loading 'ULDs'. ULD stands for:

- A) Uniform Length Design
- B) Unloading Long Dock
- C) Unit Load Device
- D) Uneven Load Distributor

13

Your team leader hands you a bag and tells you it has been offloaded from the cabin. You are informed that it has the passenger's laptop inside. Your **main** concern is:

- A) electrical signals interfering with the navigation instruments
- B) the departure being delayed
- C) items inside that the passenger may want during the flight
- D) the laptop battery potentially causing a fire

14

A suitcase arrives on the stand for you to load, and you notice it has a 'heavy' tag on it. The **most** sensible course of action is to:

- A) request help from a colleague to help lift the bag
- B) call your supervisor to request a forklift to lift the bag
- C) drag the bag across the ground and on to the loading equipment
- D) lift the bag on to the loading equipment yourself

15

The hold of an aircraft has an electrically-operated opening mechanism that you have not been shown. Before opening, you would:

- A) ask the captain if you can open the hold
- B) ensure you have been trained and authorised to open/close the hold
- C) call the operations department for permission
- D) wait for all the passengers to disembark

16

The completed Loading Instruction Report for your flight shows there is radioactive material both in the forward hold and the aft hold. This is **most** likely to be because:

- A) the Transport Index (TI) of the total load is too great for it to be in the same hold
- B) radioactive material must always be spread out as much as possible
- C) it is quicker to load the items separately
- D) the team leader made a mistake

17

Before loading a unit load device, it must be checked for serviceability. One aspect you would **not** need to check is that:

- A) securing and operating mechanisms are serviceable
- B) there are no distorted or delaminated panels
- C) there are no significant punctures
- D) the weight does not exceed stated limit

18

A flight is destined for Dubai, and you are tasked with loading a pallet of cargo. You must only load the pallet if the pallet tag shows the destination to be:

- A) DUBAI
- B) OMDB
- C) DB
- D) DXB

19

Your company's procedures state that the forward hold must be loaded before the aft hold. The **most** likely reason for this is:

- A) to save time loading
- B) so that only one set of loading equipment is required
- C) to prevent tail tipping
- D) so the flight crew can complete their checks earlier

20

There is a small but heavy (less than 150kg) box of cargo that needs to be loaded into an aircraft. You should secure the load:

- A) in the wardrobe inside the cabin
- B) by tying down the load using spreaders to distribute the weight of the box
- C) by tying down the load to the hold netting
- D) using baggage to stop the box moving in the hold

21

The Loading Instruction Report shows there are firearms and ammunition to be loaded on your flight, and the firearms have been loaded in the forward hold. The ammunition should **ideally** be loaded in the:

- A) cabin
- B) cockpit
- C) forward hold
- D) aft hold

22

You are working inside an aircraft hold and notice a line all the way around the top of the hold, and the area above the line covered with red hatching. The **main** purpose of this line is to indicate:

- A) the maximum height items can be loaded in the hold
- B) that the hold must not be used
- C) that live animals must not be carried in the hold
- D) the maximum height of pressurisation in the hold

23

Strong winds are forecast overnight. Before you leave it is **most** important to:

- A) secure unit load devices to dollies and chock the dollies
- B) secure ground support equipment vehicles by chaining them together
- C) unplug all electrical items in the office
- D) unplug all electric vehicles

24

While driving on one of the airside roads, you see a red octagonal sign, but from your position the lettering is obscured. This is **most** likely to be:

- A) a sign for flight crews
- B) a stop sign
- C) an information sign
- D) of no concern for vehicles

25

You are driving a vehicle in poor visibility and have become unaware of your position. In front of you are two sets of double yellow lines - two lines unbroken and two dashed - and red lights. You are:

- A) at the entrance to the airport
- B) on the runway centreline
- C) at a runway holding point
- D) on the taxiway centreline

28

You are walking on a stand, where an aircraft is being refuelled, when the connection between the fuelling vehicle and the hydrant fuelling point suddenly becomes disconnected. The **first** action you should take is to:

- A) evacuate the area
- B) call your supervisor
- C) press the fuel STOP button
- D) tell the captain

26

On the stand you see a very thin cable leading from one of the servicing vehicles and attached to the main landing gear assembly. This is:

- A) to inflate the aircraft tyres
- B) a power cable
- C) an earthing cable
- D) foreign object debris

29

You are driving a vehicle on to an apron. Before you approach the aircraft, you **must**:

- A) wait for a visual signal from the team leader
- B) wait for a visual signal from the captain
- C) utilise a colleague to help
- D) perform a brake check

27

Your ADP training/testing is complete, you have received your licence and are about to drive airside for the first time. Which of the following is **incorrect**?

- A) Vehicles on airside roads should pass to the left of oncoming traffic
- B) All doors and shutters should be closed while the vehicle is in motion
- C) Vehicles can be left unattended with the engine running
- D) Obstruction lights must be displayed at all times

30

The team leader has asked you to load a unit load device into the lower deck of an aircraft. The **most** appropriate piece of ground support equipment you would use is a:

- A) lower deck loader
- B) forklift truck
- C) upper deck loader
- D) belt loader





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