Paper Code: M-EPA-LGV2002

LGV Driver EPA Mock Knowledge and Behaviours Test

Information for registered Centres

The seal on this examination paper must only be broken by the learner at the time of the examination. **Under no circumstances should a learner use an unsealed examination paper.**

Information for candidates

Complete the following

Only remove the examination paper from the sealed envelope when instructed to do so. Under no circumstances should you use an unsealed examination paper. The duration of this examination is 1 HOUR. The examination consists of 25 questions. Please carefully read the examination questions and clearly write your answers where specified to do so. The test is worth 30 marks, with the pass being 21 marks and distinction 27 marks. Complete ALL tasks. Use BLACK or BLUE ink. You are NOT allowed any assistance to complete the answers. When completed, please leave the Examination Paper on the desk. SIGN the declaration before leaving.

First Name (in full)						Middle
Last Name						
Date of Birth (8 digits)						
HABC Learner ID	D D	MM	Y Y Y	Y		
Approved Centre Number (5 digits)						
Is this a resit examination?	YES	NO				
Examination Date (8 digits)						
		MM	YYY	Y		
Examination Start Time (24 hour clock)	нн	MM	Examination (24 hour clock)	Finish Time	H H M	M
Nominated Tutor Number (5 digits)						

Learner declaration

 I confirm:
 Learner signature:

 I removed the examination paper from the sealed envelope.
 I received no help in answering the questions in this examination paper.

 I am the person stated above on this form.
 I will not discuss the content of the examination with anyone else.





1

State **one** of the main reasons why an LGV should **not** coast when driving downhill.

2

State **one** of the reasons why extra care should be taken when driving at night.

(1 mark)

(1 mark)

3

Give **one** reason why you should **increase** your distance from the vehicle in front, when driving in heavy rain.

(1 mark)

4

Give **one** action an operative must do **before** using a piece of equipment that they have already been trained to use.

(1 mark)



(1 mark)

(1 mark)

(1 mark)

5

On a vehicle rev counter, what colour section will give **maximum** exhaust braking efficiency?

6

How often should the wheel nuts be checked?

7

As the driver, you notice there is **no** height marker in your cab. State **one** action you should take.

8

State **one** key feature of an appropriate place to park your vehicle overnight.

(1 mark)



9

State **one** of the main **restrictions** in place on a 'red route'.

10

You normally use a 30ft trailer for a particular customer but it is **not** available, you are instead given a 50ft trailer. Give **one** factor you should check **first**.

(1 mark)

(1 mark)

11

You are using a SatNav and it loses signal. Give **one** action you should take.

(1 mark)

12

The hand-held scanner **fails** to scan items. State **one** action you should take.



13

State **one** of the main responsibilities of an **employee** under health and safety legislation.

14

How many hours of DCPC (Driver Certificate of Professional Competence) periodic training **must** a driver complete every 5 years?

(1 mark)

15

State **one** of the main functions of warehousing in the supply chain industry.

(1 mark)

(1 mark)

16

State one benefit of providing excellent customer service.

(1 mark)



17

State **one** way to keep up to date with new technology.

18

State one of the ways LGV drivers can work that minimises their impact on the environment.

	•
(1 ma.	rk

19

State **one** action you **must** do if you start to become tired while driving on a motorway.

(1 mark)

(1 mark)

20

LEZ regulations may be in force in certain areas, what does LEZ mean?

(1 mark)



(1 mark)

(1 mark)

21

You are approaching a cyclist signaling to turn right. Give **one** action you should take.

ſ																																													
	• • •	• • •	 • • •	• • •	• • •	• • •	• • •	• • •	• • •	 • • • •	• • • •	• • •	• • •	• • •	• • •	• • •	• • •	 	• • •	• • •	• •	• • •	 • • •	• • •	 • • •	• • •	 • • •	• • •	• • •	 • • • •	 • • •	• • •	• • •	• • •	• • •	• • •	 	 • • •	• • •	• • •	• • •	 • • •	 	 	*
		• • •	 	• • •				• • •	• • •	 			• • •	• • •	• • •		• • •	 					 • • •	• • •	 • • •	• • •	 	• • •	• • •	 	 • • •	• • •		• • •	• • •	• • •	 	 		• • •		 	 	 	
L																																													

22

You have delivered a load that has been **damaged** in transit. State **one** action you must take.

23

You arrive at the drop off point on a customer's premises, they inform you that they have items to return which are **not** on your job list.

a) State **one** way you can establish a good rapport with the customer while dealing with the situation.

b) State **one** way that you can maintain a good rapport with the customer while dealing with the situation.

c) State **one** way that you can appropriately deal with the situation.

(3 marks)



24

Your vehicle is being loaded with a number of 'heavy goods pallets' by another team member.

Give **three** ways in which you could work together to load the LGV efficiently.

 •••••••••••••••••••••••••••••••••••••••

25

During transportation you cause minor **damage** to a parked vehicle. The owner is not with the vehicle and there are no CCTV cameras.

Describe **two** actions that you should carry out.

(2 marks)

(3 marks)

END OF TEST



Page intentionally blank





Page intentionally blank



Page 10



Page intentionally blank





Marker Name	
Total Mark	/30
Overall Pass/Distinction/Fail	

Moderator Name	
Total Mark	/30
Overall Pass/Distinction/Fail	

Highfield Assessment

Highfield House Heavens Walk Lakeside Doncaster South Yorkshire DN4 5HZ United Kingdom

Tel: +44 0845 2260350 Tel: +44 01302 363277 Fax: +44 0845 2260360 Fax: +44 01302 739144 info@highfieldassessment.com www.highfieldassessment.com