

Interpersonal skills	
Aviation systems and timescales	
Specialist function	

Think about
Observation
Level 2 Aviation Ground
Operative



On the day of assessment, you will carry out:

- A 60-minute observation
- Face-to-face
- In your workplace
- With an end-point assessor

Key point

The scenario/task you will be observed on will be given to you on the day of your assessment.



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Do

- Review the criteria associated with the observation - this can be found in the EPA-kit
- Use the planner to plan how you will demonstrate the skills you have that are associated with the observation
- Review relevant legislation, regulations and your organisation's policies and procedures
- Be prepared to answer questions that your end-point assessor may have

Don't

- Forget to plan
- Forget to tell your colleagues and customers that you are being observed
- Forget to bring your ID

Next steps

- Results can take up to 12 days to be confirmed
- Your manager will inform you of the results

Resits

- If you do not achieve a pass result on the observation, you can resit the assessment

Use the table below to plan and prepare for the observation

Standard area	Key points to remember
Safety	
Compliance and legislation	
Communication	



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