

Think about Direct observation Level 2 Optical Assistant



On the day of assessment you will carry out:



A 120-150-minute observation



Face to face



In your workplace



With an end-point assessor



Key Point

Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.



Do

- Review the criteria associated with the observation - this can be found in the EPA-kit
- Use the planner to plan how you will demonstrate the skills you have that are associated with the direct observation
- Review relevant legislations, regulations and your organisation's policies and procedures
- Be prepared to answer questions that your end-point assessor may have



Don't

- Forget to plan
- Forget to tell your colleagues and customers that you are being observed



Next Steps

- Results can take up to 12 days to be confirmed.
- Your manager will inform you of the results.



Resits

- If you do not achieve a pass result on the direct observation you can resit the assessment.



Use the table below to plan and prepare for the direct observation

Unit title	Key points to remember	Covered during direct observation
Health and safety		
Materials of frames and lenses		
Tools and equipment		
Quality and governance		
Screening checks		
Customer interactions, dispensing, fitting and adjustments of spectacles		
Professionalism		
Safety orientated		