Highfield Level 4

End-Point Assessment for

Aviation Operations Manager



Government funding band – £7,000 (funding band 7)



On-programme duration – minimum of 18 months



Gateway requirements - level 2 English and maths



End-point assessment method – Written exam, reflective essay and log of professional competence, and professional discussion

Working in the aviation sector

With accountability for compliance, safety and security within their area, planning and the effective use of resources, processes and procedures are essential to maintaining an effective aviation operation, such as a commercial airport, military base/aerodrome, heliport or other airfield. Specialist roles all focus around the management of aircraft arrival, turnaround and departure, as well as the environment and facilities, and will include knowledge, skills and behaviours to complete complex aviation tasks and will include the management of others to enable compliance with regulations through a safe, secure and effective aviation operation. Effective communication and decision-making across all levels of the organisation and with stakeholders across the aviation operation are essential. Aviation operations management comprises 7 distinct managerial areas within an aviation environment. The aviation operations manager will complete all core knowledge, skills and behaviours, along with 1 of the 6 specialist functions, all of which interlink to form the overall operation.

The Programme Structure

During this programme the apprentice will learn a wide range of skills and knowledge in a number of aviation environments, such as a commercial airport, military base/aerodrome, heliport or other airfield. They will be placed in an aviation role over a minimum of a 18 to 24 month period, during which they will be supported while on-programme by their assessor. The assessor will review the progress of the apprentice during this period against the standard to ensure they are prepared for end-point assessment.



Your apprentice's journey



Ready for training

- Initial assessment
- English and maths training
- On-programme training to meet the requirements of the standard
- Gateway readiness self-assessment





Set for assessment on completion of training and functional skills

End-point assessment methods are;

Written exam

 2 hour written exam with scenario-based questions to demonstrate application of knowledge, skills and behaviours, covering key elements of the standard. The exam will cover both the core and the apprentice's specialist function

Professional discussion

structured discussion focusing on how the apprentice has performed during the apprenticeship and their overall achievement of the standard. The apprentice will bring their reflective essay and log of professional competence to the meeting to illustrate performance

Reflective essay and log of professional competence

a reflective essay demonstrating how the apprentice has gained competence across key areas of the standard with supporting evidence in the form of a log of professional competence



Go further

Progression from this apprenticeship is expected to be into an aviation operations manager role with the option to progress to higher level management.

Available support

On-programme support

- Delivery resources
- Qualification mapped to standard
- Tutor support resource
- Innovative and multi-device e-learning courses

End-point assessment support

- Gateway and mock assessments
- Bespoke end-point assessment solutions
- Progression tracking system
- Staff training, standardisation and support



Need to know more:



