

**Think about**  
**Level 3 Senior Healthcare**  
**Support Worker IfATE V1.4**  
**Observation of practice**  
**with questions**



**On the day of this assessment you will carry out:**



**A 90-minute observation and 30-minute question session (+10%)**



**Face-to-face**



**In your normal place of work**



**With an end-point assessor**



**Key point**

Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.



## Do

- Review the criteria associated with the observation of practice with questions – this can be found in the EPA kit
- Discuss the activities you need to demonstrate with your manager
- Ensure that you cover the following during the observation
  - providing care and support to individuals as part of the multi-disciplinary team
  - communicating in a way that facilitates understanding
  - maintaining the health and safety of the workplace, individuals, colleagues and yourself through safe work practices
  - adhering to protocols relevant to your role, the service or intervention you are providing and the organisation you are working in
  - activities relevant to your chosen option
- Be prepared to answer a minimum of 4 questions and any follow-up questions the assessor may ask



## Don't

- Forget to bring your ID
- Forget to tell your colleagues and to obtain consent from patients who are present while you are being observed
- Panic if a planned activity cannot go ahead, you can identify another activity to be observed



### Next steps

- Results can take up to 7 working days to be confirmed.
- Your manager/training provider will inform you of the results.



### Resits

- If you do not achieve a pass result on the observation of practice with questions, you can resit the assessment.



## Use the table below to plan and prepare for the observation of practice with questions

Assessment themes	Key points to remember
Working to protocol	
Supporting individuals	
Communication	

**Assessment themes****Key points to remember****Health and safety****Option:**