

Highfield Level 3 End-Point Assessment for ST1007 Aviation Flight Operations Coordinator

Mock Assessment Materials

Observation with questions

Operational safety culture			
Ref	Assessment Criteria (Pass)	Criteria Met	Criteria Not Met
OSC1	Prioritises aviation safety and complies with CAA or MAA safety regulations and legislation to deliver an operational safety culture. (K4, K12, S4, S9, B6)		

Operational control			
Ref	Assessment Criteria (Pass)	Criteria Met	Criteria Not Met
OC1	Prioritises aviation safety and complies with CAA or MAA safety regulations and legislation to deliver an operational safety culture. (K4, K12, S4, S9, B6)		
OC2	Uses sector specific documentation, monitors and responds to sector specific data to meet the needs of operations control activities. (K2, S2, S3)		
OC3	Operates organisational and sector digital toolkits and systems to carry out flight operational control tasks in line with organisational procedures. (K6, S5)		

Operational delivery			
Ref	Assessment Criteria (Pass)	Criteria Met	Criteria Not Met
OD1	Uses aircraft operational status indicators to assess the technical conditions of the aircraft, to meet the needs of operational delivery. (K13, S10)		
OD2	Records and analyses flight arrival, flight departure and enroute flight information to meet the needs of operational delivery. (K14, K15, K16, S11, S12, S13)		

Decision making			
Ref	Assessment Criteria (Pass)	Criteria Met	Criteria Not Met
DM1	Apply risk-based decisions considering safety, cost, and time to support safe aircraft operations in line with industry specific regulations, legislation and procedures. (K9, S6)		

Communication and collaboration			
Ref	Assessment Criteria (Pass)	Criteria Met	Criteria Not Met
CC1	Applies verbal communication techniques to give and receive information, communicates data and information to external stakeholders, colleagues, and managers. Adapts their style and language to suit the audience. (K17, S14)		