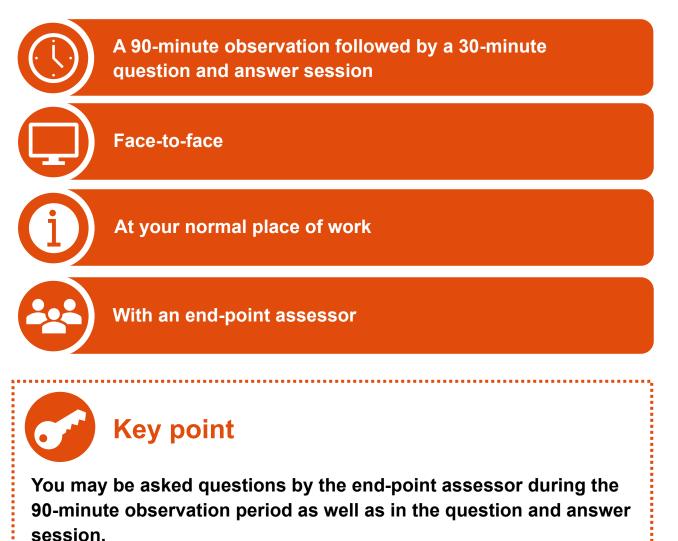


On the day of this assessment you will carry out:



IDEAS
<td



- Review the criteria associated with the observation with questions this can be found in the EPA Kit and in the table at the end of this document
- Use the planner below to plan how you will demonstrate the skills you have that are associated with the observation
- Review relevant legislations, regulations and your organisation's policies and procedures
- Be prepared to answer any questions that your assessor may ask



- Forget to bring your ID
- Forget to plan
- Forget to relax and enjoy your assessment

Next steps

- Results can take up to 7 working days to be confirmed
- Your manager or training provider will inform you of the results

Resits

• If you do not achieve a pass result on the observation with questions, you can resit the assessment

DIRECTION & IDEAS DIRECTION & IDEAS DUES EXPERTISE & learning (inspire & engage No PROGRESS talent p skills & coalse



(P) indicates pass criteria

Assessment criteria	Key points to remember
Operational safety culture	
(P) Prioritise aviation safety and comply with CAA or MAA safety regulations and legislation to deliver an operational safety culture (K4, K12, S4, S9, B6)	
Operational safety culture	
(P) Follow and comply with local and organisational operational procedures for operations control tasks (K1, S1)	

DEAS DIRECTION WIDEAS DUES EXPERTISE & learning (Inspire Orengage) WROCRESS talent poskills (Orenais)

(P) Use sector specific documentation,	
monitor and respond to sector specific	
data to meet the needs of operations	
control activities (K2, S2, S3)	
(P) Operate organisational and sector	
digital toolkits and systems to carry out	
flight operational control tasks in line with	
organisational procedures (K6, S5)	
organisational procedures (Ro, 55)	
Operational delivery	
(P) Use aircraft operational status	
indicators to assess the technical	
conditions of the aircraft, to meet the	
needs of operational delivery (K13, S10)	

(P) Record and analyse flight arrival, flight	
departure and enroute flight information to meet the needs of operational delivery	
(K14, K15, K16, S11, S12, S13)	
Decision-making	
(P) Apply risk-based decisions	
considering safety, cost, and time to support safe aircraft operations in line	
with industry regulations, legislation and	
procedures (K9, S6)	
Communication and collaboration	
(P) Apply verbal communication techniques to give and receive	
information, communicate data and	
information to external stakeholders, colleagues and managers. Adapt your	
style and language to suit the audience	
(K17, S14)	
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