

Highfield **Level 2** End-Point Assessment for **Optical Assistant**



Government funding band – **£5,000 (Funding Band 7)**



On-programme duration – **minimum of 12 months**



Gateway requirements –

- **level 1 English and maths**
- **attempted level 2 English and maths**



End-point assessment method – **Direct observation, professional discussion, case study**

Working in the optical retail sector

An optical assistant requires many skills to be able to work within the optical retail industry. In order to meet a high standard of customer service, as well as technical and clinical requirements, optical assistants have to interpret and understand a clinically issued prescription, its effects on the eye, and the customer's vision. They need to be able to identify and recommend specific optical appliances to meet the customer's needs, using strong communication and listening skills.

The programme's structure

During this programme the apprentice will learn a wide range of skills and knowledge, as well as experiencing incidents and scenarios, which will not occur during the EPA. The direct observation, professional discussion and case study provide the opportunity to use a range of assessment methods across the standard and must include all areas of the standard to include real life customer interactions, dispensing of spectacles, collection and adjustment procedures and understanding of legislation and governance within the optical retail sector.

Your apprentice's journey



Ready for training

- Initial assessment
- English and maths training
- On-programme training to meet the requirements of the standard
- Gateway readiness self-assessment

Set for assessment on completion of training and functional skills

Professional discussion

- A structured discussion between the Apprentice and the Independent Assessor
- To take place on the same day as the observation
- Minimum of 75 minutes and should not exceed 90 minutes duration

Case study

- The apprentice will have three weeks after entering the gateway to complete
- Must be written within their normal working hour
- Minimum of 3500 words but should not exceed 3850 words

Direct observation -

- Naturally occurring real work situation
- Must include as a minimum one spectacle dispense and one spectacle collection
- Expected duration to take between 120 and 150 minutes

Go further in your career

On completion of the apprenticeship, apprentices may wish to progress into other roles in the optical retail sector.

Available support

On-programme support

- Delivery resources
- Qualification mapped to standard
- Tutor support resource
- Innovative and multi-device e-learning courses

End-point assessment support

- Gateway and mock assessments
- Bespoke end-point assessment solutions
- Progression tracking system
- Staff training, standardisation and support



Need to know more:

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