

Paper Code: M-EPA-PSO-MS2001

# Professional Security Operative EPA Mock Knowledge Test - Mobile security patrol operative

# Level 2

## Information for registered centres

The seal on this examination paper must only be broken by the candidate at the time of the examination. Under no circumstances should a candidate use an unsealed examination paper.

## Information for candidates

**Under no circumstances should you, the candidate, use an unsealed examination paper.**

This examination consists of **40 multiple-choice** questions.

The exam is worth **40 marks**, with a Pass being **28 marks**, and Distinction **36 marks**.

The duration of this examination is **60 minutes**.

You are **NOT** allowed any assistance to complete the answers.

You must use a pencil to complete the answer sheet - pens must **NOT** be used.

When completed, please leave the **examination answer sheet (EAS)** on the desk.

### EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01  A  B  C  D **ANSWER COMPLETED CORRECTLY**

**Examples of how NOT to mark your examination answer sheet (EAS). These will not be recorded.**

01  A  B  C  D **DO NOT** partially shade the answer circle  
**ANSWER COMPLETED INCORRECTLY**

01  A  B  C  D **DO NOT** use ticks or crosses  
**ANSWER COMPLETED INCORRECTLY**

01  A  B  C  D **DO NOT** use circles  
**ANSWER COMPLETED INCORRECTLY**

01  A  B  C  D **DO NOT** shade over more than one answer circle  
**ANSWER COMPLETED INCORRECTLY**

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

1

Which of the following organisations regulates the security industry?

- A. Security Industry Authority
- B. Security Industry Association
- C. Security Industry Amnesty
- D. Security Industry Authorisation

2

When is it acceptable for an operative to post pictures on their social media that relate to the organisation they work for?

- A. Only during official company events
- B. Never as it is their personal account
- C. At any time, as long as they use privacy settings
- D. When showcasing daily work routines

3

Backing up data:

- A. stops unauthorised access to data
- B. reduces the need for antivirus software
- C. allows it to be restored if data is lost
- D. speeds up computer performance

4

What is the first action that **must** be taken if a lone worker does **not** answer the check call?

- A. They must be called again 15 minutes later
- B. The missed call must be noted in the daily log
- C. A colleague must be sent to discipline them for not responding
- D. A colleague must be sent to physically check their welfare

5

Which of the following items are usually prohibited from being taken into licensed premises?

- A. Bags
- B. Alcohol
- C. Coats
- D. Boots

6

Diversity is important within an organisation because it brings:

- A. a narrow range of ideas, skills and qualities
- B. an indifferent range of ideas, skills and qualities
- C. an average range of ideas, skills and qualities
- D. a broad range of ideas, skills and qualities

7

Which of the following is typically used in explosive items?

- A. Paper clip
- B. Pen
- C. Wire
- D. Flask

8

An **advantage** of having an individual, electronic form of access to a venue is that it can be:

- A. reissued as and when required
- B. immediately disabled
- C. given to multiple users
- D. left on the system

9

Which of the following actions keep data and information safe?

- A. Using two-factor authentication
- B. Sharing passwords among team members
- C. Storing data on public cloud servers
- D. Writing down information on paper

10

Which action **must** an operative take **first** upon confirmation of a suspicious package?

- A. Move the item
- B. Investigate it further
- C. Leave the venue
- D. Control the area

11

Which of the following is **not** a stage in the 4Cs protocol?

- A. Confirm
- B. Clear
- C. Cordon
- D. Communicate

12

Which of the following pieces of monitoring equipment is used to mitigate physical security gaps?

- A. Metal detector
- B. Torch
- C. Laser pen
- D. Video surveillance

13

Which of the following is an example of a controlled substance?

- A. Food
- B. Illicit drugs
- C. Alcohol
- D. Legal medication

14

A legal and organisational requirement for wearing and operating body worn cameras is that the camera **must** be:

- A. clearly visible when in use
- B. blended into uniform
- C. hidden at all times
- D. semi covert when necessary

15

Which of the following is typically used for lone worker welfare checks?

- A. Motion sensors
- B. Intrusion detection alarms
- C. Automated messaging systems
- D. Surveillance cameras

16

If an operative finds an individual in the possession of a prohibited item, they have the authority to:

- A. search them without consent
- B. arrest them
- C. refuse them entry
- D. physically punish them

17

In a hotel bag search, what item is **most** likely to be deemed as suspicious?

- A. Cables and chargers
- B. Unlabelled chemicals
- C. Electronic devices
- D. Rolled-up maps

18

An improvised explosive device (IED) is:

- A. a professionally manufactured explosive
- B. an explosive made from high-quality materials
- C. a military-grade explosive device
- D. an explosive created using everyday items

19

Body worn cameras are an effective tool for:

- A. recording and documenting interactions
- B. replacing written documentation
- C. capturing trends and data
- D. tracking operatives' daily movements

20

A venue may prohibit glass bottles because they:

- A. believe it will help their business reputation
- B. are a safety hazard
- C. find the items visually unappealing
- D. are difficult to recycle

21

The purpose of a check call is to ensure that a lone worker is:

- A. not bored
- B. awake
- C. at their post
- D. safe

22

What is the **main** principle of access control?

- A. Providing unrestricted entry to all users
- B. Enforcing security measures without exceptions
- C. Regulating and limiting access based on permissions
- D. Aimlessly assigning access rights to users

23

If an operative receives a suspicious email they should:

- A. delete it
- B. read it
- C. forward it
- D. reply to it

24

Which of the following devices scans information from user credentials for access control?

- A. Keyboard
- B. Detector
- C. Motion sensor
- D. Card reader

25

Promotion of equality, diversity and inclusion within an organisation will increase:

- A. morale
- B. apathy
- C. indifference
- D. indecisiveness

26

An individual is trying to enter a venue with prohibited food. A common action for the operative to take is to:

- A. refuse them entry, even if they offer to hand over the food
- B. offer to store the food temporarily and allow them to enter
- C. ask them to remove the food and allow them entry if they agree
- D. force them to dispose of the food and refuse them entry

27

Images that are taken from body worn cameras must be stored in compliance with the current:

- A. Health and Safety at Work Act
- B. Employment Relations Act
- C. Equality Act
- D. Data Protection Act

28

Which of the following is **not** a way to mitigate gaps in physical security measures?

- A. Implementing key card access control systems
- B. Installing security cameras in key areas
- C. Conducting training on security protocols
- D. Adding motion detectors to the inside of properties

29

Regulatory bodies contribute to the security industry by:

- A. creating organisations that deliver protective services
- B. setting regulations and offering guidance
- C. producing industry trends and competition
- D. encouraging fear within the industry

30

Equality in an organisation means:

- A. ensuring that everyone has the same opportunities
- B. giving benefits to employees based on their age
- C. providing preferential treatment to certain groups
- D. maintaining a uniform approach to employee treatment

31

A tracking system is essential to:

- A. monitor the fuel usage of the vehicle
- B. ensure that the quickest routes are being taken
- C. record staff productivity levels
- D. locate the vehicle if contact is lost

32

A vehicle's maximum payload weight is the:

- A. maximum occupant weight
- B. weight of the vehicle and cargo
- C. maximum carrying weight
- D. weight of the empty vehicle



33

During a vehicle check, a vehicle is found to have low tyre pressure. The operative **must**:

- A. continue with the check as it is only a minor issue
- B. report it immediately to the appropriate person
- C. fix the issue and report it at the end of the task
- D. change vehicle and leave it for another operative

34

Who is legally responsible if a mobile patrol vehicle receives a speeding ticket?

- A. The driver
- B. The employer
- C. The control room
- D. The manager

35

A mobile patrol vehicle that is using cameras to record an event **must** have:

- A. hidden surveillance
- B. CCTV signage
- C. infrared sensors
- D. visible colours

36

How often are vehicle inspections typically conducted by operatives?

- A. Daily
- B. Weekly
- C. Monthly
- D. Yearly

37

To ensure even weight distribution in a mobile security vehicle, how are items loaded?

- A. Over the rear axle of the vehicle
- B. Towards the front, above the front axle
- C. Centrally between both axles
- D. Evenly over the full length of the vehicle

38

What **must** mobile patrol vehicle drivers prioritise over convenient or close parking?

- A. An effective patrol radius
- B. Passengers exiting the vehicle safely
- C. Compliance with parking regulations
- D. Large parking spaces

39

What is the **main** purpose of installing cameras in mobile security vehicles?

- A. To record the incidents that operatives attend while on patrol
- B. To gather footage for training and teaching purposes
- C. To provide evidence in driving offence disputes
- D. To monitor staff activity and productivity levels

40

Which of the following is associated with exceeding a vehicle's maximum payload weight?

- A. Improved steering and handling
- B. Increased risk of structural failure
- C. Decreased maintenance costs
- D. Reduced tyre and brake wear





**Level**  
**2**

**Highfield Qualifications**

Highfield ICON  
First Point  
Balby Carr Bank  
Doncaster  
South Yorkshire  
DN4 5JQ  
United Kingdom

01302 363277  
[info@highfield.co.uk](mailto:info@highfield.co.uk)  
[www.highfieldqualifications.com](http://www.highfieldqualifications.com)