

Highfield Level 2 End-Point Assessment for ST1016 Professional Security Operative – Security Control Room Operative

Mock Assessment Materials

Professional discussion

Legislation, regulation, and procedures			
Ref	Assessment Criteria (Pass)	Achieved	Not achieved
LR1	Describes how they apply industry regulation, legislation, guidance, and procedures in their role, acting with honesty and integrity, when monitoring risk and completing security documentation. (K1, K2, S2, S5, B9)		
LR2	Explains how their role within the team, and their team’s role within the organisation contributes to achieving the organisation's objectives, vision and values. (K5, K6)		
LR3	Describes the range of internal and external factors that can affect performance of security systems and equipment, and how they have demonstrated a solutions focused approach in communicating ideas for improvement within the organisation. (K17, K28, B3)		
Ref	Assessment Criteria (Distinction)	Achieved	Not achieved
LR4	<i>Analyses the potential impact of not following industry regulation, legislation, guidance, and procedures on security outcomes, including when monitoring risk and completing security documentation. (K1, K2, S2, S5)</i>		

Communication and customer service			
Ref	Assessment Criteria (Pass)	Achieved	Not achieved
CC4	Explains how they use digital communication systems to record and share information for statutory and security purposes, in line with legislation and organisational procedure. (K15, S10)		
CC5	Describes how they demonstrate a commitment to CPD, how they share this learning with others in a cooperative manner and how this can benefit the organisation. (B6, B8)		
Ref	Assessment Criteria (Distinction)	Achieved	Not achieved
CC6	<i>Evaluates the importance of following guidance and procedures in the use of digital communication applications and information management systems and the possible impact on the individual, and organisation, if these are not followed. (K15, S10)</i>		

Security incident response			
Ref	Assessment Criteria (Pass)	Achieved	Not achieved
SI1	Describes the methods for identifying weapons and other prohibited items, and how to apply these methods in line with organisation procedure. (K7)		
SI2	Explains how they apply organisational procedures in the event of an incident or emergency, the actions they take in response and how they ensure the relevant people are engaged. (K8, S4)		
Ref	Assessment Criteria (Distinction)	Achieved	Not achieved
SI4	<i>Justifies their response to an incident or emergency, and how they ensured public safety in rapidly changing circumstances. (K8, S4)</i>		

Security operations			
Ref	Assessment Criteria (Pass)	Achieved	Not achieved
SO5	Explains how they contribute to the review and improvement of processes and procedures to support organisational improvement and how these reviews minimise the risk of reputational damage by improving the removal of certain items, objects or behaviours in particular areas. (K24, S14)		
SO6	Explains how allowing some behaviours or items in certain areas can have a negative impact on the organisation's reputation, why this is important, and how they contribute to improving processes and procedures. (K3, K24, S14)		

Security incident response – security control room operative pathway			
Ref	Assessment Criteria (Pass)	Achieved	Not achieved
SIR1	Describes incidents that have required a barrier to be deployed, how they determined the correct type of barrier and how they ensured it was deployed correctly and in line with organisational procedures. (S37)		