



Think about  
Synoptic assessment interview  
Level 3 Security First Line Manager

On the day of assessment, you will carry out:



A 60-minute interview



Remote or face-to-face



Under exam conditions



With an end-point assessor and your line manager (optional)



**Key point**

You will have already submitted your portfolio of evidence.



## Do

- Review the criteria associated with the interview - this can be found in the EPA-kit
- Use the planner to plan how you will meet the criteria that are associated with the interview
- Ensure a quiet room is available and that there are no interruptions
- Reflect on your on-programme experience and learning to meet the required standard
- Give clear in-depth answers to questions that reflect the level 3 standard



## Don't

- Forget to plan
- Forget that all questions must be answered in the time allocated for the assessment
- Be afraid to ask the end-point assessor to clarify questions if you don't understand them



## Next steps

- Results can take up to 12 days to be confirmed
- Your manager will inform you of your results



## Resits

- If you do not achieve a pass result on the interview you can resit the assessment.



**Use the table below to plan and prepare for the interview.**

Standard area	Key points to remember
Area 1 Health and safety	
Area 2 Customer and stakeholder management	
Area 4 Staff management and development	

**Area 5 Contract  
performance and  
management**

**Area 8  
Communication**

**Area 9 Corporate  
social responsibility**

**Area 11 Security  
first line manager  
responsibilities**

**Area 12 Security  
resource  
management**

**Core behaviour -  
professional**

**Core behaviour –  
customer-focused**

**Core behaviour -  
confidential**