## Think about Level 2 ST0753 Express Delivery Sortation Hub Operative V1.0 Observation with questions



### On the day of this assessment you will carry out:



A 75-minute observation and a 15-minute question session



Face-to-face



In your normal place of work



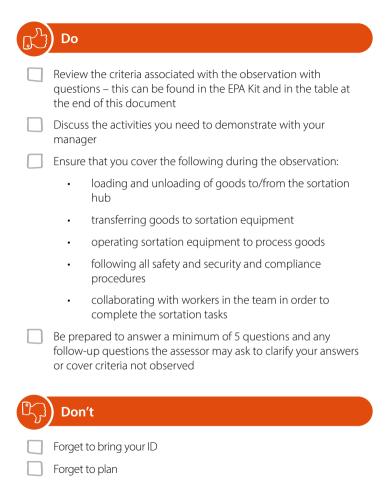
With an end-point assessor



# **Key point**

The venue must be a sortation hub that receives, sorts and exports different types of goods such as letters and small parcels and must include a range of manual and automated sortation equipment.







### Next steps

- Results can take up to 7 working days to be confirmed
- Your manager or training provider will inform you of the results



### **Resits**

 If you do not achieve a pass result on the observation with questions, you can resit the assessment



# Use the table below to plan and prepare for the observation with questions.

(P) indicates pass criteria

# Assessment criteria Receiving and matching items for sortation (P) Selects the correct equipment to perform both manual and mechanical loading or unloading of items in accordance with operating procedures (K4, K5, S1, B1) Operating sortation equipment (P) Selects, prepares and operates the correct equipment/technique to match the items for sortation in line with procedures (K7, K11, S2, S3)

	Assessment criteria	Key points to remember
	(P) Monitors sortation of items, both by monitoring and responding to equipment performance, and by adjusting the flow of sortation in light of available IT/machine data (S6, S9)	
	(P) Monitors automated sorting equipment using data outputs to support any adjustments to the sortation process (S6, S9)	

### Team work and compliance

(P) Demonstrates team focus when performing sortation, by coordinating own responsibilities with those of others (S15, B3)

(P) Complies with own organisation's safety and security requirements and health and safety legislation (S17, B2)

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