



Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.

PROGRESS

# Highfield

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	Review the criteria associated with the direct observation –
	this can be found in the EPA kit
	Review relevant legislation, regulations and your organisation's
	policies and procedures
	Use the planner to plan how you will demonstrate the skills you
	have that are associated with the direct observation
	Be prepared to answer questions throughout the observation and
	at the end in a brief Q&A session

C.	Don't
	Forget to plan
	Forget to bring your ID
	Forget to tell your colleagues and customers you are being observed
	Forget to let your colleagues know that the assessment is being
	recorded and that they <b>MUST NOT</b> answer questions for you

### Next steps

- Results can take up to 12 working days to be confirmed
- Your manager/training provider will inform you of the results

#### Resits

If you do not achieve a pass result on the direct observation you can resit the assessment



## Use the table below to plan and prepare for the direct observation

Standard area	Key points to remember
Knowledge - Health and safety	
Knowledge - Tools	

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Knowledge - Quality	
Knowledge - The manufacture, service and repair of spectacles	
Skills - Health & safety and working environment	

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Skills - Technical interpretation and understanding	
Skills - Manufacturing and repair process	
Skills - Tools and equipment	

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Skills - Quality	
Behaviours - Professionalism	
Behaviours - Safety orientated	

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