

Highfield Level 2 End-Point Assessment for ST0908 Aviation Ground

Handler Mock Assessment Materials

Professional discussion

Assessment Criteria (Pass)	Achieved
PDP1 - Describes the purpose of a Load Instruction Report (LIR), the key information contained in the report and why it is important and relevant to every aircraft movement. Describes a time when they have correctly interpreted information on a baggage tag and how they followed correct baggage procedures.	
PDP2 - Explains the requirements and operations of specialist equipment and vehicles required on and around the aircraft, to prevent damage to the aircraft, baggage and cargo. Describes a time when they have used the reporting process for both serviceability and defects in line with organisational procedures.	
PDP3 - Outlines the steps they follow to ensure their own work meets sector specific regulations, legislation and procedures and. outlines sector specific regulations, legislation and procedures and the importance of following legislation and monitoring compliance.	
PDP4 - Explains the importance of manual handling techniques when handling baggage of varying weight and size, following legislation and completing legal documentation. Describes the steps they take to ensure they carry baggage safely during a shift.	
PDP5 - Identifies emergency procedures, common incidents and disruptions that may occur in an aviation environment describing the appropriate action and relevant people to alert, and the recording of actions and outcomes, in the event of an incident.	
PDP6 - Describes how they identify prohibited articles in aviation operations and describes how to deal with them following procedures for identification and safe handling of goods.	
PDP7 - Explains the procedure for dealing with unauthorised access in a restricted area and the reporting process to be followed.	
PDP8 - Describes what remedial action they take when they have identified aviation system faults or errors, and how they verify the remedy is the correct one.	

PDP9 - Gives an example of when they have responded to colleagues' individual needs and abilities, including how they adapted their communication to take account of diversity. Describes how their approach to their duties contributes to the organisational vision and objectives.	
PDP10 - Summarises the importance of communications and customer service to the organisation and explains the impact of being a positive role model to others in attitude to work and how it is undertaken.	
PDP11 - Describes when they have worked collaboratively to reduce the risks and hazards of operating aircraft and vehicles airside and describe why it is important to remain focused and make timely decisions when problems arise.	

Assessment Criteria (Distinction)	Achieved
PDD1 - Evaluates why completing legal documentation and monitoring compliance in the organisation is important for the aviation sector as a whole.	
PDD2 - Describes the impact on the functioning of the airport if incorrect manual handling techniques are applied when carrying baggage of varying weight and size over a continuous period.	
PDD3 - Evaluates the action they took during the event of an incident, disruption or emergency.	
PDD4 - Describes the reasons for the prohibition of articles and explains the importance of the safe handling of dangerous goods within the aviation industry.	
PDD5 - Describes a time when they have identified a fault or error and the steps they took to ensure the correct course of action was observed.	
PDD6 - Gives an example of how identifying a person's needs and abilities led them to adapt their initial approach to communication, and evaluates their chosen response against the vision of the organisations vision.	