## Highfield Level 4 End-Point Assessment for ST0325 Retail Manager

## **Mock Assessment Materials**

## **Retail Business Project**

	Professional discussion				
Ref	Assessment Criteria (Pass)	Criteria met	Criteria not met		
BP1	Give a general introduction and background to the retail business, including how this related to the wider organisation, local and national environment				
BP2	Outline the problem, challenge or opportunity identified				
BP3	State the aims and objectives of the project				
BP4	Identify how the potential changes would lead to measurable improvements and benefits to the retail business				
BP5	Consult relevant stakeholders (e.g. customers, team members, managers) to inform the results and recommendations				
BP6	Provide a detailed analysis of costs associated with the proposed recommendations				
BP7	Identify applicable local and national legislation and ensure the proposal complies				
BP8	Provide research methodology to demonstrate a logical, coherent approach				
BP9	Make clear recommendations for implementation				
BP10	Concise validation and justification of recommendations				
Ref	Assessment Criteria (Distinction)	Criteria met	Criteria not met		
BP11	Give a detailed introduction and background of the retail business, wider organisations, local and national environments, including on-line considerations				



BP12	Outline the current situation which has led to the identification of a challenge or opportunity	
BP13	Provide detailed aims and objectives for the project, linking to the current situation	
BP14	Identification of measurable improvements and benefits to the organisation	
BP15	Provide evidence of wide consultation with a range of stakeholders and show how responses have been effectively	
	evaluated and their content considered and included in the recommendation	
BP16	A thorough analysis of costs and benefits of the recommendations in the short, medium and long term	
BP17	Critically analyse the project to ensure it meets organisational and legal requirements	
BP18	Effectively design and use a research methodology using qualitative and quantitative research to its best effect	
BP19	Detailed recommendations for implementation	
BP20	Comprehensive link from the project into the medium term strategy of the retail business	
BP21	Detailed validation and justification of recommendations	
BP22	Proposed timeframes for implementation	

