Highfield **Level 2** End-Point Assessment for ST0753 **Express Delivery Sortation Hub Operative**

£ Government funding band – **£4,000**

Gateway requirements – **apprentices must have level 1 English and maths (optional for 19+, please see funding rules)**

End-point assessment method – **multiple-choice test, observation with questions and interview**

Working as an express delivery sortation hub operative

This occupation is found in the logistics sector and provides the centralised support that enables the rapid distribution of goods in transit to and from couriers and postal services. Employers in this sector provide the vital link between those sending and receiving a wide range of letters, parcels, packets and other packages. The work is always highly organised and often uses the latest technological solutions. The broad purpose of the occupation is to contribute to the successful processing of items within the expected timeframe. Sortation hub operatives do not store or deliver goods themselves. Instead, they receive, assess and sort goods by destination.

Highfield

Your apprentice's journey

Ready for training

- Initial assessment
- English and maths training (optional for 19+, please see funding rules)
- On-programme training to meet the requirements of the standard
- Gateway readiness self-assessment

Set for assessment

On completion of training and functional skills

End-point assessment methods are:

Multiple-choice test
- 45-minute test consisting of 25 multiple-choice questions

Practical assessment
- 75-minute observation followed by 15-minutes for questions
- Observing the apprentice completing their normal duties in the workplace

Interview
- 60-minute interview led by an independent assessor

Go further

On completion of the apprenticeship, apprentices may wish to progress into other roles in the logistic industry. An overall pass or distinction in this standard also provides eligibility for an associate level membership with the Institute of Couriers.

Available support

On-programme support
- Delivery resources
- Tutor support resource

End-point assessment support
- Gateway and mock assessments
- Bespoke end-point assessment solutions
- Progression tracking system
- Staff training, standardisation and support

Need to know more:

📞 **01302 363277**   ✉ **info@highfieldassessment.com**   🌐 **www.highfieldassessment.com**