

# Highfield Level 3 End-Point Assessment for ST0217 Senior Healthcare Support Worker

## Mock Assessment Materials – Diagnostic Imaging Support

### Observation of Practice with Questions

| Working to protocol |   |             |              |           |              |
|---------------------|---|-------------|--------------|-----------|--------------|
| Ref                 | Assessment Criteria   | Observation |              | Questions |              |
|                     |   | Achieved    | Not Achieved | Achieved  | Not Achieved |
| WP1                 | Practices within the limits of the role of a senior healthcare support worker in line with legislation, policies, standards codes of conduct and local ways of working  |             |              |           |              |
| WP2                 | Demonstrates working within the scope of practice, the limits of their knowledge and skills, escalating and reporting to others when needed   |             |              |           |              |
| WP3                 | Establishes consent, or checks that consent has been established, from the individual and together with others from the multi-disciplinary team provides safe, dignified and non-discriminatory care and support that is informed by the principles of ‘person-centred care and support’ including the active participation and choices of the individual |             |              |           |              |
| WP4                 | Implements a duty of care, safeguarding and protection and acts in the best interest of the individual, recognising and reducing the risks of abuse and raising safeguarding and protection concerns in line with organisational procedures   |             |              |           |              |

| Supporting individuals |   |             |              |           |              |
|------------------------|---|-------------|--------------|-----------|--------------|
| Ref                    | Assessment Criteria   | Observation |              | Questions |              |
|                        |   | Achieved    | Not Achieved | Achieved  | Not Achieved |
| <b>S11</b>             | Recognises and responds to signs and symptoms that an individual's health is changing and if they are in pain, distress or discomfort and makes them comfortable. Supports their wellbeing and follows the correct procedure for reporting the changes or situation |             |              |           |              |
| <b>S12</b>             | Adheres to an individual's care plan and promotes and monitors the correct, safe access to fluids and nutrition in line with the principles of hydration, nutrition and food safety   |             |              |           |              |
| <b>S13</b>             | Undertakes physiological measurements on an individual, selecting and using the correct tools or equipment and explains the normal ranges and results   |             |              |           |              |

| Communication |   |             |              |           |              |
|---------------|---|-------------|--------------|-----------|--------------|
| Ref           | Assessment Criteria   | Observation |              | Questions |              |
|               |   | Achieved    | Not Achieved | Achieved  | Not Achieved |
| <b>C1</b>     | Communicates with individuals, their families, carers and others in the workplace to facilitate understanding, reflecting their specific needs and the organisational values of respect and empathy |             |              |           |              |
| <b>C2</b>     | Responds to limits in mental capacity, taking into account the individual's condition and needs   |             |              |           |              |
| <b>C3</b>     | Records, stores, reports, shares or discloses information correctly and in line with policy and legislation, using technology safely and securely and maintaining confidentiality at all times      |             |              |           |              |

| Health and safety |  |             |              |           |              |
|-------------------|--|-------------|--------------|-----------|--------------|
| Ref               | Assessment Criteria  | Observation |              | Questions |              |
|                   |  | Achieved    | Not Achieved | Achieved  | Not Achieved |
| HS1               | Uses the correct infection prevention and control techniques to maintain a safe and healthy working environment to the tasks they are carrying out. Ensures the importance of good personal hygiene, hand hygiene and correct use of personal protective equipment (PPE) to the tasks they carry out |             |              |           |              |
| HS2               | Uses, stores and disposes of equipment and supplies safely following local processes. Ensures stocks are supplied and managed  |             |              |           |              |
| HS3               | Moves and handles equipment or other items or assists an individual safely and in line with health and safety legislation  |             |              |           |              |

| Option 7: Diagnostic imaging support  |   |             |              |           |              |
|---|---|-------------|--------------|-----------|--------------|
| Delegated clinical activities to support service users and their carers before, during and after diagnostic imaging and/or intervention |   |             |              |           |              |
| Ref   | Assessment Criteria   | Observation |              | Questions |              |
|   |   | Achieved    | Not Achieved | Achieved  | Not Achieved |
| DIS1  | Assists and supports the multi-disciplinary team in the safe and effective operation and maintenance of the imaging environment   |             |              |           |              |
| DIS2  | Prepares individuals for imaging procedures, including those that maybe pre-medicated, sedated or unconscious in line with protocols, safety requirements and the condition of the individual   |             |              |           |              |
| DIS3  | Supports and positions individuals during imaging procedures, including those that maybe pre-medicated, sedated or unconscious in line with safety requirements and the condition of the individual   |             |              |           |              |
| DIS4  | Provides after care for individuals following imaging procedures in line with the protocols and procedures for onward care incorporating side effects, adverse responses and post-procedural checklists for the relevant imaging procedure undertaken |             |              |           |              |
| DIS5  | Assists practitioners in setting up and maintaining aseptic or clean area in the imaging environment  |             |              |           |              |

|             |  |  |  |  |  |
|-------------|--|--|--|--|--|
| <b>DIS6</b> | Assists with undertaking a clinical risk assessment or management plan in line with the requirements of own work setting and local systems |  |  |  |  |
|-------------|--|--|--|--|--|