

Paper Code: M-EPA-TWOSW3002

Level 3

Transport and Warehouse Operations Supervisor - Warehouse Mock EPA Multiple-choice Test

Information for registered centres

The seal on this examination paper must only be broken by the candidate at the time of the examination. Under no circumstances should a candidate use an unsealed examination paper.

Information for candidates

Under no circumstances should you, the candidate, use an unsealed examination paper.

This examination consists of **25 multiple-choice** questions.

The exam is worth **25 marks**, with a Pass being **16 marks**, and Distinction **21 marks**.

The duration of this examination is **60 minutes**.

You are **NOT** allowed any assistance to complete the answers.

You must use a pencil to complete the answer sheet - pens must **NOT** be used.

When completed, please leave the **examination answer sheet (EAS)** on the desk.

EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01 A B C D **ANSWER COMPLETED CORRECTLY**

Examples of how NOT to mark your examination answer sheet (EAS). These will not be recorded.

01 A B C D **DO NOT** partially shade the answer circle
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use ticks or crosses
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use circles
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** shade over more than one answer circle
ANSWER COMPLETED INCORRECTLY

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

1

Which information would be **unsuitable** to keep in an **employee's** record?

- A. Contact details
- B. Medical history
- C. Training records
- D. Work-related accidents

2

Employers are responsible for ensuring that all vehicles in the workplace are:

- A. cleaned, repaired annually and new
- B. maintained, inspected regularly and repaired
- C. new, inspected and parked appropriately
- D. washed, fully fuelled and maintained

3

Which piece of equipment is **not** covered by the current Lifting Operations and Lifting Equipment Regulations (LOLER)?

- A. Access lift
- B. Cherry picker
- C. Pallet truck
- D. Scissor lift

4

Which of the following is **key** when loading a vehicle safely?

- A. Distributing the load's weight evenly
- B. Organising the load based on unloading convenience
- C. Securing the load only when it contains fragile items
- D. Stacking the load to maximise space

5

What target year has the Government set to meet their Net Zero Strategy: Build Back Greener?

- A. 2040
- B. 2050
- C. 2060
- D. 2070

6

Work-related injuries that result in more than 7 days of absence from work **must** be reported to the Health and Safety Executive (HSE):

- A. within 10 days
- B. within 15 days
- C. within 20 days
- D. within 25 days

7

Whose responsibility is it to conduct daily walk-around checks on a vehicle?

- A. The driver
- B. The manager on shift
- C. The mechanic
- D. The warehouse operative

8

By law, what is the **minimum** personnel requirement for first-aiders in the workplace?

- A. 1 appointed first-aiders
- B. 2 appointed first-aiders
- C. 3 appointed first-aiders
- D. 4 appointed first-aiders

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A dock lock system is used:

- A. for securing an ISO container
- B. for securing the vehicle on board ships
- C. to lock all doors and windows including cargo doors, in the event of a security breach
- D. to lock the vehicle in place during loading or unloading processes

10

Who could be fined if a clandestine entrant is found on a goods vehicle?

- A. The driver and the hirer
- B. The driver and the owner
- C. The driver, the hirer and the owner
- D. The owner, the hirer and border control

11

According to the current Control of Substances Hazardous to Health (COSHH) Regulations, which documentation **must** accompany a new hazardous product?

- A. A certificate of origin (COO)
- B. A packing slip
- C. A safety data sheet (SDS)
- D. A warranty statement

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Based on normal use, what is the recommended service interval for a forklift truck?

- A. 200 hours of use
- B. 400 hours of use
- C. 600 hours of use
- D. 800 hours of use

13

Which would be a suitable storage location for relocating a hazardous liquid product?

- A. Bonded
- B. Branded
- C. Bulk
- D. Bunded

14

When dispatching orders to a courier, these **must** be checked against a:

- A. consignment note
- B. manifest
- C. pick sheet
- D. proof of delivery

15

What is the term used to describe food of animal origin that has become unfit for consumption?

- A. Animal by-product (ABP)
- B. Food by-animal (FBA)
- C. Product by-animal (PBA)
- D. Waste by-product (WBP)

16

A one-off purchase would be under a:

- A. blanket purchase agreement
- B. contract purchase agreement
- C. planned purchase order
- D. standard purchase order

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Having an early cut off time for picking orders would **not** result in:

- A. increased efficiency
- B. more products being picked
- C. reduced order processing time
- D. same/next day deliveries

18

An existing customer has asked to store a large quantity of flammable liquid goods within a warehouse. The **most** appropriate person to seek advice from is the:

- A. dangerous goods safety advisor
- B. health and safety advisor
- C. local council
- D. transport co-ordinator

19

The **first** stage when dispatching goods to customers is to:

- A. arrange
- B. communicate
- C. consolidate
- D. plan

20

If an item of stock cannot be found in the designated location, the **next** procedure is called:

- A. a next location search
- B. a square search
- C. an aisle search
- D. an around search

21

In which area would goods returned to the warehouse due to damage and rejection be located?

- A. Bonded
- B. Bunded
- C. Goods inward
- D. Quarantine

22

What is a perpetual audit?

- A. A continuous stock count
- B. A one-off stock count
- C. An annual stock count
- D. An estimated stock count

23

Examination work on a piece of lifting equipment should be carried out by:

- A. a competent person
- B. a warehouse assistant
- C. an external contractor
- D. the manufacturer

24

If a customer wants to receive products at specific times, this process is called:

- A. JAT
- B. JET
- C. JIT
- D. JOT

25

When direct or special orders arrive on site, who needs to be contacted?

- A. HR and admin
- B. Sales and procurement
- C. Sales and the customer
- D. The customer and finance









**Level
3**

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