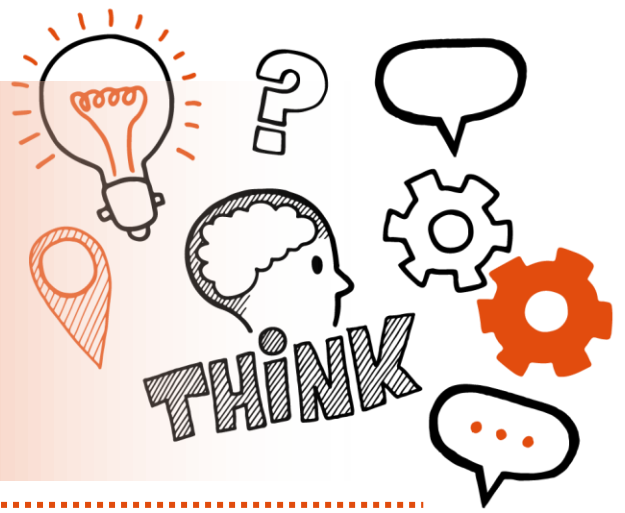


Think about

Observation of practice

Level 3 ST0217 Senior Healthcare
Support Worker- Adult Nursing
Support V1.2 (AP02 09/18)



On the day of this assessment you will carry out:



A 120-minute observation (+/-10%) followed by a 10-minute question and answer session (+/-10%)



Remote or face-to-face



In your workplace



With an end-point assessor



Key point

Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.



Do

- Review the criteria associated with the observation of practice- this can be found in the EPA Kit and in the table at the end of this document
- Review relevant legislations, regulations and your organisation's policies and procedures
- Ensure a quiet room is available and that there are no interruptions
- Be prepared to answer any questions that your assessor may ask



Don't

- Forget to bring your ID
- Forget to plan
- Forget to tell your colleagues and to obtain consent from patients who are present while you are being observed



Next steps

- Results can take up to 7 working days to be confirmed
- Your manager or training provider will inform you of the results



Resits

- If you do not achieve a pass result on the observation of practice you can resit the assessment





Use the table below to plan and prepare for the observation of practice

(P) indicates pass criteria

| Assessment criteria | Key points to remember |
|--|------------------------|
| Health and wellbeing | |
| (P) Safely assist registered healthcare professionals within your agreed scope of practice | |
| (P) Accurately gather client information | |



(P) Respond appropriately to limitations in mental capacity

(P) Provide basic life support in a timely manner and in line with policy and procedures

Duty of care and candour, safeguarding, equality and diversity

(P) Treat people with dignity and follow the principles for equality, diversity and inclusion



Person-centred care, treatment and support

(P) Take a person-centred approach when assisting with individuals' needs

(P) Work effectively as part of a team

Communication

(P) Use a range of communicating methods appropriate to the individual and situation



(P) Collect and store information and data in line with policy and procedures

Personal, people and quality improvement

(P) Work effectively as part of a team

Health, safety and security

(P) Adhere to health and safety legislation



(P) Safely move individuals and equipment

(P) Apply infection prevention and control techniques in line with policy and procedures

Behaviours

(P) You will treat people with dignity, respecting individual's diversity, beliefs, culture, needs, values, privacy, and preferences



(P) Show respect and empathy for those you work with

(P) Show discretion

Adult Nursing Support- Assist with clinical tasks

(P) Safely assist registered nurses with nursing tasks determined by your local work setting



(P) Accurately and safely undertake physiological measurements on individuals

(P) Contribute to discharge in line with local policy and procedures

(P) Manage equipment and stock in line with local policy and procedures



Adult Nursing Support- Activities of daily living

(P) Proactively encourage and support adults and their carers to take responsibility for their own health and wellbeing

(P) Support adult with their everyday tasks (for example eating, drinking, dressing, washing) appropriate to the needs of the individual

V2

