

Paper Code: M-EPA-PSO-OS2001

Professional Security Operative EPA Mock Knowledge Test - Operational security operative

Level 2

Information for registered centres

The seal on this examination paper must only be broken by the candidate at the time of the examination. Under no circumstances should a candidate use an unsealed examination paper.

Information for candidates

Under no circumstances should you, the candidate, use an unsealed examination paper.

This examination consists of **40 multiple-choice** questions.

The exam is worth **40 marks**, with a Pass being **28 marks**, and Distinction **36 marks**.

The duration of this examination is **60 minutes**.

You are **NOT** allowed any assistance to complete the answers.

You must use a pencil to complete the answer sheet - pens must **NOT** be used.

When completed, please leave the **examination answer sheet (EAS)** on the desk.

EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01 A B C D **ANSWER COMPLETED CORRECTLY**

Examples of how NOT to mark your examination answer sheet (EAS). These will not be recorded.

01 A B C D **DO NOT** partially shade the answer circle
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use ticks or crosses
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use circles
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** shade over more than one answer circle
ANSWER COMPLETED INCORRECTLY

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

1

Which of the following organisations regulates the security industry?

- A. Security Industry Authority
- B. Security Industry Association
- C. Security Industry Amnesty
- D. Security Industry Authorisation

2

When is it acceptable for an operative to post pictures on their social media that relate to the organisation they work for?

- A. Only during official company events
- B. Never as it is their personal account
- C. At any time, as long as they use privacy settings
- D. When showcasing daily work routines

3

Backing up data:

- A. stops unauthorised access to data
- B. reduces the need for antivirus software
- C. allows it to be restored if data is lost
- D. speeds up computer performance

4

What is the first action that **must** be taken if a lone worker does **not** answer the check call?

- A. They must be called again 15 minutes later
- B. The missed call must be noted in the daily log
- C. A colleague must be sent to discipline them for not responding
- D. A colleague must be sent to physically check their welfare

5

Which of the following items are usually prohibited from being taken into licensed premises?

- A. Bags
- B. Alcohol
- C. Coats
- D. Boots

6

Diversity is important within an organisation because it brings:

- A. a narrow range of ideas, skills and qualities
- B. an indifferent range of ideas, skills and qualities
- C. an average range of ideas, skills and qualities
- D. a broad range of ideas, skills and qualities

7

Which of the following is typically used in explosive items?

- A. Paper clip
- B. Pen
- C. Wire
- D. Flask

8

An **advantage** of having an individual, electronic form of access to a venue is that it can be:

- A. reissued as and when required
- B. immediately disabled
- C. given to multiple users
- D. left on the system

9

Which of the following actions keep data and information safe?

- A. Using two-factor authentication
- B. Sharing passwords among team members
- C. Storing data on public cloud servers
- D. Writing down information on paper

10

Which action **must** an operative take **first** upon confirmation of a suspicious package?

- A. Move the item
- B. Investigate it further
- C. Leave the venue
- D. Control the area

11

Which of the following is **not** a stage in the 4Cs protocol?

- A. Confirm
- B. Clear
- C. Cordon
- D. Communicate

12

Which of the following pieces of monitoring equipment is used to mitigate physical security gaps?

- A. Metal detector
- B. Torch
- C. Laser pen
- D. Video surveillance

13

Which of the following is an example of a controlled substance?

- A. Food
- B. Illicit drugs
- C. Alcohol
- D. Legal medication

14

A legal and organisational requirement for wearing and operating body worn cameras is that the camera **must** be:

- A. clearly visible when in use
- B. blended into uniform
- C. hidden at all times
- D. semi covert when necessary

15

Which of the following is typically used for lone worker welfare checks?

- A. Motion sensors
- B. Intrusion detection alarms
- C. Automated messaging systems
- D. Surveillance cameras

16

If an operative finds an individual in the possession of a prohibited item, they have the authority to:

- A. search them without consent
- B. arrest them
- C. refuse them entry
- D. physically punish them

17

In a hotel bag search, what item is **most** likely to be deemed as suspicious?

- A. Cables and chargers
- B. Unlabelled chemicals
- C. Electronic devices
- D. Rolled-up maps

18

An improvised explosive device (IED) is:

- A. a professionally manufactured explosive
- B. an explosive made from high-quality materials
- C. a military-grade explosive device
- D. an explosive created using everyday items

19

Body worn cameras are an effective tool for:

- A. recording and documenting interactions
- B. replacing written documentation
- C. capturing trends and data
- D. tracking operatives' daily movements

20

A venue may prohibit glass bottles because they:

- A. believe it will help their business reputation
- B. are a safety hazard
- C. find the items visually unappealing
- D. are difficult to recycle

21

The purpose of a check call is to ensure that a lone worker is:

- A. not bored
- B. awake
- C. at their post
- D. safe

22

What is the **main** principle of access control?

- A. Providing unrestricted entry to all users
- B. Enforcing security measures without exceptions
- C. Regulating and limiting access based on permissions
- D. Aimlessly assigning access rights to users

23

If an operative receives a suspicious email they should:

- A. delete it
- B. read it
- C. forward it
- D. reply to it

24

Which of the following devices scans information from user credentials for access control?

- A. Keyboard
- B. Detector
- C. Motion sensor
- D. Card reader

25

Promotion of equality, diversity and inclusion within an organisation will increase:

- A. morale
- B. apathy
- C. indifference
- D. indecisiveness

26

An individual is trying to enter a venue with prohibited food. A common action for the operative to take is to:

- A. refuse them entry, even if they offer to hand over the food
- B. offer to store the food temporarily and allow them to enter
- C. ask them to remove the food and allow them entry if they agree
- D. force them to dispose of the food and refuse them entry

27

Images that are taken from body worn cameras **must** be stored in compliance with the current:

- A. Health and Safety at Work Act
- B. Employment Relations Act
- C. Equality Act
- D. Data Protection Act

28

Which of the following is **not** a way to mitigate gaps in physical security measures?

- A. Implementing key card access control systems
- B. Installing security cameras in key areas
- C. Conducting training on security protocols
- D. Adding motion detectors to the inside of properties

29

Regulatory bodies contribute to the security industry by:

- A. creating organisations that deliver protective services
- B. setting regulations and offering guidance
- C. producing industry trends and competition
- D. encouraging fear within the industry

30

Equality in an organisation means:

- A. ensuring that everyone has the same opportunities
- B. giving benefits to employees based on their age
- C. providing preferential treatment to certain groups
- D. maintaining a uniform approach to employee treatment

31

The UK-based professional body for security professionals is the:

- A. Security Info Hub
- B. Security Industry
- C. Security Service
- D. Security Institute

32

Data is typically backed up to a:

- A. shared network drive
- B. cloud-based storage system
- C. personal USB stick
- D. social media platform

33

Which of the following is an example of an intended weapon?

- A. A machete
- B. A gun
- C. A bat
- D. A bomb

34

Which of the following is **not** generally considered to be a component of an improvised explosive device (IED)?

- A. GPS receiver
- B. Explosive charge
- C. Initiating mechanism
- D. Power source

35

Restricted areas can **only** be accessed by:

- A. the manager
- B. authorised people
- C. maintenance staff
- D. the customers

36

All ID cards and access credentials **must** be checked to:

- A. record the presence of individuals
- B. prevent unauthorised access
- C. create a personalised service
- D. track employee attendance

37

Images and recordings used as evidence can be stored onsite. This means that they are:

- A. uploaded to public platforms for broad accessibility
- B. stored externally for enhanced security measures
- C. kept within the premises for easy access and control
- D. archived on personal devices for convenience

38

When checking the ID of a visitor, verification will be sought from:

- A. their personal social media accounts
- B. the local authorities
- C. their colleagues or relatives
- D. the individual or company they work for

39

Which of the following organisations regulates the storage of images?

- A. The Office for Communications (Ofcom)
- B. The Information Commissioners Office (ICO)
- C. The National Cyber Security Centre (NCSC)
- D. The Environment Agency (EA)

40

An individual with a scheduled appointment is visiting the site. The operative will need to:

- A. confirm the appointment in advance and check their ID on arrival
- B. call each department to confirm the appointment
- C. allow access until the departments confirm otherwise
- D. wait for their ID to be verified and escort them around the site





Level
2

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