

Think about  
Direct observation of practice  
with questioning  
Level 3 Optical Assistant - IfATE v1.0



On the day of assessment you will carry out:



A 2-hour observation plus 30-minute  
questioning



Face to face



In your workplace



With an end-point assessor



**Key Point**

Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.



## Do

- Review the criteria associated with the direct observation of practice with questioning - this can be found in the EPA-kit
- Use the planner to plan how you will demonstrate the skills you have that are associated with the direct observation
- Review relevant legislation, regulations and your organisation's policies and procedures
- Be prepared to answer questions that your end-point assessor may have



## Don't

- Forget to plan
- Forget to tell your colleagues and customers that you are being observed



## Next Steps

- Results can take up to 7 days to be confirmed.
- Your line manager or training provider will inform you of the results.



## Resits

- If you do not achieve a pass result on the direct observation of practice with questioning you can resit the assessment.



Use the table below to plan and prepare for the direct observation

Standard area	Key points to remember
The dispensing process	
Collections	

**Pre-appointment  
process**

**Customer service  
and customer  
communication**

**Obtaining  
prescriptions  
and lens  
measurements  
from spectacles**

