

Think about Professional discussion Level 2 ST1016 Professional Security Operative V1.0 – Security control room operative



On the day of this assessment you will carry out:



A 60-minute professional discussion



Remote or face-to-face



In a suitable assessment environment under exam conditions



With an end-point assessor



Key point

You will have already submitted your portfolio of evidence which is not formally assessed but can be used to illustrate your answers.



Do

- ☐ Review the criteria associated with the professional discussion - this can be found in the EPA Kit and in the table at the end of this document
- ☐ Review relevant legislation, regulations, codes of conduct and your organisation's policies and procedures
- ☐ Ensure a quiet room is available and that there are no interruptions
- ☐ Be prepared to answer at least 8 questions and any follow-up questions that your assessor may ask



Don't

- ☐ Forget to bring your ID
- ☐ Forget to plan
- ☐ Forget to bring your portfolio to refer to during the professional discussion



Next steps

- Results can take up to 7 working days to be confirmed
- Your manager or training provider will inform you of the results



Resits

- If you do not achieve a pass result on the professional discussion, you can resit the assessment



Use the table below to plan and prepare for the professional discussion.

(P) indicates pass criteria

(D) indicates distinction criteria

Assessment criteria	Key points to remember
Legislation, regulation and procedures	
(P) Describe how you apply industry regulation, legislation, guidance, and procedures in your role, acting with honesty and integrity, when monitoring risk and completing security documentation	
(P) Explain your role within the team, and your teams role within the organisation contributes to achieving the organisation's objectives, vision and values	
(P) Describe the range of internal and external factors that can affect performance of security systems and equipment, and how you have demonstrated a solutions focused approach in communicating ideas for improvement within the organisation	
(D) Analyse the potential impact of not following industry regulation, legislation, guidance, and procedures on security outcomes, including when monitoring risk and completing security documentation	

Communication and customer service

(P) Explain how you use digital communication systems to record and share information for statutory and security purposes, in line with legislation and organisational procedure

(P) Describe how you demonstrate a commitment to CPD, how you share this learning with others in a cooperative manner and how this can benefit the organisation

(D) Evaluate the importance of following guidance and procedures in the use of digital communication applications and information management systems and the possible impact on the individual, and organisation, if these are not followed

Security incident response

(P) Describe the methods for identifying weapons and other prohibited items, and how to apply these methods in line with organisation procedure

(P) Explain how you apply organisational procedures in the event of an incident or emergency, the actions you take in response and how you ensure the relevant people are engaged

(D) Justify your response to an incident or emergency, and how you ensured public safety in rapidly changing circumstances

Security operations

(P) Explain how you contribute to the review and improvement of processes and procedures to support organisational improvement and how these reviews minimise the risk of reputational damage by improving the removal of certain items, objects or behaviours in particular areas

(P) Explain how allowing some behaviours or items in certain areas can have a negative impact on the organisations reputation, why this is important, and how you contribute to improving processes and procedures

Security incident response (pathway)

(P) Describe incidents that have required a barrier to be deployed, how you determined the correct type of barrier and how you ensured it was deployed correctly and in line with organisational procedures