

Think about

Observation of practice

Level 3 ST0217 Senior Healthcare  
Support Worker- Allied Health  
Professional- Therapy Support V1.2  
(AP02 09/18)



On the day of this assessment you will carry out:



A 120-minute observation (+/-10%) followed by a 10-minute question and answer session (+/-10%)



Remote or face-to-face



In your workplace



With an end-point assessor



**Key point**

Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.



## Do

- Review the criteria associated with the observation of practice- this can be found in the EPA Kit and in the table at the end of this document
- Review relevant legislations, regulations and your organisation's policies and procedures
- Ensure a quiet room is available and that there are no interruptions
- Be prepared to answer any questions that your assessor may ask



## Don't

- Forget to bring your ID
- Forget to plan
- Forget to tell your colleagues and to obtain consent from patients who are present while you are being observed



## Next steps

- Results can take up to 7 working days to be confirmed
- Your manager or training provider will inform you of the results



## Resits

- If you do not achieve a pass result on the observation of practice you can resit the assessment





## Use the table below to plan and prepare for the observation of practice

(P) indicates pass criteria

Assessment criteria	Key points to remember
<b>Health and wellbeing</b>	
(P) Safely assist registered healthcare professionals within your agreed scope of practice	
(P) Accurately gather client information	



**(P)** Respond appropriately to limitations in mental capacity

**(P)** Provide basic life support in a timely manner and in line with policy and procedures

**Duty of care and candour, safeguarding, equality and diversity**

**(P)** Treat people with dignity and follow the principles for equality, diversity and inclusion



**Person-centred care, treatment and support**

**(P)** Take a person-centred approach when assisting with individuals' needs

**(P)** Work effectively as part of a team

**Communication**

**(P)** Use a range of communicating methods appropriate to the individual and situation



(P) Collect and store information and data in line with policy and procedures

**Personal, people and quality improvement**

(P) Work effectively as part of a team

**Health, safety and security**

(P) Adhere to health and safety legislation



**(P)** Safely move individuals and equipment

**(P)** Apply infection prevention and control techniques in line with policy and procedures

**Behaviours**

**(P)** You will treat people with dignity, respecting individual's diversity, beliefs, culture, needs, values, privacy, and preferences



(P) Show respect and empathy for those you work with

(P) Show discretion

**Allied Health Professional- Therapy Support- Assist with delegated therapeutic or clinical tasks and interventions**

(P) Safely assist registered practitioners with delegated clinical and therapeutic tasks in line with care plans, legislation and local policy





**(P)** Contribute to referral to or discharge from services in line with local policy and procedures

**(P)** Safely monitor and maintain the clinical/therapeutic environment

**(P)** Accurately record clinical and therapeutic interventions and progress against defined outcome measures



**Allied Health Professional- Therapy Support- Support, educate and enable individuals with their health and wellbeing**

**(P)** Proactively support individuals to participate in their care to encourage self-management and independence

**Allied Health Professional-Therapy Support- Equipment and resources**

**(P)** Identify, order, adapt or fit equipment and resources to meet the needs of individuals, including teaching its safe use

**(P)** Use equipment and resources therapeutically and safely in line with policy and procedures

V2

