Summary of Changes Log

Document title and version number	Overview of change	Date of the change
L2 Aviation Customer Service Operative Gateway Readiness Report was v1.1 is now v1.2	Updated wording of policies and procedures section to 'Relevant policies and procedures submitted'	06/12/2024
L2 Aviation Customer Service Operative Timeline was v1.0 is now v1.1	Guidance on employer/training provider representation at assessment methods updated in line with the assessment plan. Added ST number into title.	02/04/2025