Highfield Level 2 End-Point Assessment for ST0228 Commis Chef

End-Point Assessment Kit



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EPA Kit

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How to use this EPA Kit

Welcome to the Highfield end-point assessment kit for the Level 2 Commis Chef Apprenticeship Standard.

Highfield is an independent end-point assessment organisation that has been approved to offer and carry out the independent end-point assessments for the Level 2 Commis Chef Apprenticeship Standard. Highfield internally quality assures all end-point assessments in accordance with its IQA process. Additionally, all end-point assessments are externally quality assured by the relevant EQA organisation.

The EPA kit is designed to outline all you need to know about the end-point assessments for this standard and will also provide an overview of the on-programme delivery requirements. In addition, advice and guidance for trainers on how to prepare apprentices for the end-point assessment is included. The approaches suggested are not the only ways in which an apprentice may be prepared for their assessments, but trainers may find them helpful as a starting point.

Highfield also offers the Highfield Commis Chef Apprenti-kit that is a comprehensive learning resource, which is designed to be used on-programme.

For more information, please go to the Highfield Products website. Please note that the use of this kit is not a prerequisite for apprentices undertaking the Commis Chef end-point assessment.

Key facts

Apprenticeship standard: Commis Chef

Level: 2

On-programme duration: Minimum of 12 months End-point assessment window: Maximum of 2 months

Grading: Pass/Distinction **End-point assessment methods:** On-demand test

Culinary challenge
Practical observation
Professional discussion



In this kit, you will find:

- an overview of the standard and any on-programme requirements
- a section focused on delivery, where the standard and assessment criteria are presented in a suggested format that is suitable for delivery
- guidance on how to prepare the apprentice for gateway
- detailed information on which part of the standard is assessed by which assessment method
- suggestions on how to prepare the apprentice for each part of the end-point assessment
- a section focused on the end-point assessment method where the assessment criteria are presented in a format suitable for carrying out 'mock' assessments



Introduction

Standard overview

A commischef is the most common starting position in many kitchens and in principle, the most junior culinary role. A commischef prepares food and carries out basic cooking tasks under the supervision of a more senior chef. The primary objective of the commischef is to learn and understand how to carry out the basic functions in every section of the kitchen, therefore having the opportunity to experience, consider and value each section with a view to choosing an area where they feel most inspired. The learning journey of any chef will vary considerably from one individual to the next, however it is necessary to understand and have experience in the basics that this role provides in order to progress to any future senior chef role.

On-programme requirements

Although learning, development and on-programme assessment is flexible and the process is not prescribed, the following is the recommended baseline expectation for an apprentice to achieve full competence in line with the commis chef standard.

The on-programme reviews and records are important to support the apprentice, on-programme assessor and employer in monitoring the progress of learning and development and to determine when the apprentice has achieved full competence in their job role and is ready for independent end assessment. The on-programme progression template is **not** a portfolio of evidence, but a record of what the apprentice can do following periods of training, development and assessment. A minimum of 6 meetings and completed records are recommended to show ongoing competence across the entire standard, over a minimum of a 12-month period prior to starting the independent end assessment.

The training programme leading to end-point assessment should cover the breadth and depth of the standard using suggested on-programme assessment methods that integrate the knowledge, skills and behaviour components, and which ensure that the apprentice is sufficiently prepared to undertake the end-point assessment. Training, development and ongoing review activities should include:

 achievement of level 1 English and maths. If the apprentice began their apprenticeship training before their 19th birthday, they will still be subject to the mandatory requirement to study towards and achieve English and maths. The requirements for English and maths are optional for apprentices aged 19+ at the start of their apprenticeship training.



Recipe log

While on programme, the apprentice must produce a log of their work (recipe log), which must be made available to the end-point assessor after the gateway review meeting. The log is an important document that must be referred to during the professional discussion. A recipe log template is available to download from the Highfield Assessment website.

The log of dishes gives the apprentice an opportunity to present the variety of dishes they have prepared in their setting (as per setting's menu(s)), with full recipes, time plans, food safety controls and photos. Employer endorsement of the quality of the finished dish on each recipe should be sought.

The log is to reflect dishes produced, not to record individual stages of preparation and cooking. For example, a steak pie would be a valid inclusion, whereas diced beef would not.

This log may only contain dishes prepared independently by the apprentice during their programme*. Annex C lists the minimum requirements for the recipe log. It is anticipated that for new entrants to the kitchen environment, this will usually be after the first 6 months on-programme, but flexibility is given to employers to authorise the inclusion of dishes prepared before this time as long as they are prepared entirely independently by the apprentice; for example, where an employee has experience as a kitchen assistant prior to undertaking the commis chef apprenticeship.

| Timeline for recipe log: | | |
|---|--|--|
| On-programme The apprentice develops their recipe log | | |
| Gateway review meeting | The recipe log is available at the gateway meeting | |
| | The end-point assessor reviews the recipe log and | |
| End-point assessor review | checks it meets the requirements set out in Annex | |
| | C. This meeting can be face to face or remote. | |
| Professional discussion | The log is discussed during the professional | |
| FIGUESSIONAL DISCUSSION | discussion | |

A recipe log template is available as a download from the Highfield Assessment website for apprentices to use.

* Dishes that have been prepared within a controlled environment outside of the workplace (such as a training kitchen) may also be included within the recipe log. However, **all** dishes included within the log must be prepared in full by the apprentice and validated by the employer, regardless of where the preparation took place.



Use of Artificial Intelligence (AI) in the EPA

Where AI has been used as part of the apprentice's day-to-day work and forms part of a project report, presentation, or artefact, it should be referenced as such within the work. AI must not be used to produce the report or portfolio.

Where AI has been used as part of a portfolio that underpins an interview or professional discussion or any other assessment method, it should be fully referenced within the portfolio.

Additional, relevant on-programme qualification

Highfield Level 2 Diploma for Commis Chefs (RQF) is available as an additional qualification that may be taken alongside the commis chef apprenticeship while on-programme if required.

Readiness for end-point assessment

In order for an apprentice to be ready for the end-point assessments:

- the apprentice must have achieved level 1 English and maths. The requirements
 for English and maths are mandatory for all apprentices aged between 16-18 at the
 start of their apprenticeship training. The requirements for English and maths are
 optional for apprentices aged 19+ at the start of their apprenticeship training.
- the employer must be confident that the apprentice has developed all the knowledge, skills and behaviours defined in the apprenticeship standard. To ensure this, the apprentice must attend a formal meeting with their employer to complete the gateway readiness report.
- the apprentice and the employer should then engage with Highfield to agree on a plan and schedule for each assessment activity to ensure all components can be completed within a 2-month end-assessment window. Further information about the gateway process is covered later in this guide.
- the apprentice must have produced a recipe log that covers the requirements listed in Annex C (note: the apprentice must share the recipe log with the independent end-point assessor in a meeting to take place after the gateway review meeting).

If you have any queries regarding the gateway requirements, please contact your EPA Customer Engagement Manager at Highfield Assessment.



Order of end-point assessments

There are 4 assessment activities for the commis chef independent end assessment. The on-demand test, practical observation and culinary challenge may be undertaken in any order, however, the professional discussion must be the last activity completed. All assessment activities must be completed within 2 months.

It is a requirement that apprentices have adequate time to prepare for and recuperate from each assessment activity prior to commencing the next. Assessments may occur over a minimum of 2 days and a maximum of 2 months within the assessment window, with no one day containing both observations or more than 2 assessment activities.



The Highfield approach

This section describes the approach Highfield has adopted in the development of this endpoint assessment in terms of its interpretation of the requirements of the end-point assessment plan and other relevant documents.

Documents used in developing this end-point assessment

Standard (2015)

https://www.instituteforapprenticeships.org/apprenticeship-standards/commis-chef/

End-point assessment plan (2017 ST 0228/AP01)

https://www.instituteforapprenticeships.org/media/1140/commis chef.pdf

Common approach (2017)

Specific considerations

On-demand tests - Highfield has used 52 questions and a pass mark of 70% for the ondemand test, in line with the common approach document issued by People1st.

In accordance with the commis chef assessment plan, Highfield has detailed which criteria **must** be covered within the culinary challenge and the practical observation respectively at the end of this guide. Additionally, there are some criteria within the assessment plan that had been open for assessment either by culinary challenge, practical observation or professional discussion, within this kit, Highfield has determined which assessment method these criteria will fall within. Wherever possible, all criteria detailed within the culinary challenge or practical observation should be covered within those assessments. However, in some circumstances, some criteria may be 'carried over' to the professional discussion (if they have not been achieved within the culinary challenge).

The assessment plan states that the: 'Apprentice will be given a base 'category' of cold and hot dessert range by the independent end assessor at the initial meeting with the independent end assessor, such as egg based dessert', however, Highfield have taken the decision to distribute this information to apprentices at the time of scheduling.

For the Culinary Challenge, the assessment plan states that the: 'apprentice will prepare a full recipe with a time plan prior to the assessment. The plan does not need to be supplied to the independent end assessor in advance of the assessment but will contribute towards the assessment', however, Highfield ask that the main course recipe is submitted at gateway.

During the practical observation, wherever possible, situations and evidence should be naturally occurring. However, to ensure that all criteria can be covered, some simulation



will be allowed to ensure total coverage of the standards. This can be arranged before the assessment takes place to give the best opportunity for all criteria to be met.

All of the evidence criteria used within this end-point assessment have been taken directly from the commis chef standard assessment plan.

Temporary dispensation

A temporary dispensation has been applied to the assessment plan for this apprenticeship. The dispensation will last until all apprentices on the current version have completed. It covers all previous versions of the EPA plan.

The key changes are:

Professional discussion

The independent assessor will pick a minimum of 4 preparation and cooking techniques to discuss during the professional discussion.

Apprentices should not be told which techniques they will be assessed on before the professional discussion.



Gateway

How to prepare for gateway

After apprentices have completed their on-programme learning, they should be ready to pass through 'gateway' to their end-point assessment.

Gateway is a meeting that should be arranged between the apprentice, their employer and training provider to determine that the apprentice is ready to undertake their endpoint assessment. The apprentice should prepare for this meeting by bringing along workbased evidence, including:

- customer feedback
- recordings
- manager statements
- witness statements

As well as evidence from others, such as:

- mid and end-of-year performance reviews
- feedback to show how they have met the apprenticeship standards while onprogramme

In advance of gateway, apprentices will need to have completed the following. The requirements for English and maths listed below are mandatory for all apprentices aged between 16-18 at the start of their apprenticeship training. The requirements for English and maths listed below are optional for apprentices aged 19+ at the start of their apprenticeship training.

- Achieved Level 1 English
- Achieved Level 1 maths

Additionally, apprentices must bring:

- their organisation's menu
- their culinary challenge main course proposal

Apprentices should be advised by employers and providers to gather this evidence throughout their on-programme training. It is recommended that employers and providers complete regular checks and reviews of this evidence to ensure the apprentice is progressing and achieving the standards before the formal gateway meeting is arranged.



The gateway meeting

The gateway meeting should last around 1 hour and must be completed on or after the apprenticeship on-programme end date. It should be attended by the apprentice and the relevant people who have worked with the apprentice on-programme, such as the line manager/employer or mentor, the on-programme trainer/training provider and/or a senior manager (as appropriate to the business).

During the meeting, the apprentice, employer and training provider will discuss the apprentice's progress to date and confirm if the apprentice has met the full criteria of the apprenticeship standard during their on-programme training. The following gateway readiness report should be used to log the outcomes of the meeting and should be agreed by all 3 parties. The report should then be submitted to Highfield to initiate the end-point assessment process. If you require any support completing the gateway readiness report, please contact your EPA Customer Engagement Manager at Highfield Assessment.

Please note: a copy of the standard should be available to all attendees during the gateway meeting.

Reasonable adjustments and special considerations

Highfield Assessment has measures in place for apprentices who require additional support. Please refer to the Highfield Assessment Reasonable Adjustments Policy for further information/guidance.

ID requirements

All employers are required to ensure that each apprentice has their identification with them on the day of assessment so the end-point assessor/Highfield Assessment can check that the person undertaking the assessment is indeed the person they are claiming to be.

Highfield Assessment will accept the following as proof of an apprentice's identity:

- a valid passport (any nationality)
- a signed UK photocard driving licence
- a valid warrant card issued by HM forces or the police
- another photographic ID card, e.g. employee ID card or travel card



The Commis Chef apprenticeship standard

The following pages contain the Level 2 Commis Chef Apprenticeship Standard and the assessment criteria in a format that is suitable for delivery.

| Culinary | | | |
|--|---|--|--|
| Knowledge | Skills | Behaviour | |
| Identify the factors which influence the types | Contribute to reviewing and refreshing | Show enthusiasm for keeping up to date with | |
| of dishes and menus offered by the business | menus in line with business and customer requirements | business and industry trends | |
| Recognise how technology supports the | | Use technology and equipment in line with | |
| development and production of dishes and menu items in own kitchen | Use available technology in line with business procedures and guidelines to | training | |
| | achieve the best result | Has the confidence to promptly deal with | |
| Recognise the importance of checking food | | sub-standard ingredients, or those nearing | |
| stocks and keeping the storage areas in good | Checking of food stocks, report on shortages, | their sell by date | |
| order, know the procedures to carry out and | prioritise food that is close to expiry and | | |
| how to deal with identified shortages and | keep the storage areas in good order | Demonstrate the ability to identify when | |
| food close to expiry date | | tasks are not going to plan and has the | |
| | Work methodically to prioritise tasks, | confidence to request support when needed | |
| Know how to undertake set up, preparation | ensuring they are completed at the right | | |
| and cleaning tasks to standard whilst working | moment and to the required standard | Pay attention to detail and consistent | |
| in a challenging, time-bound environment | | working to achieve standards | |
| | Measure dish ingredients and portion sizes | | |
| Identify correct ingredients and portion sizes | accurately | Show commitment to developing skills and | |
| for each dish in line with recipe specifications | | knowledge; trying out new ingredients and | |
| | Demonstrate a range of craft preparation | dishes; practicing and reflecting on different | |
| | and basic cooking skills and techniques to | preparation and cooking techniques | |



Identify the principles of basic food preparation and cooking; taste; allergens; diet and nutrition

Identify commonly used knives and kitchen equipment and their specific function

Recognise and understand sources and quality points of common food groups and commodities

Identify traditional cuts of; and basic preparation methods for, meat, poultry, fish and vegetables

Recognise the impact of seasonality on the availability, quality and price of ingredients

prepare, produce and present dishes and menu items in line with business requirements

Use correct knives and knife skills when preparing food as well as the correct equipment when preparing, cooking and presenting food

Correctly store and use food commodities when preparing dishes

Apply correct application of preparation and selection methods when using meat, poultry, fish and vegetables in dishes

Complete preparation and cooking tasks to a high standard, delivered on time and presented as described within the recipe specification

Demonstrate care and attention when using knives and equipment

Consistently use the correct volume and quality of commodities in each dish, maintaining attention to detail

Utilise the correct cuts and preparation methods to produce high quality, technically sound dishes

Has an appreciation of ingredients

On-demand test

Criteria covered in the on-demand test

CU01 The seasonal calendar of food (fish, meat, game and vegetables) and its impact on cost, quality and flavour

CU02 Technology and its application within food preparation area

CU03 The benefits in terms of cost savings, efficient working practices and end results of technological application in the area of food preparation/production in terms of producing food, food procurement and monitoring of food storage - within the context the wider



| | sector. Technology to include: Equipment; social media and apps and software in terms of SOPs and training; stock control and |
|------|---|
| | ordering |
| CU04 | Food safety and knowledge/temperature and storage conditions ambient chilled and frozen |
| CU05 | The consequences of not checking in terms of self, others and the business |
| CU06 | Principles of safe food handling/COSHH and the need to clean as you go |
| CU07 | The importance of undertaking mise-en place |
| CU08 | Taste - basic flavour profile, seasoning, herbs and spices |
| CU09 | Common food groups and basic requirements for a balanced diet |
| CU10 | Basic dietary variations such as vegetarian, vegan, religious diets |
| CU11 | The key allergens, how to find information about dish content, and the reasons they must be identified |

CU14 The correct use of techniques, tools, knives, and equipment when preparing, cooking and presenting food and why using these

CU12 Common knives and their correct uses with each food group – cooks knives, boning, filleting, paring, pallete, peeler

CU13 Commonly used kitchen equipment for cooking, processing and finishing dishes

| | Culinary challenge | | |
|--------|---|-------|---|
| To pas | s, the following must be evidenced | To ga | in a distinction |
| CU17 | Customer profile of the organisation and how this affects | CU42 | Complete detailed research into the 'base dessert' |
| | menu design and costing | CU43 | Execute food preparation and finishing tasks speedily and to an |
| CU18 | Availability of food | | excellent standard, including making changes throughout the |
| CU19 | Mise en place undertaken in a timely fashion and ensure all | | process, where necessary |
| | food preparation allows for requirements of service | CU44 | Present dishes to the exact required standard - colour, |
| CU20 | Follow and adhere to cleaning schedules | | consistency, texture and temperature |
| CU21 | How to find a dish specification / recipe for prescribed dish | CU45 | Present flavour balance/taste profiles to the exact required |
| CU22 | How to read and understand the specification / recipe for the | | standard |



CU46 Work accurately to their previously prepared time plan

correctly is important

dishes and ingredients

tools or equipment

CU23 Weigh and measure ingredients using accurately functioning

| CU24 | Ensure the correct volume or number of components | CU47 | Work efficiently and effectively with ease, tasks prioritised and |
|------|--|------|---|
| CU25 | Ensure consistent portions are prepared and served | | sequenced, accurate use of materials, well organised, fast, |
| CU26 | Pay attention to detail and work consistently to achieve | | continuously keeping work area clean and tidy |
| | standards | CU48 | Adhere to organisational requirements at all times |
| CU27 | Follow specifications/brand standards to prepare and | CU49 | Demonstrate consistent professional communication as |
| | produce dishes and menu items, on time, ensuring | | required |
| | consistency of the finished product as per Annex B | | |
| CU28 | Identify correct knives and equipment for preparation, | | |
| | cooking and finishing of dishes and menu items as identified | | |
| | in Annex B | | |
| CU29 | Correct settings and use of equipment when preparing, | | |
| | cooking and finishing dishes and menu items | | |
| CU30 | Adhere to company specifications/brands when preparing | | |
| | and cooking dishes | | |
| CU31 | Demonstrate care and attention when using knives and | | |
| | equipment | | |
| CU32 | Correctly store and use food commodities when preparing | | |
| | dishes | | |
| CU33 | Ambient, chilled and frozen storage used correctly | | |
| CU34 | Correct labelling of food – dates, ingredients, allergens | | |
| CU35 | Stock rotation | | |
| CU36 | Colour coding, following food safety systems | | |
| CU37 | Adhere to company/brand standard/menu specification | | |
| CU38 | Consistently use the correct volume and quality of | | |
| | commodities in each dish, maintaining attention to detail | | |
| CU39 | Apply correct preparation and selection methods when using | | |
| | meat, poultry, fish and vegetables in dishes | | |



| CU40 | Utilise the correct cuts and preparation methods to produce | |
|--------|---|--|
| | high quality, technically sound dishes | |
| CU41 | Complete preparation and cooking tasks to a high standard, | |
| | delivered on time and presented as described within the | |
| | recipe specification | |
| | Practical of | observation |
| To pas | s, the following must be evidenced | To gain a distinction |
| CU50 | Mise en place undertaken in a timely fashion and ensure all | CU79 Execute food preparation and finishing tasks speedily and to an |
| | food preparation allows for requirements of service | excellent standard, including making changes throughout the |
| CU51 | Follow and adhere to cleaning schedules | process, where necessary |
| CU52 | How to find a dish specification/recipe for prescribed dish | CU80 Present dishes to the exact required standard - colour, |
| CU53 | How to read and understand the specification/recipe for the | consistency, texture and temperature |
| | dishes and ingredients | CU81 Present flavour balance/taste profiles to the exact required |
| CU54 | Weigh and measure ingredients using accurately functioning | standard |
| | tools or equipment | CU82 Work efficiently and effectively with ease, tasks prioritised and |
| CU55 | Ensure the correct volume/number of components | sequenced, accurate use of materials, well organised, fast, |
| CU56 | Ensure consistent portions prepared and served | continuously keeping work area clean and tidy |
| CU57 | Pay attention to detail and work consistently to achieve | |
| | standards | |
| CU58 | Follow specifications/brand standards to prepare and produce | |
| | dishes and menu items, on time, ensuring consistency of the | |
| | finished product as per Annex B | |
| CU59 | dentify correct knives and equipment for preparation, cooking | |
| | and finishing of dishes and menu items as identified in Annex | |
| | В | |
| CU60 | Correct settings and use of equipment when preparing, | |
| | cooking and finishing dishes and menu items | |



| CU61 Adhere to company specifications/brands when preparing and | d |
|---|---|
| cooking dishes | |

- **CU62** Demonstrate care and attention when using knives and equipment
- **CU63** Correctly store and use food commodities when preparing dishes
- **CU64** Ambient, chilled and frozen storage used correctly
- **CU65** Correct labelling of food dates, ingredients, allergens
- **CU66** Stock rotation
- **CU67** Colour coding, following food safety systems
- **CU68** Adhere to company/brand standard/menu specification
- **CU69** Consistently use the correct volume and quality of commodities in each dish, maintaining attention to detail
- **CU70** Apply correct preparation and selection methods when using meat, poultry, fish and vegetables in dishes
- **CU71** Utilise the correct cuts and preparation methods to produce high quality, technically sound dishes
- **CU72** Complete preparation and cooking tasks to a high standard, delivered on time and presented as described within the recipe specification
- CU73 Demonstrate working to menus in line with business requirements and advising of issues in terms of menu item availabilities and popularity of menu items and cooking to establishment standards- adhering to any nutritional requirements
- CU74 Turn up on time
- **CU75** Wear uniform correctly



| CU76 Use technology in own kitchen as per manufacturers' | |
|--|--|
| instructions and in accordance with health and safety | |
| regulations | |
| CU77 Use technology appropriately and as required by the | |
| establishment in respect of cooking stated menu items | |
| CU78 Work safely, efficiently and confidently in use of technology | |
| Profession | al discussion |
| To pass, the following must be evidenced | To gain a distinction |
| CU83 Identify correct knives and equipment for the preparation, cooking and finishing of dishes and menu items as identified in Annex B | CU102 Evaluate own performance and take development opportunities to improve in food preparation, cooking and service |
| CU84 Correct settings and use of equipment when preparing, cooking and finishing dishes and menu items | CU103 Evaluate dishes to seek improvement/modernisation CU104 Proactively keep up to date with industry developments, food |
| CU85 Adhere to company specifications/brands when preparing and cooking dishes | trends and business objectives through trade publications, social media platforms, colleagues and peers |
| CU86 Consistently use the correct volume and quality of commodities in each dish, maintaining attention to detail | CU105 Looking for opportunities to influence improvements in culinary performance |
| CU87 Utilise the correct cuts and preparation methods to produce high quality, technically sound dishes | CU106 Demonstrate a passion for cooking by preparing, cooking and serving creative, technically sound dishes |
| CU88 Complete preparation and cooking tasks to a high standard, delivered on time and presented as described within the recipe specification | CU107 Take appropriate opportunities to experiment with new techniques/food items/methods and dishes |
| CU89 Demonstrate working to menus in line with business requirements and advising of issues in terms of menu item availabilities and popularity of menu items and cooking to establishment standards- adhering to any nutritional requirements | |



- **CU90** Use technology in own kitchen as per manufacturers' instructions and in accordance with health and safety regulations
- **CU91** Use technology appropriately and as required by the establishment in respect of cooking stated menu items
- CU92 Work safely, efficiently and confidently in use of technology
- **CU93** Understand brand standards and basic food costs in relation to quality of produce
- **CU94** Respond to feedback from line manager and any customer feedback provided, including complaints
- **CU95** Undertake professional development as requested or self-managed
- **CU96** Check, report and carry out stock checks, demonstrating stock rotation and recording of activities on appropriate documentation
- **CU97** Communicate to appropriate personnel of stock levels and shortages
- **CU98** Identify when tasks are not going to plan and have the confidence to request support when needed
- **CU99** Contribute to the development of menu items, and follow a structured development plan
- **CU100** Work with a mentor to make recommendations for a dish/try out new ideas/skills
- **CU101** Reflect on ingredients, dishes and seasons, looking at menu and performance and making recommendations



Amplification and guidance

- **Seasonal** referring to the times of year when a given type food is at its peak, either in terms of harvest or its flavour. This is usually the time when the item is the cheapest and the freshest on the market. Examples may include:
 - asparagus (in season May to June)
 - Jersey Royal potatoes (May to June)
 - o peaches (July to September)
 - o butternut squash (September to November)
- Flavour profile includes seasoning, herbs and spices, umami, sweet, salt, sour, bitter, texture, temperature.
- Balanced diet a balance of nutrients, flavours and accompaniments.
- **Religious diets** e.g. Hinduism prohibits the consumption of beef. Sensitivity and care should be exercised when catering for those who follow religious dietary practices and this is particularly important where those being served are unable to eat elsewhere.
- **Mise en place** a French term (literally meaning 'setting in place') for having all ingredients measured, cut, peeled, sliced, grated, etc. before cooking. Pans are prepared, mixing bowls, tools and equipment set out. This allows for meals to be assembled quickly and effortlessly.
- **Brand/standards** e.g. standards applied across the organisation or brand to ensure guests and customers experience a consistent and uniform experience.
- **Commodities** merchandise/produce. Understanding their supply and demand, reporting issues to a supervisor.
- **Colour-coding** prevents contamination and cross-contamination and makes daily operations easier. E.g. red knives and chopping boards for raw meat, blue for raw fish, yellow for cooked meats, green for salad and fruit, brown for vegetable and white for dairy products.



- Menu specification ensures consistency with cooking, presenting and budgeting.
- **Nutritional requirements** by law, information on allergenic ingredients must be provided. Food served must accurately reflect what the menu pertains it to be.
- **Social media platforms** e.g. Facebook or Twitter. Interacting with customers, replying to comments and reviews, sending out updates and promotions, etc. Maintaining a good reputation to the public.



| | Food safety | | | | |
|--|---|---|---|--|--|
| | Knowledge | Skills | Behaviours | | |
| Identify the personal hygiene standards, food safety practices and procedures required, understand the importance of following personal hygiene standards, food safety practices and procedures and the consequences of failing to meet them | | Maintain the keeping of a clean and hygienic kitchen environment at all times, complete kitchen documentation as required Store, prepare and cook ingredients correctly to deliver a quality product that is safe for the consumer | Demonstrate high personal hygiene standards Follow safe working practices when storing, preparing and cooking ingredients to maintain their quality and safety | | |
| food s | afety legislation | | | | |
| | | On-demand test | | | |
| Criteri | a covered in the on-demand test | | | | |
| FS01 FS02 | , | | | | |
| FS03 FS04 | , | | | | |
| FS05 FS06 | , 1 | | | | |
| FS07 FS08 | FS08 Own role in spotting and dealing with hazards, and in reducing the risk of contamination | | | | |
| FS09 FS10 FS11 | FS10 The potential impact on health if hazards are not spotted and dealt with promptly | | | | |



- **FS12** Types of unsafe behaviour that may impact on the safety of food and why it is important to avoid this type of behaviour when working with food
- **FS13** The legal and regulatory requirements for food safety, the importance of complying with them, the implications of noncompliance and the role of **enforcement officers**
- **FS14** Control of risks to food safety
- **FS15** The importance of, and methods for, the separation of raw and cooked foods and separation of finished dishes
- **FS16** Identify the **temperature danger zone**, why food needs to be kept at specified temperatures and how to ensure this
- **FS17** Procedures to follow when dealing with stock including deliveries, storage, date marking and stock rotation, and why it is important to consistently follow them
- **FS18** The importance of keeping work areas and environment clean and tidy, and tools, utensils and equipment in good order, clean condition and stored correctly
- **FS19** Methods and frequency of cleaning and maintenance of equipment, surfaces and environment and how they affect food safety in the workplace
- **FS20** The actions that should be taken in response to spotting a potential hazard
- **FS21** The types of food waste which can occur in the workplace and how it should be safely handled in the workplace
- **FS22** The main types of pests and **infestation** that may pose a risk to the safety of food, how they can occur, how to recognise them and how to prevent them
- **FS23** The consequences and main symptoms of allergen and intolerant contamination
- **FS24** The legal requirements for a food business to apply a food safety management system based on the **codex principles** of HACCP, and allergen control management

| Culinary challenge | |
|--|---|
| To pass, the following must be evidenced | To gain a distinction |
| FS25 Reduce contamination risks associated with workflow procedures FS26 Use storage procedures to prevent cross-contamination FS27 Make sure surfaces and equipment are clean and in good condition | FS36 Consistently follows best practice in adhering to all food safety processes |



| FS28 Use clean and suitable cloths and equipment for wiping and cleaning between tasks FS29 Dispose of waste promptly, hygienically and appropriately FS30 Avoid unsafe behaviour that could contaminate the food you are working with FS31 Keep necessary records up-to-date FS32 Prepare, cook and hold food safely FS33 Check food before and during operations for any hazards, and follow the correct procedures for dealing with these FS34 Prevent cross-contamination, such as between raw foods, foods already cooking/reheating and ready-to-eat foods FS35 Use methods, times, temperatures and checks to make sure | |
|---|-------------------------|
| food is safe | |
| | bservation |
| To pass, the following must be evidenced | To gain a distinction |
| FS37 Reduce contamination risks associated with workflow procedures FS38 Use storage procedures to prevent cross-contamination FS39 Make sure surfaces and equipment are clean and in good condition FS40 Use clean and suitable cloths and equipment for wiping and cleaning between tasks FS41 Dispose of waste promptly, hygienically and appropriately FS42 Avoid unsafe behaviour that could contaminate the food you are working with FS43 Keep necessary records up-to-date FS44 Prepare, cook and hold food safely | No distinction criteria |



| FS45 Check food before and during operations for any hazards, and | | |
|---|--|--|
| follow the correct procedures for dealing with these | | |
| FS46 Prevent cross-contamination, such as between raw foods, foods | | |
| already cooking/reheating and ready-to-eat foods | | |
| FS47 Use methods, times, temperatures and checks to make sure | | |
| food is safe | | |
| | | |

| Professional discussion | | |
|---|-------------------------|--|
| To pass, the following must be evidenced | To gain a distinction | |
| FS48 Understand and interpret labels, recording the presence of | | |
| allergens and intolerants | | |
| FS49 Identify and analyse potential hazards of cross-contamination | | |
| FS50 Provide accurate information to customers | | |
| FS51 Control deliveries, storage, stock rotation and supplier | | |
| specifications to protect against allergen and intolerant | | |
| contamination | | |
| FS52 Approach allergen control responsibly | | |
| FS53 Maintain up-to-date records and instructions | | |
| FS54 Use safe food handling practices and procedures for preparing | No distinction criteria | |
| and serving both "specific allergen" free and "intolerant" free food | | |
| FS55 Adhere to organisation's procedures for items that may cause | | |
| allergic reactions | | |
| FS56 Check that food is undamaged, is at the appropriate | | |
| temperature and within its `use-by date' on delivery | | |
| FS57 Prepare food for storage and store within correct timescales | | |
| and conditions | | |
| FS58 Clean and maintain storage areas, including assurance of the | | |
| correct temperature for the type of food | | |



FS59 Store food so that cross-contamination is prevented

FS60 Separate and correctly store ready-to-eat foods and common allergenic foods such as nuts (e.g. sealed containers)

FS61 Follow stock rotation procedures

FS62 Safely dispose of food that is beyond its 'use-by date'

Amplification and guidance

- **Contamination** best described as the presence of harmful or objectionable matter in food. Types of contamination include chemical, physical, allergenic and microbial.
- **Cross-contamination** the transferring of microorganisms from contaminated food and contaminated areas to cooked or ready to eat food.
- Food poisoning organisms cause illnesses including salmonella, norovirus, campylobacter, E. coli and listeria.
- Personal hygiene including handwashing, personal cleanliness, protective clothing, reporting illnesses and healthy carriers.
- Hazards something with the potential to cause harm, e.g., chemical, physical, allergenic and microbial.
- **Enforcement officers** roles include limiting the spread of any food poisoning outbreaks, making recommendations, providing guidance and issuing notices.
- **Temperature danger zone** when food is kept between 5°C and 63°C.
- Infestation the state of being invaded or overrun by pests or parasites such as rodents, cockroaches and silverfish.



- Allergen examples of what allergens can cause include rashes, swelling of the throat and death. Triggers the immune system. Common allergens include gluten, nuts, shellfish and eggs.
- **Intolerant** symptoms caused are usually gut symptoms, such as bloating, diarrhoea, constipation and IBS. Common intolerants include gluten, wheat and lactose.
- **Codex principles** the 7 basic principles of HACCP are implemented into the system through the 12 steps, based on Codex Alimentarius:
 - Assemble HACCP team
 - Describe product
 - o Identify intended use
 - Construct flow diagram
 - o On-site confirmation of flow diagram
 - List all potential hazards associated with each step, conduct a hazard analysis, and consider any measures to control identified hazards (Principle 1)
 - o Determine critical control points (Principles 2)
 - o Establish critical limits for each CCP (Principle 3)
 - o Establish a monitoring system for each CCP (Principle 4)
 - Establish corrective actions (Principle 5)
 - Establish verification procedures (Principle 6)
 - o Establish documentation and record-keeping (Principle 7)



| People | | | |
|---|---|---|--|
| Knowledge | Skills | Behaviour | |
| Understand how personal and team | Work effectively with others to ensure dishes | Take pride in own role through an | |
| performance impact on the successful | produced are of high quality, delivered on | enthusiastic and professional approach to | |
| production of dishes and menu items | time and to the standard required | tasks | |
| Know how to communicate with colleagues | Use suitable communication methods and | listen to and respect other peoples' point of | |
| and team members from a diverse range of backgrounds and cultures | operate in a fair and equal manner that demonstrates effective team working | view and responding politely | |
| | _ | Welcome and act on feedback to improve | |
| Understand the importance of training and | Develop of own skills and knowledge through | personal methods of working, recognising | |
| development to maximise own performance | training and experiences | the impact that personal performance has on | |
| | | the team. Recognise own personal growth | |
| Know how to support team members when | Support team members to produce dishes | and achievement | |
| the need arises | and menu items on time to quality standards | | |
| | | Respond positively to instruction and be | |
| Have an understanding of professional | Perform the role to the best of own ability in | aware of team members who may need | |
| behaviours and organisational culture | line with the business values and culture | support to get menu items out on time | |
| Recognise how all teams are dependent on | Develop good working relationships across | without compromising quality | |
| each other and understand the importance of | the team and with colleagues in other parts | Behave in a manner in line with the values | |
| teamwork both back and front of house | of the organization and deal with challenges | and culture of the business | |
| Team som sam and none of nouse | and problems constructively to drive a | | |
| | positive outcome | Communicate and behave effectively to help | |
| | | team members achieve the best result for | |
| | | the customers and the business | |



| | On-demand test | | | |
|--|--|--|--|--|
| Criter | ia covered in the on-demand test | | | |
| PP01 | The impact of poor individual performance from an individual | on a team | | |
| PP02 | The impact of poor team performance on the business and the | customer experience | | |
| PP03 | P03 The benefits and impact of a high performing team in respect of food production and meeting customers' expectations of the food experience | | | |
| PP04 | How to respond to requests of assistance from colleagues | | | |
| PP05 | P05 The importance of being supportive - whilst ensuring own work priorities are met | | | |
| PP06 | illness and absence; booking holidays, wearing of company uniform; attending agreed events such as arranged training | | | |
| PP07 | PP07 The impact of own behaviours on the team and the impact of unprofessional/negative behaviours on team working | | | |
| | Culinary challenge | | | |
| To pass, the following must be evidenced | | To gain a distinction | | |
| PP08 | Take pride in own role through an enthusiastic and | No distinction criteria | | |
| pr | ofessional approach to tasks | No distinction criteria | | |
| | Practical of | observation | | |
| То ра | ss, the following must be evidenced | To gain a distinction | | |
| PP09 | Take pride in own role through an enthusiastic and | PP18 Use appropriate communication: role model for professionalism: | | |
| | professional approach to tasks | manner, clear and timely information, encouraging feedback, | | |
| PP10 | Work effectively with others to ensure dishes produced are of | listening actively, striving for excellence in professional | | |
| | high quality, delivered on time and to the standard required | relationships | | |
| PP11 | Demonstrate team work - as seen by working well with | | | |
| | colleagues and professional conduct and good time-keeping | | | |
| | and willingness to cover for others and respond flexibly to | | | |
| | rota requirements | | | |



| PP12 Listen to and respect other peoples' point of view and respond politely PP13 Demonstrate team working and professional conduct - checking attendance at work; behaviours in team activities such as team meetings PP14 Demonstrate appropriate responses to instructions, request information when required and ask questions to seek clarification and further guidance PP15 Demonstrate support to others by asking where help is required when own tasks are completed PP16 Can accelerate work pace when required and go the extra mile PP17 Behave in a manner in line with the values and culture of the business | | |
|---|---|--|
| Professional discussion | | |
| To pass, the following must be evidenced | To gain a distinction | |
| PP19 Listen to and respect other peoples' point of view and respond politely PP20 How own working practices and that of team impact on food production and service and the customer experience PP21 Effective communication methods and how to communicate with colleagues and team members PP22 Team work- as seen by working well with colleagues PP23 What training is and the importance of personal development in terms of improving knowledge and skills PP24 Current levels of performance, identifying areas of development and what they require to address skills and knowledge gaps | PP31 Encourage and facilitate good team and working relationships PP32 Demonstrate a high level of consideration for other people's opinions PP33 Act as a role model to other team members, providing support and guidance when required PP34 Taking responsibility for identifying possible development opportunities for self and team members PP35 Evaluating own skills and performance, seeking feedback from others and proactively engaging with performance reviews and development planning | |



- **PP25** Effective team work and support by evidencing from peer feedback and questioning that preparation and service timelines are met on a consistent basis
- PP26 Basic team roles and state own job role requirements, the job role requirements of others and how adhering to role responsibilities and targets impact on the team and work productivity in a positive way
- **PP27** The relationship with other departments and the requirement to communicate across departments
- **PP28** Levels of communication with other departments, and what they need to know about the work of the other departments in order to deliver a good service to the customer/service user
- **PP29** Specific examples where they have developed/augmented good working relationships
- **PP30** Potential challenges pinch points in the working environment and how they can overcome such challenges

Amplification and guidance

Work productivity - the amount of goods and services that a worker produces in a given amount of time

Good working relationships - focusing on what was done, why it was done, what the outcome was and how the situation would be approached if there wasn't a positive outcome



| Business | | | | |
|---|---|-----------------------|--|--|
| Knowledge | Sk | ills | Behaviour | |
| Understand the basic costing and yield of dishes and the meaning of gross profit Follow instructions to effectively control reso | | • | Be financially aware in the approach to all aspects of work | |
| Understand the principles of supply chain and waste management Follow procedures reg waste of resources | | arding usage and | Set an example to others by working in ways which minimise waste | |
| Recognise potential risks in the working environment, how to address them and the | Undertake all tasks wit attention, reporting ris | | Is vigilant and an aware of potential risks within the kitchen environment, taking | |
| potential consequences of those risks | manner | _ | action to prevent them | |
| | On-dem | and test | | |
| Criteria covered in the on-demand test | | | | |
| BN01 Why menu items need to be costed and | = | | | |
| BN02 The terms yield and gross profit and des | | • | • | |
| BN03 The supply chain in terms of basic princi | | - | _ | |
| • | BN04 Providence and the importance of working with nominated suppliers and tendering for suppliers on a regular basis | | | |
| BN05 The impact of wastage on p&I and not making full use of produce by creative and efficient menu planning | | | | |
| BN06 Principles of waste management and recycling | | | | |
| BN07 Potential hazards within food preparation areas | | | | |
| BN08 Risks in work environment and how to mitigate such risks | | | | |
| Culinary challenge | | | | |
| To pass, the following must be evidenced | | To gain a distinction | | |
| BN09 Be financially aware in approach to all aspects of work | | | No distinction criteria | |



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|---|--|--|--|--|
| _ · · · · | | | | |
| | | | | |
| - | | | | |
| completed | | | | |
| Practical observation | | | | |
| s, the following must be evidenced | To gain a distinction | | | |
| Work to specified standards - following establishment | | | | |
| standards in terms of preparing menu items in accordance | | | | |
| with business/customer needs | | | | |
| Adhere to recipes/specifications as required | | | | |
| | | | | |
| records | No distinction criteria | | | |
| Demonstrate effective waste management | | | | |
| Be financially aware in approach to all aspects of work | | | | |
| Works efficiently and safely throughout work shifts | | | | |
| Is vigilant and aware of potential risks within the kitchen | | | | |
| environment and takes action to prevent them | | | | |
| Professiona | al discussion | | | |
| s, the following must be evidenced | To gain a distinction | | | |
| What targets they are expected to meet in terms of portion | BN25 Considering factors that may affect performance and | | | |
| control and wastage | responding effectively in line with the job role | | | |
| Work site GP% targets and what the impact is of not meeting | BN26 Setting an example to team members on efficient ways of | | | |
| GP | working to organisational standards | | | |
| Waste management | BN27 Having a working knowledge of costs in the kitchen | | | |
| Undertake any recycling and correct disposal of waste | environment and why their control is important to meet team | | | |
| . , 5 | and organisational needs | | | |
| | Work to specified standards - following establishment standards in terms of preparing menu items in accordance with business/customer needs Adhere to recipes/specifications as required Maintain any appropriate documentation such as wastage records Demonstrate effective waste management Be financially aware in approach to all aspects of work Works efficiently and safely throughout work shifts Is vigilant and aware of potential risks within the kitchen environment and takes action to prevent them Professionals, the following must be evidenced What targets they are expected to meet in terms of portion control and wastage Work site GP% targets and what the impact is of not meeting GP Waste management | | | |



| BN23 | Note what contingency planning is in place where certain | BN28 Approaching tasks/solving problems with a me | ethodical, |
|------|--|---|------------|
| | ingredients are not available, and what the suitable | considered approach, taking into account pote | ential |
| | alternatives and substitutes are | consequences of own actions | |
| BN24 | Where risks have been identified, report as per standard | | |
| | requirements, meeting legal requirements | | |

Amplification and guidance

- **Providence** links to seasonality. Having the foresight and knowledge to know when produce is coming into season. Can save supply costs and give the business an edge over competitors.
- **P&L** profit and loss. The less spent on commodities to produce a specific amount of meals, the more the business earns when the meals are sold. Using the correct amount of ingredients in the right way will reduce wastage and improve gross profit (GP) which impacts the P&L positively.
- Waste management via poor production and ruination of food items and wastage as a result of poor stock. Related to efficient working practices and yield.
- Hazards something with the potential to cause harm e.g. chemical, physical, allergenic and microbial.
- **Contingency planning** preparing a food business to respond effectively to an unplanned event being prepared, responding to an event and post-event recovery or even a power cut.
- Alternatives and substitutes e.g. cocoa and butter in place of unsweetened chocolate, garlic powder for gloves or different types of rice to substitute for one another.



Assessment summary

The end-point assessment for the commis chef apprenticeship standard is made up of 4 components:

- 1. A 90-minute on-demand test consisting of 52 questions
- 2. A 2-hour culinary challenge
- 3. A 3-hour practical observation
- 4. A 40-minute professional discussion with recipe log

As an employer/training provider, you should agree on a plan and schedule with the apprentice to ensure all assessment components can be completed effectively.

Each component of the end-point assessment will be assessed against the appropriate criteria laid out in this kit, which will be used to determine a grade for each individual component.

On-demand test

- To achieve a pass in the on-demand test, apprentices must score 70%, which equates to 36 out of 52
- To achieve a distinction in the on-demand test, apprentices must score 85%, which equates to 44 out of 52

Culinary challenge observation

To achieve a pass in the culinary challenge observation:

wherever possible, all pass criteria should be covered

To achieve a distinction in the culinary challenge observation:

all pass and all distinction criteria should be covered

Practical observation

To achieve a pass in the practical observation:

wherever possible, all pass criteria should be covered

To achieve a distinction in the practical observation:



all pass and all distinction criteria should be covered

Professional discussion

To achieve a pass in the professional discussion with recipe log:

all pass criteria should be covered

To achieve a distinction in the professional discussion:

all pass and all distinction criteria should be covered

In exceptional circumstances, some criteria found within the culinary challenge observation and practical observation may be picked up within the professional discussion, and further guidance on this is contained within the criteria pages of this document.

Grading

The overall grade for the apprentice is determined using the matrix below:

| | Culinary | Practical | Professional | |
|----------------|-------------|-------------|--------------|---------------|
| On-demand test | challenge | observation | discussion | Overall score |
| Pass | Pass | Pass | Pass | Pass |
| Distinction | Pass | Pass | Pass | Pass |
| Pass | Pass | Pass | Distinction | Pass |
| Pass | Distinction | Pass | Pass | Pass |
| Pass | Pass | Distinction | Pass | Pass |
| Distinction | Pass | Pass | Distinction | Pass |
| Pass | Pass | Distinction | Distinction | Pass |
| Distinction | Distinction | Pass | Pass | Pass |
| Distinction | Pass | Distinction | Pass | Pass |
| Pass | Distinction | Pass | Distinction | Pass |
| Pass | Distinction | Distinction | Pass | Pass |
| Distinction | Pass | Distinction | Distinction | Pass |
| Distinction | Distinction | Pass | Distinction | Pass |
| Pass | Distinction | Distinction | Distinction | Distinction |
| Distinction | Distinction | Distinction | Pass | Distinction |
| Distinction | Distinction | Distinction | Distinction | Distinction |

In summary, to achieve a pass overall, apprentices must achieve at least a pass grade in all 4 assessments (on-demand test, culinary challenge, practical observation and professional discussion).



To achieve a distinction overall, apprentices must:

- achieve a distinction in all 4 assessment activities
 or
- achieve a distinction in 3 assessment activities (which must include both the culinary challenge and practical observation) and a pass in the 4th assessment activity (on-demand test or professional discussion)

Retake and Resit information

If an apprentice fails an end-point assessment method, it is the employer, provider and apprentice's decision whether to attempt a resit or retake. If a **resit** is chosen, please call the Highfield scheduling team to arrange the resit. If a **retake** is chosen, the apprentice will require a period of further learning and will need to complete a retake checklist. Once this is completed, please call the Highfield scheduling team to arrange the retake.

When undertaking a resit or retake, the assessment method(s) will need to be reattempted in full, regardless of any individual assessment criteria that were passed on any prior attempt. It may be necessary to also re-attempt a 'pre-assessment' activity such as their culinary challenge main course proposal, we will advise this on the EPA Report and during the scheduling call. The EPA Report will contain feedback on areas for development and resit or retake guidance.

Apprentices who achieve a pass grade cannot resit or retake the EPA to achieve a higher grade.

When resitting or retaking any assessment activity, the maximum grade that can be achieved for that activity is a pass.



Assessing the on-demand test

The test consists of **52 scenario-based questions** and will last **90 minutes**. The **pass** mark is 36 out of 52 (70%) and the **distinction** mark is 44 out of 52 (85%).

The multiple-choice test may be delivered online or be paper-based and should be taken in a 'controlled' and invigilated environment. The test is closed book which means that the apprentice cannot refer to reference books or materials.

The topics covered within the test are listed below.

- Culinary
- Food safety
- People
- Business

In each paper, questions will cover each of the areas above, however not every aspect of every area will be covered in every test.

Before the assessment

The employer/training provider should:

- brief the apprentice on the areas to be assessed by the on-demand test.
- in readiness for end-point assessment, set the apprentice a mock on-demand test. A test is available to download from the Highfield Assessment website. The mock tests are available as paper-based test and also on the mock e-assessment system.



On-demand test criteria

Culinaryfish, meat, game and vegetables) and its impac

- **CU01** The **seasonal** calendar of food (fish, meat, game and vegetables) and its impact on cost, quality and flavour
- **CU02** Technology and its application within food preparation area
- **CU03** the benefits in terms of cost savings, efficient working practices and end results of technological application in the area of food preparation/production in terms of producing food, food procurement and monitoring of food storage within the context the wider sector. Technology to include: Equipment; social media and apps and software in terms of SOPs and training; stock control and ordering
- **CU04** Food safety and knowledge/temperature and storage conditions ambient chilled and frozen
- **CU05** The consequences of not checking in terms of self, others and the business
- **CU06** Principles of safe food handling/COSHH and the need to clean as you go
- **CU07** The importance of undertaking mise-en place
- **CU08** Taste basic flavour profile, seasoning, herbs and spices
- CU09 Common food groups and basic requirements for a balanced diet
- **CU10** Basic dietary variations such as vegetarian, vegan, religious diets
- **CU11** The key allergens, how to find information about dish content, and the reasons they must be identified
- **CU12** Common knives and their correct uses with each food group cooks knives, boning, filleting, paring, pallete, peeler
- CU13 Commonly used kitchen equipment for cooking, processing and finishing dishes
- **CU14** The correct use of techniques, tools, knives, and equipment when preparing, cooking and presenting food and why using these correctly is important
- **CU15** What quality points to look for in:
 - fresh vegetables, including roots, bulbs, flower heads, fungi, seeds and pods, tubers, leaves, stems, vegetable fruits
 - o a range of fresh poultry including duck, chicken and turkey
 - fresh meat, including beef, lamb, pork
 - o fresh fish, including white fish (round), white fish (flat), oily fish
 - o pre-packaged and dry goods
 - o frozen and chilled (temperature controlled) foods including dairy
- **CU16** Traditional cuts of, and basic preparation methods for, meat, poultry, fish and vegetables:
 - Meat: Primary (fillet, loin, rib, chops, T-bone) and secondary cuts (neck, skirt, shoulder, leg, cheek), offal: trim, dice, portion, mince, tie, bone, marinate, lard, bard
 - Poultry: breast, leg, wing, whole bird: filleting, butterfly, spatchcock, cut for sauté (classical), trimming
 - Fish: Darne, goujon, suprême, tronçon, délice, paupiette descaling, skinning, boning, pin boning, marinating (wet & dry), trimming (using shears / filleting knife), gutting, butterflying



Culinary

 Vegetables: French cuts - julienne, mirepoix, macedoine, paysane, brunoise, baton, jadinere

| | Food safety |
|-------|--|
| FS01 | Risks to food safety |
| FS02 | Types of contamination and cross-contamination of food and surfaces and how they |
| | can occur |
| FS03 | Vehicles of contamination, including surfaces |
| FS04 | The types of food poisoning and how food poisoning organisms can contaminate |
| FS05 | food The common symptoms of food poisoning |
| FS06 | The factors which enable the growth of food poisoning organisms |
| FS07 | The effect of personal hygiene and behaviour on the safety of food |
| FS08 | Own role in spotting and dealing with hazards, and in reducing the risk of |
| | contamination |
| FS09 | The importance of identifying food hazards promptly |
| FS10 | The potential impact on health if hazards are not spotted and dealt with promptly |
| FS11 | The importance of risk assessments |
| FS12 | Types of unsafe behaviour that may impact on the safety of food and why it is |
| FS13 | important to avoid this type of behaviour when working with food Outline the legal and regulatory requirements for food safety, the importance of |
| 1212 | complying with them, the implications of noncompliance and the role of |
| | enforcement officers |
| FS18 | Explain the importance of keeping work areas and environment clean and tidy, and |
| | tools, utensils and equipment in good order, clean condition and stored correctly |
| FS19 | Methods and frequency of cleaning and maintenance of equipment, surfaces and |
| | environment and how they affect food safety in the workplace |
| FS20 | The actions that should be taken in response to spotting a potential hazard |
| FS21 | The types of food waste which can occur in the workplace and how it should be |
| FS22 | safely handled in the workplace The main types of pests and infestation that may pose a risk to the safety of food, |
| 1 322 | how they can occur, how to recognise them and how to prevent them |
| FS23 | The consequences and main symptoms of allergen and intolerant contamination |
| FS24 | The legal requirements for a food business to apply a food safety management |
| | system based on the codex principles of HACCP, and allergen control management |
| FS14 | Control of risks to food safety |
| FS15 | The importance of, and methods for, the separation of raw and cooked foods and |
| | separation of finished dishes |
| FS16 | Identify the temperature danger zone, why food needs to be kept at specified |
| EC 17 | temperatures and how to ensure this Procedures to follow when dealing with stock including deliveries, storage, data |
| FS17 | Procedures to follow when dealing with stock including deliveries, storage, date marking and stock rotation, and why it is important to consistently follow them |
| I | marking and stock rotation, and why it is important to consistently follow them |



| | People |
|------|--|
| PP01 | The impact of poor individual performance from an individual on a team |
| PP02 | The impact of poor team performance on the business and the customer experience |
| PP03 | The benefits and impact of a high performing team in respect of food production and meeting customers' expectations of the food experience |
| PP04 | How to respond to requests of assistance from colleagues |
| PP05 | The importance of being supportive - whilst ensuring own work priorities are met |
| PP06 | Professional behaviours such as timekeeping; need for full attendance; following company standards along the lines of reporting illness and absence; booking holidays, wearing of company uniform; attending agreed events such as arranged training |
| PP07 | The impact of own behaviours on the team and the impact of unprofessional/negative behaviours on team working |

| | Business |
|-------------|--|
| BN01 | why menu items need to be costed and the importance of working to budgets |
| BN02 | the terms yield and gross profit and describe their relevance to planning food production operations |
| BN03 | The supply chain in terms of basic principles and that of the establishment they are working in |
| BN04 | Providence and the importance of working with nominated suppliers and tendering for suppliers on a regular basis |
| BN05 | The impact of wastage on P&L and not making full use of produce by creative and efficient menu planning |
| BN06 | Principles of waste management and recycling |
| BN07 | Potential hazards within food preparation areas |
| BN08 | Risks in work environment and how to mitigate such risks |



Assessing the culinary challenge

The **2-hour** practical assessment is an observation of the apprentice in a controlled environment which may be off-site or on-site if the kitchen (or suitable section) is closed for the duration of the assessment. Food service or preparation can still be taking place in the kitchen as long as the apprentice is not part of the service or preparation and is working in a partially closed kitchen.

The apprentice will be working under 'test conditions', thus they must not be given any support from anyone during the assessment.

The 2-hour culinary challenge has a +/- 10%-time allowance to be applied at the discretion of the end-point assessor.

Before the assessment:

The challenge requires the apprentice to produce a 2-course meal for 2 people in 2 hours. It is an opportunity for the apprentice to demonstrate creativity and precision while working to their organisation's 'house style'. If necessary, the 'house style' should be 'flexed' to enable the apprentice to demonstrate creativity.

The apprentice will prepare a full recipe with a time plan prior to the assessment. The plan for the main course should be submitted at gateway and will contribute towards the assessment. The desert course will be chosen by the assessor in advance of the assessment day.

Apprentices must prepare the food order in sufficient time for the employer or assessment centre to supply the ingredients for the assessment. The requirements for the dishes are as follows:

• main course:

- o must be prepared from meat, fish or poultry and must be prepared from 'whole' e.g., whole chicken, whole trout or whole leg of lamb*
- o must have at least 1 vegetable accompaniment appropriate to the dish
- o must have at least 1 starch appropriate to the dish
- o must have a sauce appropriate to the dish
- o must be based on a dish from the apprentice's organisation

dessert:

- the apprentice will be given a base 'category' of cold and hot desserts, e.g. an egg-based dessert
- the apprentice must research options to customise the dessert to make it suitable for the organisation and its clients, and they should also seek to incorporate seasonality and latest food trends
- the dessert must have an appropriate garnish from one of the following food groups:



- cakes, sponges, biscuits and scones
- pastry
- secondary cold or hot dessert range

*Meat/poultry are interchangeable for game as long as the bird/animal is whole and the requirement to cover the same number of additional ingredients is met.

The 2 dishes for the culinary challenge can either be served in service order or be served as they are completed and ready. This is up to the discretion of the end-point assessor.

All elements of each dish must be prepared, cooked and served by the apprentice. The apprentice is allowed time prior to the commencement of the culinary challenge for equipment set-up and section organisation but food preparation must not take place.

Regarding the ratio of independent end assessors to apprentices required for a culinary challenge observation, the expectation is that this will normally be 1:1. There may be kitchen environments, however, where it is possible to fairly assess more than one apprentice during the same 2-hour period. The focus must be on ensuring that the apprentices are not disadvantaged in any way and have the maximum opportunity to perform to the best of their abilities.

Employers/training providers should:

- ensure the apprentice knows the date, time and location of the assessment
- brief the apprentice on the activities to be carried out and the duration of the assessment (a minimum of 1 hour)
- ensure the apprentice knows which commis chef criteria will be assessed (outlined on the following pages)
- ensure that the apprentice has access to the relevant the resources, such as the correct ingredients and equipment, to carry out the observation as per the submitted main course proposal and base desert category given
- encourage the apprentice to reflect on their experience and learning onprogramme to understand what is required to meet the standard
- be prepared to provide clarification to the apprentice and signpost them to relevant parts of their on-programme experience in preparation for their assessment

It is suggested that a mock assessment is carried out by the apprentice in advance of the end-point assessment, with the training provider/employer giving feedback on any areas for improvement.

Apprentices will be marked against the pass and distinction criteria included in the tables on the following pages.



Apprentices meeting all pass criteria will be awarded a pass, if all pass and all distinction criteria are met, then the result will be a distinction.

Culinary challenge mock assessment

It is the employer/training provider's responsibility to prepare apprentices for their end-point assessment and Highfield recommends that the apprentice experiences a mock culinary challenge observation in preparation for the real thing. The most appropriate form of mock assessment will depend on the apprentice's setting and the resources available at the time.

When designing a mock assessment, the employer/training provider should include the following elements:

- the mock culinary challenge observation should take place in a controlled environment, either off-site in an appropriate facility or on-site if the kitchen (or suitable section) is closed off for the duration of the assessment.
- a 2-hour time slot should be available for the complete culinary challenge, if it is intended to be a complete mock observation covering all relevant standards.
 However, this time may be split up to allow for progressive learning.
- ensure that the apprentice's performance is assessed by a competent trainer/assessor and that feedback is shared with the apprentice to complete the learning experience. Mock assessment sheets are available to download from the Highfield Assessment website and may be used for this purpose.



Culinary challenge criteria

During the 2-hour culinary challenge, the following standards should be evidenced when producing the 2 courses.

Apprentices should prepare for the culinary challenge by considering how the criteria can be met. The apprentice can only achieve a distinction by covering all pass and all distinction criteria listed.

Culinary

- CU17 Customer profile of the organisation and how this affects menu design and costing
- **CU18** Availability of food
- **CU19** Mise en place undertaken in a timely fashion and ensure all food preparation allows for requirements of service
- **CU20** Follow and adhere to cleaning schedules
- CU21 How to find a dish specification / recipe for prescribed dish
- **CU22** How to read and understand the specification / recipe for the dishes and ingredients
- CU23 Weigh and measure ingredients using accurately functioning tools or equipment
- **CU24** Ensure the correct volume or number of components
- CU25 Ensure consistent portions are prepared and served
- CU26 Pay attention to detail and work consistently to achieve standards
- **CU27** Follow specifications/brand standards to prepare and produce dishes and menu items, on time, ensuring consistency of the finished product as per Annex B
- **CU28** Identify correct knives and equipment for preparation, cooking and finishing of dishes and menu items as identified in Annex B
- **CU29** Correct settings and use of equipment when preparing, cooking and finishing dishes and menu items
- **CU30** Adhere to company specifications/brands when preparing and cooking dishes
- **CU31** Demonstrate care and attention when using knives and equipment
- **CU32** Correctly store and use food **commodities** when preparing dishes
- CU33 Ambient, chilled and frozen storage used correctly
- **CU34** Correct labelling of food dates, ingredients, allergens
- CU35 Stock rotation
- CU36 Colour coding, following food safety systems
- **CU37** Adhere to company/brand standard/menu specification
- **CU38** Consistently use the correct volume and quality of commodities in each dish, maintaining attention to detail
- **CU39** Apply correct preparation and selection methods when using meat, poultry, fish and vegetables in dishes



Culinary

To pass, the following must be evidenced

- **CU40** Utilise the correct cuts and preparation methods to produce high quality, technically sound dishes
- **CU41** Complete preparation and cooking tasks to a high standard, delivered on time and presented as described within the recipe specification

To gain a distinction the following must be evidenced

- CU42 Complete detailed research into the 'base dessert'
- **CU43** Execute food preparation and finishing tasks speedily and to an excellent standard, including making changes throughout the process, where necessary
- **CU44** Present dishes to the exact required standard colour, consistency, texture and temperature
- CU45 Present flavour balance/taste profiles to the exact required standard
- CU46 Work accurately to their previously prepared time plan
- **CU47** Work efficiently and effectively with ease, tasks prioritised and sequenced, accurate use of materials, well organised, fast, continuously keeping work area clean and tidy
- CU48 Adhere to organisational requirements at all times
- **CU49** Demonstrate consistent professional communication as required

Food safety

To pass, the following must be evidenced

- **FS25** Reduce contamination risks associated with workflow procedures
- **FS26** Use storage procedures to prevent cross-contamination
- **FS27** Make sure surfaces and equipment are clean and in good condition
- FS28 Use clean and suitable cloths and equipment for wiping and cleaning between tasks
- **FS29** Dispose of waste promptly, hygienically and appropriately
- FS30 Avoid unsafe behaviour that could contaminate the food you are working with
- **FS31** Keep necessary records up-to-date
- **FS32** Prepare, cook and hold food safely
- **FS34** Check food before and during operations for any hazards, and follow the correct procedures for dealing with these
- **FS35** Prevent cross-contamination, such as between raw foods, foods already cooking/reheating and ready-to-eat foods
- FS36 Use methods, times, temperatures and checks to make sure food is safe

To gain a distinction the following must be evidenced

FS37 Consistently follows best practice in adhering to all food safety processes



People

To pass, the following must be evidenced

PP08 Take pride in own role through an enthusiastic and professional approach to tasks

To gain a distinction the following must be evidenced

There are no distinction criteria for this component

Business

To pass, the following must be evidenced

BN09 Be financially aware in approach to all aspects of work

BN10 Demonstrate following of specifications and correct food production techniques to meet GP requirements

BN11 Provide evidence of appropriate documentation being completed

To gain a distinction the following must be evidenced

There are no distinction criteria for this component



Assessing the practical observation

The end-point assessment plan states that the practical observation should be no longer than **3 hours**. The observation will be pre-planned and scheduled at a time when the apprentice will be in their normal place of work, at a time which reflects typical working conditions and avoids seasonal periods of low levels of trading. The end-point assessor will carry out the practical observation, which should enable the apprentice to evidence their skills, knowledge and behaviour from across these standards to demonstrate genuine and demanding work objectives.

Before the assessment

- Employers/training providers should plan a relevant observation activity or series of activities that provide the apprentice with the opportunity to demonstrate each of the required standards outlined in the following pages.
 The practical observation activities must provide the apprentice with opportunities to:
 - prepare and cook sufficient food groups using preparation and cooking methods as presented in the table at the end of this document, including:
 - at least 6 preparation methods as appropriate to the food groups
 - at least 6 cooking methods as appropriate to the food groups
 - o show contact with team members
 - make decisions

During the practical observation, where possible, situations and evidence should be naturally occurring. However, to ensure that all criteria can be covered, some simulation will be allowed to ensure total coverage of the standards. This can be arranged before the assessment takes place to give the best opportunity for all criteria to be met.

Regarding the ratio of independent end assessors to apprentices required for a workplace observation, the expectation is that this will normally be 1:1. There may be work environments, however, where it is possible to fairly assess more than one apprentice during the same 3-hour period. The focus must be on ensuring that the apprentices are not disadvantaged in any way and have the maximum opportunity to perform to the best of their abilities.

Employers/training providers should:

- ensure the apprentice knows the date, time and location of the assessment
- brief the apprentice on the activities to be carried out and the duration of the assessment (a minimum of 1 hour)



- ensure the apprentice knows which commis chef criteria will be assessed (outlined on the following pages)
- encourage the apprentice to reflect on their experience and learning onprogramme to understand what is required to meet the standard
- be prepared to provide clarification to the apprentice and signpost them to relevant parts of their on-programme experience in preparation for their assessment

It is suggested that a mock assessment is carried out by the apprentice in advance of the end-point assessment with the training provider/employer giving feedback on any areas for improvement.

Apprentices will be marked against the pass and distinction criteria included in the tables on the following pages.

Apprentices meeting all pass criteria will be awarded a pass, if all pass and all distinction criteria are met, then the result will be a distinction.

Practical observation mock assessment

It is the employer/training provider's responsibility to prepare apprentices for their end-point assessments and Highfield recommends that the apprentice experiences a mock practical observation in preparation for the real thing. The most appropriate form of mock assessment will depend on the apprentice's setting and the resources available at the time.

When designing a mock assessment, the employer/training provider should include the following elements:

- the mock observation should take place in a real workplace or a realistic simulation if the real workplace does not present all the required assessment opportunities.
- the participation of other personnel to play the parts of customers and team members:
 - it is strongly recommended that the mock observation has been practised beforehand and all personnel involved are properly briefed on their roles
 - the roles should provide the opportunity for the apprentice to demonstrate both the 'pass' level and the 'distinction' level criteria.
- a 3-hour time slot should be available for the complete practical observation if it is intended to be a complete mock observation covering all relevant standards. However, it is permissible to split the observation into two sections



- to allow best observation of preparation and cooking, although this will normally be carried out on the same day.
- consider a video recording of the mock assessment and allow it to be observed by other apprentices, especially if it is not practicable for the employer/training provider to carry out a separate mock assessment with each apprentice.
- ensure that the apprentice's performance is assessed by a competent trainer/assessor and that feedback is shared with the apprentice to complete the learning experience. Mock assessment sheets are available to download from the Highfield Assessment website and may be used for this purpose.

Practical observation criteria

During the 3-hour practical observation, the following standards should be evidenced. Apprentices should prepare for the practical observation by considering how the criteria can be met. The apprentice can only achieve a distinction by covering all pass and all of the distinction criteria listed.

Culinary

- **CU50** Mise en place undertaken in a timely fashion and ensure all food preparation allows for requirements of service
- **CU51** Follow and adhere to cleaning schedules
- **CU52** How to find a dish specification/recipe for prescribed dish
- **CU53** How to read and understand the specification/recipe for the dishes and ingredients
- CU54 Weigh and measure ingredients using accurately functioning tools or equipment
- **CU55** Ensure the correct volume/number of components
- **CU56** Ensure consistent portions prepared and served
- CU57 Pay attention to detail and work consistently to achieve standards
- **CU58** Follow specifications/brand standards to prepare and produce dishes and menu items, on time, ensuring consistency of the finished product as per Annex B
- **CU59** Identify correct knives and equipment for preparation, cooking and finishing of dishes and menu items as identified in Annex B
- **CU60** Correct settings and use of equipment when preparing, cooking and finishing dishes and menu items
- CU61 Adhere to company specifications/brands when preparing and cooking dishes
- CU62 Demonstrate care and attention when using knives and equipment
- **CU63** Correctly store and use food commodities when preparing dishes
- **CU64** Ambient, chilled and frozen storage used correctly
- CU65 Correct labelling of food dates, ingredients, allergens
- **CU66** Stock rotation
- CU67 Colour coding, following food safety systems
- **CU68** Adhere to company/brand standard/menu specification
- **CU69** Consistently use the correct volume and quality of commodities in each dish, maintaining attention to detail
- **CU70** Apply correct preparation and selection methods when using meat, poultry, fish and vegetables in dishes
- **CU71** Utilise the correct cuts and preparation methods to produce high quality, technically sound dishes
- **CU72** Complete preparation and cooking tasks to a high standard, delivered on time and presented as described within the recipe specification
- **CU73** Demonstrate working to menus in line with business requirements and advising of issues in terms of menu item availabilities and popularity of menu items and cooking to establishment standards- adhering to any nutritional requirements
- CU74 Turn up on time
- **CU75** Wear uniform correctly



Culinary

To pass, the following must be evidenced

- **CU76** Use technology in own kitchen as per manufacturers' instructions and in accordance with health and safety regulations
- **CU77** Use technology appropriately and as required by the establishment in respect of cooking stated menu items
- **CU78** Work safely, efficiently and confidently in use of technology

To gain a distinction the following must be evidenced

- **CU79** Execute food preparation and finishing tasks speedily and to an excellent standard, including making changes throughout the process, where necessary
- **CU80** Present dishes to the exact required standard colour, consistency, texture and temperature
- CU81 Present flavour balance/taste profiles to the exact required standard
- **CU82** Work efficiently and effectively with ease, tasks prioritised and sequenced, accurate use of materials, well organised, fast, continuously keeping work area clean and tidy

Food safety

To pass, the following must be evidenced

- FS38 Reduce contamination risks associated with workflow procedures
- **FS39** Use storage procedures to prevent cross-contamination
- **FS40** Make sure surfaces and equipment are clean and in good condition
- **FS41** Use clean and suitable cloths and equipment for wiping and cleaning between tasks
- **FS42** Dispose of waste promptly, hygienically and appropriately
- FS43 Avoid unsafe behaviour that could contaminate the food you are working with
- FS44 Keep necessary records up-to-date
- **FS45** Prepare, cook and hold food safely
- **FS46** Check food before and during operations for any hazards, and follow the correct procedures for dealing with these
- **FS47** Prevent cross-contamination, such as between raw foods, foods already cooking/reheating and ready-to-eat foods
- FS48 Use methods, times, temperatures and checks to make sure food is safe

To gain a distinction the following must be evidenced

There are no distinction criteria for this component



People

To pass, the following must be evidenced

- **PP09** Take pride in own role through an enthusiastic and professional approach to tasks
- **PP10** Work effectively with others to ensure dishes produced are of high quality, delivered on time and to the standard required
- **PP11** Demonstrate team work as seen by working well with colleagues and professional conduct and good time-keeping and willingness to cover for others and respond flexibly to rota requirements
- PP12 Listen to and respect other peoples' point of view and respond politely
- **PP13** Demonstrate team working and professional conduct checking attendance at work; behaviours in team activities such as team meetings
- **PP14** Demonstrate appropriate responses to instructions, request information when required and ask questions to seek clarification and further guidance
- **PP15** Demonstrate support to others by asking where help is required when own tasks are completed
- **PP16** Can accelerate work pace when required and go the extra mile
- **PP17** Behave in a manner in line with the values and culture of the business

To gain a distinction the following must be evidenced

PP18 Use appropriate communication: role model for professionalism: manner, clear and timely information, encouraging feedback, listening actively, striving for excellence in professional relationships

Business

To pass, the following must be evidenced

- **BN12** Work to specified standards following establishment standards in terms of preparing menu items in accordance with business/customer needs
- BN13 Adhere to recipes/specifications as required
- **BN14** Maintain any appropriate documentation such as wastage records
- **BN15** Demonstrate effective waste management
- **BN16** Be financially aware in approach to all aspects of work
- **BN17** Works efficiently and safely throughout work shifts
- **BN18** Is vigilant and aware of potential risks within the kitchen environment and takes action to prevent them

To gain a distinction the following must be evidenced

There are no distinction criteria for this component



Assessing the professional discussion

The end-point assessment plan states that the professional discussion will be a structured discussion between the apprentice and the end-point assessor. The employer should be present to support, but not lead, the apprentice and to confirm information. The professional discussion should take place after the practical observation, to establish the apprentice's understanding and application of the remaining knowledge, skills and behaviours.

The professional discussion will need to take place in a suitable environment and should last for **40 minutes**, including 10 minutes for the review of the apprentice's recipe log. The discussion will be against the set criteria that are outlined in the following pages and it will be appropriately structured to draw out the best of the apprentice's energy, enthusiasm, competence and excellence.

The purpose of the professional discussion is to clarify any questions the end-point assessor has for specified standards:

- confirm and validate judgements about the quality of work
- explore aspects of the work, including how it was carried out, in more detail
- discuss how the apprentice would behave in specific scenarios, should they not have occurred within the culinary challenge observation
- ask questions in relation to personal development and reflection
- provide a basis for the end-point assessor to make a decision about the grade to be awarded

Before the assessment:

Employers/training providers should:

- plan the professional discussion to allow the apprentice the opportunity to demonstrate each of the required standards
- ensure the apprentice knows the date, time and location of the assessment
- ensure the apprentice knows which commis chef criteria will be assessed (outlined on the following pages)
- encourage the apprentice to reflect on their experience and learning onprogramme to understand what is required to meet the standard and identify real-life examples
- be prepared to provide clarification to the apprentice, and signpost them to relevant parts of their on-programme experience as preparation for this assessment



The recipe log

Commonly, chefs applying for vacancies will present a log of their previous achievements at interview, often including the range of dishes they have previously prepared. This assessment aims to replicate this industry practice and develop it so that the independent end assessor can assess the apprentice's performance over a range of food groups, preparation and cooking methods to build on what is seen in the observations.

The 10 minutes of the allocated time given for the professional discussion will be dedicated to the review of the recipe log and will be referenced throughout the discussion, in order to provide evidence of range of competence and application of other areas of the standard, such as dish evaluation.

For further information about the recipe log, please refer to the on-programme requirements section.

Professional discussion mock assessment

It is the employer/training provider's responsibility to prepare apprentices for their end-point assessment and Highfield recommends that the apprentice experiences a mock professional discussion in preparation for the real thing. The most appropriate form of mock professional discussion will depend on the apprentice's setting and the resources available at the time.

In designing a mock assessment, the employer/training provider should include the following elements in its planning:

- the mock professional discussion should take place in a suitable location.
- a 40-minute time slot should be available to complete the professional discussion, if it is intended to be a complete professional discussion covering all relevant standards. However, this time may be split up to allow for progressive learning.
- consider a video or audio recording of the mock professional discussion and allow it to be available to other apprentices, especially if it is not practicable for the employer/training provider to carry out a separate mock assessment with each apprentice.
- ensure that the apprentice's performance is assessed by a competent trainer/assessor, and that feedback is shared with the apprentice to complete the learning experience. Mock assessment sheets are available to download from the Highfield Assessment website and may be used for this purpose.
- use structured 'open' questions that do not lead the apprentice but allows them to express their knowledge and experience in a calm and comfortable manner. For example:



Culinary:

- what is the most popular dish on your current menu right now?
- why do you think this dish so popular, and how do you make sure you do not run out of the ingredients for it?

Food safety:

- what is the maximum legal temperature you can accept a fresh food delivery/frozen food delivery?
- what other checks do you make for all deliveries coming into the kitchen?

o People:

- what does effective communication mean to you?
- what does effective communication look like in your place of work?

o Business:

- define the main areas of recycling undertaken here at your place of work.
- what part does your role play in the recycling undertaken onsite?

Professional discussion criteria

Throughout the 40-minute professional discussion (which includes 10 minutes to review the recipe log), the assessor will review the apprentice's competence in all of the pass criteria outlined below as a minimum, therefore apprentices should prepare for the professional discussion by considering how the criteria can be met. The apprentice can only achieve a distinction by covering all of the distinction criteria, which is outlined in the distinction column.

Culinary

- **CU83** Identify correct knives and equipment for the preparation, cooking and finishing of dishes and menu items as identified in Annex B
- **CU84** Correct settings and use of equipment when preparing, cooking and finishing dishes and menu items
- **CU85** Adhere to company specifications/brands when preparing and cooking dishes
- **CU86** Consistently use the correct volume and quality of commodities in each dish, maintaining attention to detail
- **CU87** Utilise the correct cuts and preparation methods to produce high quality, technically sound dishes
- **CU89** Complete preparation and cooking tasks to a high standard, delivered on time and presented as described within the recipe specification
- **CU90** Demonstrate working to menus in line with business requirements and advising of issues in terms of menu item availabilities and popularity of menu items and cooking to establishment standards- adhering to any nutritional requirements
- **CU91** Use technology in own kitchen as per manufacturers' instructions and in accordance with health and safety regulations
- **CU92** Use technology appropriately and as required by the establishment in respect of cooking stated menu items
- CU93 Work safely, efficiently and confidently in use of technology
- CU94 Understand brand standards and basic food costs in relation to quality of produce
- **CU95** Respond to feedback from line manager and any customer feedback provided, including complaints
- CU96 Undertake professional development as requested or self-managed
- **CU97** Check, report and carry out stock checks, demonstrating stock rotation and recording of activities on appropriate documentation
- CU98 Communicate to appropriate personnel of stock levels and shortages
- **CU99** Identify when tasks are not going to plan and have the confidence to request support when needed
- **CU100** Contribute to the development of menu items, and follow a structured development plan



Culinary

To pass, the following must be evidenced

- CU101 Work with a mentor to make recommendations for a dish/try out new ideas/skills
- **CU102** Reflect on ingredients, dishes and seasons, looking at menu and performance and making recommendations

To gain a distinction the following must be evidenced

- **CU103** Evaluate own performance and take development opportunities to improve in food preparation, cooking and service
- **CU104** Evaluate dishes to seek improvement/modernisation
- **CU105** Proactively keep up to date with industry developments, food trends and business objectives through trade publications, social media platforms, colleagues and peers
- **CU106** Looking for opportunities to influence improvements in culinary performance
- **CU107** Demonstrate a passion for cooking by preparing, cooking and serving creative, technically sound dishes
- **CU108** Take appropriate opportunities to experiment with new techniques/food items/methods and dishes

Food safety

- **FS49** Understand and interpret labels, recording the presence of allergens and intolerants
- **FS50** Identify and analyse potential hazards of cross-contamination
- **FS51** Provide accurate information to customers
- **FS52** Control deliveries, storage, stock rotation and supplier specifications to protect against allergen and intolerant contamination
- **FS53** Approach allergen control responsibly
- **FS54** Maintain up-to-date records and instructions
- **FS55** Use safe food handling practices and procedures for preparing and serving both "specific allergen" free and "intolerant" free food
- **FS56** Adhere to organisation's procedures for items that may cause allergic reactions
- **FS57** Check that food is undamaged, is at the appropriate temperature and within its `use-by date' on delivery
- **FS68** Prepare food for storage and store within correct timescales and conditions
- **FS69** Clean and maintain storage areas, including assurance of the correct temperature for the type of food
- FS70 Store food so that cross-contamination is prevented



Food safety

To pass, the following must be evidenced

- **FS71** Separate and correctly store ready-to-eat foods and common allergenic foods such as nuts (e.g. sealed containers)
- **FS72** Follow stock rotation procedures
- FS73 Safely dispose of food that is beyond its `use-by date'

To gain a distinction the following must be evidenced

There are no distinction criteria for this component

People

- PP19 Listen to and respect other peoples' point of view and respond politely
- **PP20** How own working practices and that of team impact on food production and service and the customer experience
- **PP21** Effective communication methods and how to communicate with colleagues and team members
- PP22 Team work- as seen by working well with colleagues
- **PP23** What training is and the importance of personal development in terms of improving knowledge and skills
- **PP24** Current levels of performance, identifying areas of development and what they require to address skills and knowledge gaps
- **PP25** Effective team work and support by evidencing from peer feedback and questioning that preparation and service timelines are met on a consistent basis
- **PP26** Basic team roles and state own job role requirements, the job role requirements of others and how adhering to role responsibilities and targets impact on the team and **work productivity** in a positive way
- **PP27** The relationship with other departments and the requirement to communicate across departments
- **PP28** Levels of communication with other departments, and what they need to know about the work of the other departments in order to deliver a good service to the customer/service user
- PP29 Specific examples where they have developed/augmented good working relationships
- **PP30** Potential challenges pinch points in the working environment and how they can overcome such challenges



To gain a distinction the following must be evidenced

- **PP31** Encourage and facilitate good team and working relationships
- **PP32** Demonstrate a high level of consideration for other people's opinions
- **PP33** Act as a role model to other team members, providing support and guidance when required
- **PP34** Taking responsibility for identifying possible development opportunities for self and team members
- **PP35** Evaluating own skills and performance, seeking feedback from others and proactively engaging with performance reviews and development planning

Business

To pass, the following must be evidenced

- **BN19** What targets they are expected to meet in terms of portion control and wastage
- BN20 Work site GP% targets and what the impact is of not meeting GP
- **BN21** Waste management
- BN22 Undertake any recycling and correct disposal of waste
- **BN23** Note what contingency planning is in place where certain ingredients are not available, and what the suitable alternatives and substitutes are
- **BN24** Where risks have been identified, report as per standard requirements, meeting legal requirements

To gain a distinction the following must be evidenced

- **BN25** Considering factors that may affect performance and responding effectively in line with the job role
- **BN26** Setting an example to team members on efficient ways of working to organisational standards
- **BN27** Having a working knowledge of costs in the kitchen environment and why their control is important to meet team and organisational needs
- **BN28** Approaching tasks/solving problems with a methodical, considered approach, taking into account potential consequences of own actions



<u>Annex A: The food groups – for culinary challenge and practical observation</u>

The food groups may be assessed in either the practical or culinary challenge observation, but the total number (detailed in the chart below) must be achieved between the 2 assessments. As the culinary challenge observation is more prescriptive regarding the food groups that must be included, it is recommended that the culinary challenge is undertaken before the workplace observation.

| Mandatory food groups | | Optional food groups | | | Optional food groups | | |
|--|--|---|-------------------|---|-------------------------------------|--|--|
| The apprentice must cover 1 of the group range from each of the following: | | The apprentice must also cover 4 of the following food groups: | | The apprentice must also cover 2 of the following food groups: | | | |
| • | Poultry | 0 | game | 0 | egg dishes | | |
| 0 | chicken | 0 | offal | 0 | bread and dough | | |
| 0 | duck | 0 | vegetables | 0 | pastry | | |
| 0 | turkey | 0 | vegetable protein | 0 | cakes, sponges, biscuits, scones | | |
| | | 0 | shellfish | 0 | cold and hot desserts | | |
| • | Fish | 0 | sauces | | | | |
| 0 | white fish – round (e.g. cod, whiting or hake) | 0 | stock | | | | |
| 0 | white fish – flat (e.g. plaice, sole or turbot) | 0 | soup | | | | |
| 0 | oily (e.g. salmon or mackerel) | 0 | rice | | | | |
| | | 0 | pasta | | | | |
| • | Meat | | | | | | |
| 0 | beef | | | | | | |
| 0 | lamb | | | | | | |
| 0 | pork | | | | | | |



Annex B: Preparation and cooking range

| Food group | Group range | Preparation methods | Cooking methods |
|------------|--|--|---|
| Fish | white fish – round (for example, cod, whiting or hake) white fish – flat (for example, plaice, sole or turbot) oily (for example, salmon or mackerel | filleting (removing pin bones, rib bones and spine) cutting (darne, goujon, suprême, tronçon, délice, paupiette) skinning trimming coating (for example, with blour, breadcrumbs or batter) marinating/ adding dry rubs descaling skinning | frying (deep and shallow) grilling poaching |
| Shellfish | prawnsshrimpmusselsclams | cleaning shelling washing | boiling frying (deep and poaching shallow) grilling |
| Meat | beeflambpork | cutting (slicing and dicing) seasoning/ adding dry rubs trimming stuffing boning tying tenderising and dry rubs stuffing/filling | sealing grilling (over fire /under fire) griddling frying (shallow and stir) steaming boiling resting braising |
| Poultry | chickenduckturkey | checking and coating preparing the cavity trussing seasoning/ batting out marinating brining | grilling (over fire and under heat) griddling roasting poaching steaming braising confit |



| | | trimming cutting (portion, dice and cut) stuffing / filling | frying (deep, combining shallow, sauté cooking and stir) |
|------------|--|--|--|
| Game | furred – e.g. venison, rabbit feathered – e.g. pheasant, pigeon | checking and ostuffing/filling preparing the cavity seasoning cutting (portion and dice) | sealing grilling griddling sautéing roasting roasting methods frying (shallow and deep) braising stewing combining cooking methods |
| Offal | liverkidneysweetbreadcheek | cutting and slicing trimming marinating/ blending and seasoning mincing coating with flour | grilling griddling shallow frying boiling braising poaching combined methods baking steaming fbain-marie' sautéing |
| Vegetables | roots bulbs flower heads fungi seeds and pods tubers leaves stems vegetable fruits | washing peeling re-washing chopping traditional French cuts, including grating turning | 100001118 |
| Sauces | thickened gravy (jus lié)roast gravy (jus rôti) | o weighing/ o 'make roux' measuring | adding cream reducing adding other ingredients (e.g. |



| | curry gravy white sauce (béchamel) brown sauce (demi-glace) velouté purée butter sauce (beurre blanc, beurre noisette) emulsified sauce | choppingsimmeringboiling | passing/ straining/ blending skimming whisking | adding thickening agents |
|---------------|---|--|---|--|
| Stock | vegetablebrownwhitefish | weighing/ measuring chopping simmering boiling | 'make roux' passing/ straining/ blending skimming whisking | N/A |
| Soup | puree broth/potage finished with cream velouté | weighing/ measuring chopping simmering boiling 'make roux' | passing/ straining blending/ liquidising sweating vegetable ingredients skimming | adding cream garnishing |
| Rice | longshortroundbrown | o washing/soaking | | boiling frying braising steaming stewing baking |
| Pasta/noodles | shaped pastaflat pastadried pasta | N/A | | blanching straining mixing boiling baking |



| | fresh pastastuffed pasta | | | | combining cooking methods |
|----------------------|---|---|---|---|---|
| Egg dishes | chicken eggsduck eggsquail eggs | o beating | | blanchingstraining | mixingboiling |
| Vegetable protein | soyaQuornseitantofu (both firm and soft) | soakingwashing | stewingstraining | boilingbraisingsteamingdeep frying | roastingbakingfryingsautéing |

| | | | | | 1 | | | |
|------------------|--|---------------------------|-------|-------------------|---|----------------|---|-------------|
| Bread and | enriched dough | o weighii | | proving | • | baking | • | icing |
| dough | soda bread dough | measu | ing o | knocking back | • | frying | • | filling |
| | bread dough | sieving | 0 | shaping | • | glazing | • | decorating |
| | naan dough/pitta dough | o mixing, | | | | | | |
| | pizza dough | kneadi | g | | | | | |
| Pastry | • short | o weighi | g/ o | piping | • | baking | • | deep frying |
| | • sweet | measu | ing o | rolling | • | steaming | • | combining |
| | • suet | o sifting | 0 | cutting/shaping | | | | cooking |
| | • choux | o rubbin | in | /trimming | | | | methods |
| | convenience | o creami | ıg o | lining | | | | |
| | | resting | | | | | | |
| Cakes, Sponges, | • cakes | o weighii | g/ o | portioning | • | baking | • | dusting/ |
| Biscuits, Scones | sponges | measu | ing o | piping | • | trimming/icing | | dredging/ |
| | • biscuits | o creami | ıg/ o | shaping | • | spreading/ | | sprinkling |
| | • scones | beating | 0 | filling | | smoothing | • | mixing |
| | | o whiskir | g o | rolling | | | | |
| | | o folding | 0 | lining | | | | |
| | | o rubbin | in o | kneading | | | | |
| | | o greasin | 3 | | | | | |
| | | glazing | · | | | | | |
| Cold and hot | ice cream | o slicing | 0 | addition of | • | boiling/ | • | frying |
| desserts | • mousse | o creami | g | flavours/ colours | | poaching | • | filling |
| | egg based | o folding | 0 | puréeing | • | stewing | • | glazing |
| | batter based | o mouldi | ng o | combining | • | baking | • | piping |
| | sponge based | o mixing | 0 | portioning | • | combination | • | garnishing |
| | fruit based | o aeratio |) 0 | chilling | | cooking | | |
| | pastry based | | | | • | steaming | | |



Annex C: Recipe log range

The log must cover the following **minimum** range from the list in Annex B:

| Food group | Group range | Preparation methods | Cooking methods |
|-------------------|-------------|-----------------------|-----------------|
| Fish | 2 | 5 | 4 |
| | | including filleting | |
| Shellfish | 2 | 3 | 3 |
| Meat | 2 | 6 | 7 |
| | | including boning | |
| Poultry | 2 | 6 | 6 |
| | | including cutting | |
| | | down a whole bird to | |
| | 4 | portions | 2 |
| Game | 1 | 2 | 2 |
| Offal | 2 | 3 | 4 |
| Vegetables | 6 | 6 | 6 |
| Sauces | 5 | 5 | 2 |
| | | including 'make roux' | |
| Stock | 2 | 4 | |
| Soup | 3 | 5 | |
| Rice | 2 | 1 | 2 |
| Pasta | 2 | | 3 |
| Egg dishes | 1 | 1 | 3 |
| Vegetable protein | 1 | 2 | 2 |
| Bread and dough | 2 | 3 | 2 |
| Pastry | 2 | 4 | 2 |
| Cakes, sponges, | 2 | 14 | 3 |
| biscuits, scones | | | |
| Cold and hot | 4 | 7 | 6 |
| desserts | | | |

