

Highfield Level 4 End-Point Assessment for ST0192 Improvement Practitioner

Mock Assessment Materials

Project Report, Presentation and Questioning

The presentation and questioning are based on the project report and the report itself is **not** assessed.

| Project report, presentation and questioning | | | |
|--|---|--------------|------------------|
| Ref | Assessment criteria (Pass) | Criteria Met | Criteria Not Met |
| PR1 | Show business benefit to the apprentice's employer (S22) | | |
| PR2 | Follow the steps of a recognised problem-solving methodology (e.g. PPS, DMAIC, 8D) with a clear flow from one step to another and supported by the application/interpretation of appropriate Lean, Six Sigma, project management and change management tools (S1, S4, S5, S6, S7, S8, S9, S10, S11, S19, S22) | | |
| PR3 | Demonstrate data-backed decision making to support definition, measurement, analysis and improvement (S12, S13, S14, S15, S16, S17, S18, S20) | | |
| PR4 | Explanation of how they chose and scoped the project (S7) | | |
| PR5 | How they used each tool (S6) | | |
| PR6 | How they led a cross-functional team during the project (K2, K4) | | |
| PR7 | How they coached colleagues in the application of improvement tools (S3) | | |
| Ref | Assessment criteria (Merit) | Criteria Met | Criteria Not Met |
| PR8 | Clearly explains how the outputs of each tool are used to inform the next step (S7, S8, S9, S10, S11, S12, S13, S14, S15, S16, S17, S18, S19, S20, S22) | | |
| PR9 | Identifies and takes the opportunity to share and/or replicate the improvements made to one other area/system, where there are differences in the solutions/controls (B1) | | |

| Ref | Assessment criteria (Distinction) | Criteria Met | Criteria Not Met |
|-------------|---|--------------|------------------|
| PR10 | <i>Identify and take the opportunity to share and/or replicate the improvements made to one other area/system, where there are differences in baseline metrics (B1)</i> | | |
| PR11 | <i>Seeks opportunities to apply Lean, Six Sigma, project and change management tools in daily work (B4)</i> | | |