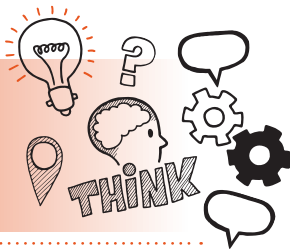


**Think about
Interview/Viva
presentation and Q&A session
Level 4 Senior Housing and
Property Management V1.0**



On the day of assessment, you will carry out:



A 15-minute presentation and 45-minute Q&A session



Remote or face-to-face in a suitable assessment environment



Under controlled conditions



With the end-point assessor



Key point

You will have already submitted your work-based project which will have been assessed.



Do

- Review the criteria associated with the presentation and Q&A - this can be found in the EPA-kit
- Focus your presentation on the main purpose and outcomes of your work-based project and areas of the standard not covered in your project
- Review relevant legislation and regulations and organisational policies and procedures
- Bring your work-based project to the assessment along with any other resources or on-programme evidence. This additional evidence will not be assessed but you can use it to refer to during your presentation or Q&A
- Be prepared to answer questions that clarify points from the work-based project and presentation or any other part of your role or apprenticeship
- Bring the necessary presentation materials and check that you have access to the required technology



Don't



Forget to plan



Forget to reflect on your on-programme experiences and learning



Forget to bring your ID



Next steps

- Results can take up to 7 working days to be confirmed
- Your manager/training provider will inform you of the results



Resits

- If you do not achieve a pass result on the Interview/Viva presentation and Q&A you can resit the assessment.



Use the table below to plan and prepare for the Interview/Viva - presentation and Q&A (make sure you review the criteria to help you write some key points)

Standard area	Key points to remember
Legislation and regulation	
Customers and stakeholders	
Context	
Organisational policies	
Trust and dependability	

Adaptability

Self-motivation

Resilience

Leadership

**Personal
development**

