Interpersonal skills		Think about Observation Level 3 Aviation Ground Specialist
Aviation systems		On the day of assessment, you will carry out:
Aviation timescales		Face-to-face
Specialist function		With an end-point assessor Key point The scenario/task you will be observed on will be given to you on the day of your assessment.
v1: Sep 2020	www.highfield.co.uk © 2020 Highfield Awarding Body of Compliance Limited DEAS: DIRECTION: UDEAS => QU	ige => i d & A S ; direction : . IdeA S

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Highfield Assessment

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	Review the criteria associated with the observation - this can be
	found in the EPA-kit
	Use the planner to plan how you will demonstrate the skills you
	have that are associated with the observation
	Review relevant legislation, regulations and your organisation's
	policies and procedures
	Be prepared to answer questions that your end-point assessor
	may have

つ Don't

Forget to plan
Forget to tell your colleagues and customers that
you are being observed
Forget to bring your ID

Next steps Results can take up to 12 days to be confirmed Your manager will inform you of the results Resits If you do not achieve a pass result on the observation, you can resit the assessment Use the table below to plan and prepare for the observation

Standard area	Key points to remember
Safety	
Compliance and legislation	
Communication	

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