

Paper Code: M-EPA-TWOST3002

Level  
3

# Transport and Warehouse Operations Supervisor - Transport Mock EPA Multiple- choice Test

## Information for registered centres

The seal on this examination paper must only be broken by the candidate at the time of the examination.  
Under no circumstances should a candidate use an unsealed examination paper.

## Information for candidates

Under no circumstances should you, the candidate, use an unsealed examination paper.  
This examination consists of **25 multiple-choice** questions.

**Questions 1-10** will assess the **core** knowledge criteria. **Questions 11-25** will assess the **pathway** knowledge criteria.

The exam is worth **25 marks**, with a Pass being **16 marks**, and Distinction **21 marks**.

The duration of this examination is **60 minutes**.

You are **NOT** allowed any assistance to complete the answers.

You must use a pencil to complete the answer sheet - pens must **NOT** be used.

When completed, please leave the **examination answer sheet (EAS)** on the desk.

## EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01 ☐ A ☐ B ☐ C ☒ D **ANSWER COMPLETED CORRECTLY**

Examples of how **NOT** to mark your examination answer sheet (EAS). These will not be recorded.

01 ☐ A ☐ B ☐ C ☐ D **DO NOT** partially shade the answer circle  
**ANSWER COMPLETED INCORRECTLY**

01 ☐ A ☐ B ☒ C ☒ D **DO NOT** use ticks or crosses  
**ANSWER COMPLETED INCORRECTLY**

01 ☐ A ☐ B ☐ C ☐ D **DO NOT** use circles  
**ANSWER COMPLETED INCORRECTLY**

01 ☐ A ☐ B ☒ C ☒ D **DO NOT** shade over more than one answer circle  
**ANSWER COMPLETED INCORRECTLY**

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

The following **10 questions** relate to the core knowledge criteria.

**1**

A digital tachograph fitted to a large goods vehicle (LGV) **must** be re-calibrated at least every:

- A. year
- B. 2 years
- C. 3 years
- D. 4 years

**2**

What is the appropriate action to take **first** when handling a grievance from an employee about unfair treatment?

- A. Have an informal discussion
- B. Issue a written warning
- C. Refer to human resources (HR)
- D. Take disciplinary action

**3**

Loading a vehicle in a scheduled order supports the:

- A. customer
- B. driver
- C. loader
- D. manager

**4**

What is the **last** step of a risk assessment?

- A. Control the risks
- B. Identify hazards
- C. Record your findings
- D. Review the controls

**5**

Which of the following is an effective way to reduce the environmental impact of transport and warehouse operations?

- A. Allowing drivers to idle their engines for quick departure
- B. Choosing longer routes to avoid driving in clear air zones
- C. Disposing of waste materials straight to landfill
- D. Implementing telematics systems into all vehicles

**6**

What is the **main** aim of the Health and Safety Executive (HSE)?

- A. To ensure the welfare of staff and prevent injury, ill health or death
- B. To focus on company profits and maintain customer relationships
- C. To issue licenses and conduct initial health checks on drivers
- D. To prevent anti-smuggling and enforce national security protocols

**7**

A clandestine entrant is an individual that:

- A. enters the country with a tourist visa
- B. hides in or on a vehicle to avoid UK border control
- C. is caught smuggling illegal goods
- D. uses fraudulent documents to enter the UK

**8**

Which of the following restraints are suitable to secure a load on a vehicle or trailer?

- A. Cargo nets, chains and shrink wrap
- B. Ratchet straps, load bars and chains
- C. Shrink wrap, ropes and bubble wrap
- D. Tape, nylon straps and load bars

9

Who is responsible for maintaining vehicle and trailer roadworthiness in a transport and warehousing organisation?

- A. Health and safety officers, drivers and supervisors
- B. Stock control departments, supervisors and mechanics
- C. Transport managers, fleet managers and drivers
- D. Warehouse loading staff, transport managers and operators

10

Under the current Control of Substances Hazardous to Health (COSHH) Regulations, employees **must** ensure that such substances are:

- A. disposed of in the general waste
- B. left out in open areas for easy access
- C. returned to an appropriate place of storage
- D. stored in unmarked containers

The following **15 questions** relate the pathway knowledge criteria.

**11**

Digital tachograph data from driver cards **must** be downloaded at least every:

- A. 7 days
- B. 14 days
- C. 21 days
- D. 28 days

**12**

Which type of operator's licence only allows a driver to carry their own goods?

- A. General
- B. Restricted
- C. Standard international
- D. Standard national

**13**

Which document is required for the international carriage of dangerous goods by road?

- A. ADR certificate
- B. National road permit
- C. Safety Data Sheet (SDS)
- D. Transport maintenance log

**14**

When a large goods vehicle (LGV) driver reaches the age of 45, they **must** submit a medical examination report at least every:

- A. 2 years
- B. 3 years
- C. 4 years
- D. 5 years

**15**

When involved in a road traffic incident with another vehicle, which of the following details are the **most** important to collect?

- A. A personal statement from the driver
- B. A list of nearby junctions
- C. The driver's insurance details
- D. The vehicle details of any passengers

**16**

According to Department for Transport (DfT) codes of practice, what **must** be considered when choosing restraints for securing loads?

- A. The driver's experience and preference
- B. The route and distance of the journey
- C. The type of vehicle and road conditions
- D. The weight and stability of the goods

**17**

Goods vehicles carrying up to 7.5 tonnes travelling on a single carriageway **must not** exceed:

- A. 40 mph
- B. 50 mph
- C. 60 mph
- D. 70 mph

**18**

The Driver and Vehicle Standards Agency (DVSA) can issue a prohibition notice (PG9) for:

- A. drivers that are parked in undesignated areas, have missed deliveries or are unsafe
- B. drivers that are not insured, have multiple points on their licence or are incompetent
- C. vehicles that are unevenly loaded, have no service history or are unclean
- D. vehicles that are unfit for use, have mechanical issues or are overloaded

19

A transport company with a high Operator Compliance Risk Score (OCRS) score would indicate that:

- A. more frequent vehicle checks and inspections will be conducted
- B. there will be no checks and inspections needed for at least 3 years
- C. the transport company is meeting all the vehicle safety requirements
- D. the transport company will be allowed to expand its current fleet

20

Which of the following vehicles is suitable to deliver machinery in a low emission zone?

- A. A box vehicle with Euro 4 classification
- B. A curtain sider with Euro 6 classification
- C. A flatbed vehicle with Euro 4 classification
- D. A low loader with Euro 6 classification

21

Under UK domestic rules, what is the **maximum** daily driving limit for a driver?

- A. 9 hours
- B. 10 Hours
- C. 11 hours
- D. 12 hours

22

What is the recommended method for securing cylindrical loads in a vehicle?

- A. Relying only on the side walls to support the load
- B. Stacking the load horizontally without restraints
- C. Using a tarpaulin sheet to cover and secure the load
- D. Using chocks and securing straps to secure the load

23

Which of the following is **key** when transporting perishable goods?

- A. Loading as many items as possible
- B. Maintaining the correct temperature
- C. Reducing the vehicle's speed
- D. Using minimal restraints

24

Which of the following could invalidate an insurance claim for fleet operators?

- A. Failing to declare any vehicle modifications
- B. Having an excess of more than £500
- C. Providing driver training for new employees
- D. Using a hands-free mobile when driving

25

In the UK, what is the **maximum** gross weight for a standard articulated large goods vehicle (LGV) allowed on roads without requiring a permit?

- A. 44 tonnes
- B. 46 tonnes
- C. 48 tonnes
- D. 50 tonnes







**Level  
3**



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