

Paper Code: M-EPA-PTD2001

Level 2

Passenger Transport Driver - Bus, Coach or Tram EPA Mock Multiple Choice Test

Information for registered centres

The seal on this examination paper must only be broken by the candidate at the time of the examination.
Under no circumstances should a candidate use an unsealed examination paper.

Information for candidates

Under no circumstances should you, the candidate, use an unsealed examination paper.

This examination consists of **25 multiple-choice** questions.

The minimum pass mark is **20 correct answers**.

The duration of this examination is **45 minutes**.

You are **NOT** allowed any assistance to complete the answers.

You must use a pencil to complete the answer sheet - pens must **NOT** be used.

When completed, please leave the **examination answer sheet (EAS)** on the desk.

EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01 A B C D **ANSWER COMPLETED CORRECTLY**

Examples of how NOT to mark your examination answer sheet (EAS). These will not be recorded.

01 A B C D **DO NOT** partially shade the answer circle
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use ticks or crosses
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use circles
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** shade over more than one answer circle
ANSWER COMPLETED INCORRECTLY

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

1

What is the appropriate **first** action to take if a passenger is posing a danger to others on the vehicle?

- A. Call the police
- B. Press the assault alarm
- C. Call a manager or control
- D. Attempt to defuse the situation personally

2

What is the correct way to prepare a vehicle when heading for a route departure point?

- A. Change the destination blind to show 'Not in service' and turn on the saloon lights
- B. Change the destination blind to show the route number and turn off the saloon lights
- C. Change the destination blind to show the route number and turn on the saloon lights
- D. Change the destination blind to show 'Not in service' and turn off the saloon lights

3

If emergency exit stickers are absent, the vehicle **must** be reported:

- A. as soon as it is noticed that the signage is missing
- B. at the end of the day when it goes back into the depot
- C. at a later date as the emergency exits are still visible
- D. to a supervisor on a break

4

According to domestic hours regulations, what is the **maximum** amount of time a vehicle can be driven in a single journey before the driver must have a break?

- A. 4 hours and 30 minutes
- B. 5 hours
- C. 5 hours and 30 minutes
- D. 6 hours

5

What legal document **must** be carried when on duty?

- A. Duty card
- B. Vehicle accident registration card
- C. Log card
- D. Driver qualification card

6

Which of the following is a **key** aspect of collecting and protecting revenues?

- A. Allowing fare evaders to go unreported
- B. Allowing a passenger to board whose payment has failed
- C. Reporting fare evaders in line with organisational guidelines
- D. Getting out of the cab to manually remove a fare evader from the vehicle

7

A passenger wishes to board the vehicle but they are carrying an open bottle of alcohol. What is the appropriate response?

- A. Explain that they cannot bring the open bottle on the bus
- B. Immediately contact the police
- C. Close the doors before they can board
- D. Allow them to board, but explain that they must not spill any drink

8

A passenger with a pushchair is using the allocated wheelchair space on the vehicle when a wheelchair user boards. What is the appropriate way to handle this?

- A. Ask the passenger with the wheelchair to wait for the next vehicle
- B. See if the passenger with the pushchair can move elsewhere on the vehicle
- C. Find out if the passenger with the pushchair is able to fold it
- D. Tell the passengers to sort the situation out themselves

9

What are the **maximum** GB domestic driving hours allowed per day?

- A. 10 hours
- B. 11 hours
- C. 12 hours
- D. 13 hours

10

If there is an emergency situation onboard the vehicle, who **must** inform the passengers and evacuate them?

- A. Emergency services
- B. A manager
- C. The driver
- D. Automated announcements

11

A broken-down vehicle is blocking the road and preventing the route from continuing. What is the appropriate course of action?

- A. Pull over to a safe place, call a manager or controller and keep the passengers informed
- B. Tell passengers onboard that the service has terminated and they must make other arrangements
- C. Get out of the vehicle, attempt to assist the vehicle that has broken down and inform the passengers of the delay
- D. Terminate the service and call a manager or controller once the vehicle has moved

12

What information **must** be included when handing in an item of lost property to a supervisor?

- A. The name of the passenger who handed it in
- B. What service it was found on
- C. The colour of the item that has been found
- D. Contact details for the person who found it

13

A passenger transport vehicle's height **must** be visible to:

- A. oncoming vehicles
- B. the driver
- C. pedestrians
- D. vehicles to the rear

14

Which of the following is a principle of identifying and safeguarding lost property?

- A. Relying on passengers to hand in lost property to the driver
- B. Finding a lost item and leaving it in the luggage rack
- C. Asking passengers to hand lost property in to the company offices
- D. Walking around the vehicle when it is empty

15

The **main** reason for avoiding harsh braking is to:

- A. reduce wear on the brakes
- B. improve passenger comfort
- C. improve fuel consumption
- D. avoid an accident

16

What is the **minimum** number of hours of training that drivers are required to undertake every 5 years?

- A. 35 hours
- B. 45 hours
- C. 55 hours
- D. 65 hours

17

If a red anti-lock braking system (ABS) warning light appears on the dashboard, what is the **first** action to take?

- A. Drive carefully to the bus station
- B. Pull over as soon as possible and report it to a manager
- C. Ask all passengers to leave the bus and take the bus back to the depot
- D. Carry on but inform the driver taking over the bus of the issue

18

When transporting children to and from school, where **must** a bus display the yellow school bus sign?

- A. On the inside of the vehicle
- B. On the destination blind
- C. At the front and rear
- D. In the near side window

19

What is the **minimum** rest period that **must** be taken after continuous driving according to the GB Domestic Driving Hours Regulations?

- A. 15 minutes
- B. 30 minutes
- C. 45 minutes
- D. 60 minutes

20

The unladen weight (ULW) of a vehicle refers to the weight of the vehicle:

- A. fully loaded with passengers and/or cargo
- B. when it has a full tank of fuel
- C. fully loaded with passengers and a full tank of fuel
- D. without passengers, cargo and fuel

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What **must** be done in the event of a fuel leak onboard a vehicle?

- A. Speed up to the next bus stop to park safely
- B. Evacuate the vehicle and leave the engine running so it can be moved if necessary
- C. Turn off the engine but leave the ignition on
- D. Evacuate the vehicle and isolate it as soon as possible

22

A passenger hands in a mobile phone they have found on a seat. What is the appropriate action to take?

- A. Refuse to accept the phone and tell the passenger to hand it in to customer services
- B. Take the phone from the passenger and leave it in the cab door for the cleaners to find
- C. Take the phone from the passenger, secure it and report this to a supervisor at the earliest opportunity
- D. Refuse to accept the phone and tell the passenger to hand the phone to the next bus driver

23

What company information is displayed on the exterior of the vehicle?

- A. Depot address
- B. Company name and contact number
- C. Owner's details
- D. Company name and head office address

24

If a passenger boards the vehicle with insufficient cash for the fare, what is the appropriate action to take?

- A. Arrange for payment to be made at a later date
- B. Ask for another form of payment
- C. Let the passenger travel without paying the full fare required
- D. Immediately tell them that they cannot travel

25

Which of the following actions **must** be followed after involvement in a road traffic collision (RTC)?

- A. Swap details with the third party and wait for them to contact the company's insurance company
- B. Swap details with the third party and report the incident to a supervisor at the end of the shift
- C. Report the incident to a supervisor straight away and exchange details with the third party
- D. Report the incident to a supervisor, but do not collect details as it was the other driver's fault







Level
2

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