

# Highfield Level 2 End-Point Assessment for ST0216 Healthcare Support

## Worker Mock Assessment Materials

### Observation of Practice with Questions

Working to protocol		
Ref	Assessment Criteria	Achieved
WP1	Works within the limits of the role of a healthcare support worker and adheres to legislation, policies, standards codes of conduct and local ways of working	
WP2	Recognises when something is outside of their scope of practice or their own competence and uses the escalation and reporting mechanisms relevant to their role	
WP3	Establishes consent, or checks that consent has been established, from the individual and works with others from the multi-disciplinary team to provides safe, person-centred and non-discriminatory care	
WP4	Applies the principles of duty of care, recognising and responding to safeguarding and/or protection concerns to ensure individuals do not come to harm	

Provision of care		
Ref	Assessment Criteria	Achieved
PC1	Checks and responds to signs and symptoms that an individual's health is changing or if they are in pain, distress or discomfort acting to maximise their dignity, comfort and wellbeing and following the correct procedure for reporting the changes or situation	
PC2	Undertakes physiological measurements on an individual, selecting and using the correct tools or equipment	
PC3	Checks the care plan and provides the correct, safe access to fluids and nutrition	
PC4	Works according to the care plan and the individual's desired outcomes to support them with the activities of daily living in a way that supports and maximises independence	

Communication		
Ref	Assessment Criteria	Achieved
C1	Selects and applies communication techniques to promote understanding appropriate to the needs of the individual(s), showing respect and empathy in line with organisational policies and procedures	
C2	Records, stores, reports, shares or discloses information correctly and in line with national and local policy and legislation, using technology safely and securely and maintaining confidentiality at all times	

Health, safety, stock and equipment management		
Ref	Assessment Criteria	Achieved
HS1	Uses and stores equipment and supplies correctly in line with organisational policy and procedures for the safe supply and management of stock	
HS2	Cleans, disinfects or disposes of materials or equipment in line with organisational policy and procedures for handling hazardous materials and substances safely	
HS3	Applies the correct infection prevention and control measures to the tasks they are carrying out, including hand hygiene and use of Personal Protective Equipment (PPE)	
HS4	Moves and handles equipment or other items and assists individuals safely and in line with health and safety legislation	