

Paper Code: M-EPA-TWOSW3001

Level 3

# Transport and Warehouse Operations Supervisor - Warehouse Mock EPA Multiple-choice Test

## Information for registered centres

The seal on this examination paper must only be broken by the candidate at the time of the examination. Under no circumstances should a candidate use an unsealed examination paper.

## Information for candidates

**Under no circumstances should you, the candidate, use an unsealed examination paper.**

This examination consists of **25 multiple-choice** questions.

**Questions 1-10** will assess the **core** knowledge criteria. **Questions 11-25** will assess the **pathway** knowledge criteria.

The exam is worth **25 marks**, with a Pass being **16 marks**, and Distinction **21 marks**.

The duration of this examination is **60 minutes**.

You are **NOT** allowed any assistance to complete the answers.

You must use a pencil to complete the answer sheet - pens must **NOT** be used.

When completed, please leave the **examination answer sheet (EAS)** on the desk.

### EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01  A  B  C  D **ANSWER COMPLETED CORRECTLY**

**Examples of how NOT to mark your examination answer sheet (EAS). These will not be recorded.**

01  A  B  C  D **DO NOT** partially shade the answer circle  
**ANSWER COMPLETED INCORRECTLY**

01  A  B  C  D **DO NOT** use ticks or crosses  
**ANSWER COMPLETED INCORRECTLY**

01  A  B  C  D **DO NOT** use circles  
**ANSWER COMPLETED INCORRECTLY**

01  A  B  C  D **DO NOT** shade over more than one answer circle  
**ANSWER COMPLETED INCORRECTLY**

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

The following **10 questions** relate to the core knowledge criteria.

**1**

Which information would be **unsuitable** to keep in an employee's record?

- A. Contact details
- B. Work-related accidents
- C. Training records
- D. Medical history

**2**

A tachograph fitted to a LGV **must** be re-calibrated every:

- A. 1 year
- B. 2 years
- C. 3 years
- D. 4 years

**3**

Which piece of equipment is **not** covered by the Lifting Operations and Lifting Equipment Regulations (LOLER)?

- A. Pallet truck
- B. Cherry picker
- C. Scissor lift
- D. Access lift

**4**

If a vehicle has a gross weight of 32 tonnes and a tare weight of 11 tonnes, the net weight is:

- A. 18 tonnes
- B. 21 tonnes
- C. 22 tonnes
- D. 43 tonnes

**5**

What target year has the Government set to meet their Net Zero Strategy: Build Back Greener?

- A. 2040
- B. 2050
- C. 2060
- D. 2070

**6**

Work related deaths, and serious injuries that last for 7 days or more, **must** be reported to the Health and Safety Executive (HSE):

- A. within 10 days
- B. within 15 days
- C. within 20 days
- D. within 25 days

**7**

Vehicle maintenance records **must** be kept for a **minimum** of:

- A. 6 months
- B. 9 months
- C. 15 months
- D. 18 months

**8**

By law, what is the **minimum** personnel requirement for first-aiders in the workplace?

- A. 1 appointed first-aiders
- B. 2 appointed first-aiders
- C. 3 appointed first-aiders
- D. 4 appointed first-aiders

9

A dock lock system is used:

- A. to lock the vehicle in place during loading or unloading processes
- B. to lock all doors and windows including cargo doors, in the event of a security breach
- C. for securing the vehicle on board ships
- D. for securing an ISO container

10

Who could be fined if a clandestine entrant is found on a goods vehicle?

- A. The driver, the hirer and the owner
- B. The driver and the owner
- C. The owner, the hirer and border control
- D. The hirer and the owner

The following **15 questions** relate the pathway knowledge criteria.

**11**

According to the Control of Substances Hazardous to Health (COSHH) regulations, which documentation **must** accompany a new hazardous product?

- A. A certificate of origin (COO)
- B. A packing slip
- C. A warranty statement
- D. A safety data sheet (SDS)

**12**

Based on normal use, what is the recommended service interval for a forklift truck?

- A. 200 hours of use
- B. 400 hours of use
- C. 600 hours of use
- D. 800 hours of use

**13**

Which would be a suitable storage location for relocating a hazardous liquid product?

- A. Bulk
- B. Bonded
- C. Branded
- D. Bunded

**14**

When dispatching orders to a courier, these **must** be checked against a:

- A. consignment note
- B. pick sheet
- C. manifest
- D. proof of delivery

**15**

What is the term used to describe food of animal origin that has become unfit for consumption?

- A. Food by-animal (FBA)
- B. Animal by-product (ABP)
- C. Product by-animal (PBA)
- D. Waste by-product (WBP)

**16**

A one-off purchase would be under a:

- A. planned purchase order
- B. blanket purchase agreement
- C. standard purchase order
- D. contract purchase agreement

**17**

Having an early cut off time for picking orders would **not** result in:

- A. reduced order processing time
- B. same/next day deliveries
- C. more products being picked
- D. Increased efficiency

18

An existing customer has asked to store a large quantity of flammable liquid goods within a warehouse. The **most** appropriate person to seek advice from is the:

- A. health and safety advisor
- B. dangerous goods safety advisor
- C. transport co-ordinator
- D. local council advisor

19

The **first** stage when dispatching goods to customers is to:

- A. consolidate
- B. plan
- C. arrange
- D. communicate

20

If an item of stock cannot be found in the designated location, the **next** procedure is called:

- A. an around search
- B. a next location search
- C. a square search
- D. an aisle search

21

In which area would goods returned to the warehouse due to damage and rejection be located?

- A. Quarantine
- B. Goods inward
- C. Bonded
- D. Bunded

22

What is a perpetual audit?

- A. An estimated stock count
- B. An annual stock count
- C. A one-off stock count
- D. A continuous stock count

23

Examination work on a piece of lifting equipment should be carried out by:

- A. a competent person
- B. a warehouse assistant
- C. the manufacturer
- D. an external contractor

24

If a customer wants to receive products at specific times, this process is called:

- A. JAT
- B. JOT
- C. JET
- D. JIT

25

When direct or special orders arrive on site, who needs to be contacted?

- A. Sales and procurement
- B. HR and admin
- C. The customer and finance
- D. Sales and the customer









# Level 3

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