

Summary of Changes Log

Document title and version number	Overview of change	Date of the change
Think About Documents v1.1	<p>Guidance on employer/training provider representation at assessment methods updated in line with the assessment plan.</p> <p>ST number added to title.</p> <p>Assessment criteria added to the table</p>	17/04/2025
Apprenticeship Journey Guide v1.1	<p>Guidance on employer/training provider representation at assessment methods updated in line with the assessment plan.</p> <p>ST number added to title.</p>	17/04/2025
L2 Customer Service Practitioner EPA Kit v5.6	<p>Guidance on English and maths requirements updated in line with the funding rules.</p> <p>Highfield Assessment logo has been updated.</p>	16/05/2025
L2 Customer Service Practitioner Factsheet	Guidance on English and maths requirements updated in line with the funding rules.	16/05/2025
L2 Customer Service Practitioner Timeline v1.2	Guidance on English and maths requirements updated in line with the funding rules.	16/05/2025