

Highfield Level 2 End-Point Assessment for ST0216 Healthcare Support Worker Mock Assessment Materials Practical Observation

Practical Observation					
		Observation of Practice		Interview	
Ref	Assessment Criteria (Pass)	Tick/Cross	Attempted not passed	Passed	Attempted not passed
OB1.1	Communicate effectively with individuals, keeping information confidential				
OB1.2	(Communication with) their families, carers and healthcare practitioners using a range of techniques				
OB2.1	Handle information in line with local and national policies				
OB2.2	Record, report and store information related to individuals				
OB3.1	Demonstrate person centred care and support				
OB4.1	Treat people with dignity				
OB4.2	Respecting individual's diversity, beliefs, culture, values, needs, privacy and preferences				

OB5.1	Show respect and empathy for those you work with				
OB5.2	Have the courage to challenge areas of concern and work to best practice				
OB5.3	be adaptable, reliable and consistent				
OB6.1	Show discretion and self-awareness				
OB7.1	Work as part of a team				
OB7.2	Seeking help and guidance when they are not sure				
OB8.1	Maintain a safe and healthy working environment				
OB9.1	Use a range of techniques for infection prevention and control				
OB9.2	(infection prevention and control) Including waste management, hand washing and the use of personal protective equipment (PPE)				
OB10.1	Move and position individuals safely				
OB10.2	(move and position) equipment and other items safely				