

## Think about Level 2 Healthcare Support Worker IfATE V1.1 Observation of practice with questions



On the day of this assessment you will carry out:



A 90-minute observation and 30-minute question session (+10%)



Face-to-face



In your normal place of work



With an end-point assessor



### Key point

Your end-point assessor will need to stop the observation if you demonstrate any unsafe practices or breaches of professional codes of conduct.



## Do

- Review the criteria associated with the observation of practice with questions – this can be found in the EPA kit
- Discuss the activities you need to demonstrate with your manager
- Ensure that you cover the following during the observation
  - working as part of the healthcare team
  - providing care and support to individuals
  - communicating in a way that facilitates understanding
  - maintaining the health and safety of the workplace, individuals, colleagues and yourself through safe work practices
  - adhering to protocols relevant to your role, the service or intervention you are providing and the organisation you are working in
- Be prepared to answer a minimum of 4 questions and any follow-up questions the assessor may ask



## Don't

- Forget to plan
- Forget to bring your ID
- Forget to maximise every opportunity to demonstrate competency in your role



### Next steps

- Results can take up to 7 working days to be confirmed.
- Your manager/training provider will inform you of the results.



### Resits

- If you do not achieve a pass result on the observation of practice, you can resit the assessment.



## Use the table below to plan and prepare for the observation of practice with questions

Assessment themes	Key points to remember
Working to protocol	
Provision of care	

**Assessment themes****Key points to remember****Communication****Health, safety, stock and equipment  
management**