

# Highfield level 4 End-Point Assessment for ST0192 Improvement Practitioner

## Mock assessment materials

### Project report, presentation and questioning

The presentation and questioning are based on the project report and the report itself is **not** assessed.

Project report, presentation and questioning pass criteria		
Reference	Assessment criteria (Pass)	Presentation and questioning
PR1	Show business benefit to the apprentice's employer	
PR2	Follow the steps of a recognised problem-solving methodology (e.g. PPS, DMAIC, 8D) with a clear flow from one step to another and supported by the application/interpretation of appropriate Lean, Six Sigma, project management and change management tools	
PR3	Demonstrate data-backed decision making to support definition, measurement, analysis and improvement	
PR4	Explanation of how they chose and scoped the project	
PR5	How they used each tool	
PR6	How they led a cross-functional team during the project	
PR7	How they coached colleagues in the application of improvement tools	

Project report, presentation and questioning merit criteria		
Reference	Assessment criteria (Merit)	Presentation and questioning
PR8	Clearly explains how the outputs of each tool are used to inform the next step	
PR9	Identifies and takes the opportunity to share and/or replicate the improvements made to one other area/system, where there are differences in the solutions/controls	

Project report, presentation and questioning distinction criteria		
Reference	Assessment criteria (Distinction)	Presentation and questioning
PR10	Identify and take the opportunity to share and/or replicate the improvements made to one other area/system, where there are differences in baseline metrics	
PR11	Seeks opportunities to apply Lean, Six Sigma, project and change management tools in daily work	