## Highfield Level 3 End-point Assessment for ST0201 Supply Chain Practitioner (Fast Moving Consumer Goods) Mock Assessment Grid - Workplace Project and Presentation

| Knowledge |  |      |        |
|-----------|--|------|--------|
| Ref       | Acceptable Achievement Criteria (Pass)   | Pas  | sed    |
| K1.3      | Understands own key performance indicators within area of responsibility and their impact on upstream and downstream operations  |      |        |
| K11.1     | Correctly uses IT systems in their supply chain to complete tasks  |      |        |
| Ref       | Outstanding Achievement Criteria (Distinction)   | Mark | Passed |
| K1.4      | Understands own key performance indicators within area of responsibility and those of other teams within the supply chain and their impact on upstream and downstream operations | 5    |        |

| Skills |  |        |
|--------|--|--------|
| Ref    | Acceptable Achievement Criteria (Pass)   | Passed |
| S3.1   | Ensures the flow of FMCG products or services, reacting to factors affecting the operation as they occur |        |
| S3.2   | Meets critical deadlines   |        |



| S4.1         | Lead and participate in everyday problem solving activities, using a recognised technique  |        |        |
|--------------|--|--------|--------|
| S5.1         | Use up to 2 CI techniques to identify one or two potential improvement for the workplace and shows how improvements could be embedded in the workplace   |        |        |
| S6.1         | Identify patterns and trends to make informed decisions using appropriate techniques and drawing logical conclusions   |        |        |
| S7.1         | Develops a project plan with milestones, key project stages and deliverables   |        |        |
| S8.1         | Identify, manage and escalate risks to the business within own area of responsibility, based on project outcomes   |        |        |
| S8.2         | Ensure product availability  |        |        |
| S9.1         | Presents reasoned conclusions  |        |        |
| S9.2         | Communicates message, using appropriate methods and FMCG terminology   |        |        |
| Ref          | Outstanding Achievement Criteria (Distinction)   | Mark   | Passed |
| S3.3         | Ensures the flow of FMCG products or services, considers factors that may impact on the efficient running of the FMCG supply chain and has contingency plans in place  | 3      |        |
| S3.4         | Exceeds deadlines  | 2      |        |
| S4.2         | Lead and participate in everyday problem solving activities, using multiple techniques; end to end understanding demonstrated; longer term horizon considered, element of 'future proofing'/forward thinking | 5      |        |
|              |  |        |        |
| S5.2         | Uses 3 plus CI techniques to identify 3 or more potential outcomes and shows how improvements could be embedded in the workplace   | 5      |        |
| S5.2<br>S6.2 |  | 5<br>5 |        |



| S8.3  | Identify, manage and escalate risks within own area of responsibility and to other areas of the supply chain/business (internal and external), based on project outcomes | 3 |  |
|-------|--|---|--|
| S8.4  | Ensure product availability, anticipating and contingency planning for internal and external factors which may impact on product availability                            | 2 |  |
| S9.3  | Presents reasoned conclusions and sound/logical recommendations for future implementation  | 3 |  |
| \$9.4 | Communicates message using appropriate method and FMCG terminology, adapts style according to the audience   | 2 |  |

| Behaviours |  |        |  |
|------------|--|--------|--|
| Ref        | Acceptable Achievement Criteria (Pass)                               | Passed |  |
| B1.1       | Demonstrates flexibility to changing working environment and demands |        |  |
| B2.1       | Aims to meet objectives, demonstrates good time management           |        |  |
| B2.2       | Demonstrates good time management                                    |        |  |
| B3.1       | Accepts responsibility; plans work to meet objectives                |        |  |
| B3.2       | Is proactive, plans work to meet objectives                          |        |  |
| B4.1       | Builds good relationships with others                                |        |  |
| B4.2       | Works collaboratively  |        |  |
| B4.3       | Contributes ideas and challenges appropriately                       |        |  |



| B5.1 | Works to identify and ensure root causes of problems are resolved  |      |        |
|------|--|------|--------|
| B6.1 | Communicates message to different audience, honest and polite  |      |        |
| Ref  | Outstanding Achievement Criteria (Distinction)   | Mark | Passed |
| B1.2 | Constructively questions and challenges to understand the reasons behind the change. Sets a positive example for others about change | 2    |        |
| B2.3 | Aims for exceed objectives. Actively reviews performance with a critical eye and looks for ways to improve performance               | 3    |        |
| B3.3 | Plans to exceed objectives. Effectively prioritises and re-prioritises work to meet objectives                                       | 2    |        |
| B4.4 | Contributes to team based discussions/problem solving  | 3    |        |
| B5.2 | Adopts a preventative approach to problem solving  | 3    |        |
| B6.2 | Reviews effectiveness of communication to identify ways to improve. Demonstrates effective influencing skills                        | 2    |        |

| Workplace Project and Presentation Mark  |  |  |
|--|--|--|
| All Acceptable Achievement Criteria Met: |  |  |
| Outstanding Achievement Criteria Mark:   |  |  |
| Overall Grade:                           |  |  |