

Highfield level 3 End-Point Assessment for ST0193 Improvement Technician

Mock assessment materials

Project report, presentation and questioning

The presentation and questioning are based on the project report and the report itself is **not** assessed.

Project report, presentation and questioning pass criteria		
Reference	Assessment criteria (Pass)	Presentation and questioning
PR1	Show business benefit to the apprentice's employer	
PR2	Follow the steps of a recognised problem-solving methodology (e.g. PPS, DMAIC, 8D) with a clear flow from one step to another and supported by the application/interpretation of appropriate Lean, Six Sigma, project and change management tools	
PR3	Demonstrate data-backed decision making to support definition, measurement, analysis and improvement	
PR4	Explanation of why the project was chosen	
PR5	How they used each tool	
PR6	How they worked with others in a team during the project	

Project report, presentation and questioning merit criteria		
Reference	Assessment criteria (Merit)	Presentation and questioning
PR7	Clearly explains how the outputs of each tool are used to inform the next step	
PR8	Takes the opportunity to share and/or replicate the improvements made to one other area/system where there are differences in the solutions/controls required to deliver successful outcomes	

Project report, presentation and questioning distinction criteria

Reference	Assessment criteria (Distinction)	Presentation and questioning
PR9	Takes the opportunity to share and/or replicate the improvements made to one other area/system where there are differences in baseline metrics	
PR10	Seeks opportunities to apply Lean, Six Sigma, project and change management tools in daily work	