

Paper Code: M-EPA-PSO-SC2001

Level 2

Professional Security Operative EPA Mock Knowledge Test - Security control room operative

Information for registered centres

The seal on this examination paper must only be broken by the candidate at the time of the examination.
Under no circumstances should a candidate use an unsealed examination paper.

Information for candidates

Under no circumstances should you, the candidate, use an unsealed examination paper.

This examination consists of **40 multiple-choice** questions.

The exam is worth **40 marks**, with a Pass being **28 marks**, and Distinction **36 marks**.

The duration of this examination is **60 minutes**.

You are **NOT** allowed any assistance to complete the answers.

You must use a pencil to complete the answer sheet - pens must **NOT** be used.

When completed, please leave the **examination answer sheet (EAS)** on the desk.

EXAMINATION ANSWER SHEET (EAS) INSTRUCTIONS:

For each question, fill in **ONE** answer **ONLY**.

If you make a mistake, ensure you erase it thoroughly.

You must mark your choice of answer by shading in **ONE** answer circle only.

Please mark each choice like this:

01 A B C D **ANSWER COMPLETED CORRECTLY**

Examples of how NOT to mark your examination answer sheet (EAS). These will not be recorded.

01 A B C D **DO NOT** partially shade the answer circle
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use ticks or crosses
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** use circles
ANSWER COMPLETED INCORRECTLY

01 A B C D **DO NOT** shade over more than one answer circle
ANSWER COMPLETED INCORRECTLY

All candidates **MUST** sign the Examination Answer Sheet (EAS) in the bottom right-hand corner of the page before leaving the examination room.

1

Which of the following organisations regulates the security industry?

- A. Security Industry Authority
- B. Security Industry Association
- C. Security Industry Amnesty
- D. Security Industry Authorisation

2

When is it acceptable for an operative to post pictures on their social media that relate to the organisation they work for?

- A. Only during official company events
- B. Never as it is their personal account
- C. At any time, as long as they use privacy settings
- D. When showcasing daily work routines

3

Backing up data:

- A. stops unauthorised access to data
- B. reduces the need for antivirus software
- C. allows it to be restored if data is lost
- D. speeds up computer performance

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What is the first action that **must** be taken if a lone worker does **not** answer the check call?

- A. They must be called again 15 minutes later
- B. The missed call must be noted in the daily log
- C. A colleague must be sent to discipline them for not responding
- D. A colleague must be sent to physically check their welfare

5

Which of the following items are usually prohibited from being taken into licensed premises?

- A. Bags
- B. Alcohol
- C. Coats
- D. Boots

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Diversity is important within an organisation because it brings:

- A. a narrow range of ideas, skills and qualities
- B. an indifferent range of ideas, skills and qualities
- C. an average range of ideas, skills and qualities
- D. a broad range of ideas, skills and qualities

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Which of the following is typically used in explosive items?

- A. Paper clip
- B. Pen
- C. Wire
- D. Flask

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An **advantage** of having an individual, electronic form of access to a venue is that it can be:

- A. reissued as and when required
- B. immediately disabled
- C. given to multiple users
- D. left on the system

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Which of the following actions keep data and information safe?

- A. Using two-factor authentication
- B. Sharing passwords among team members
- C. Storing data on public cloud servers
- D. Writing down information on paper

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Which action **must** an operative take **first** upon confirmation of a suspicious package?

- A. Move the item
- B. Investigate it further
- C. Leave the venue
- D. Control the area

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Which of the following is **not** a stage in the 4Cs protocol?

- A. Confirm
- B. Clear
- C. Cordon
- D. Communicate

12

Which of the following pieces of monitoring equipment is used to mitigate physical security gaps?

- A. Metal detector
- B. Torch
- C. Laser pen
- D. Video surveillance

13

Which of the following is an example of a controlled substance?

- A. Food
- B. Illicit drugs
- C. Alcohol
- D. Legal medication

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A legal and organisational requirement for wearing and operating body worn cameras is that the camera **must** be:

- A. clearly visible when in use
- B. blended into uniform
- C. hidden at all times
- D. semi covert when necessary

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Which of the following is typically used for lone worker welfare checks?

- A. Motion sensors
- B. Intrusion detection alarms
- C. Automated messaging systems
- D. Surveillance cameras

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If an operative finds an individual in the possession of a prohibited item, they have the authority to:

- A. search them without consent
- B. arrest them
- C. refuse them entry
- D. physically punish them

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In a hotel bag search, what item is **most** likely to be deemed as suspicious?

- A. Cables and chargers
- B. Unlabelled chemicals
- C. Electronic devices
- D. Rolled-up maps

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An improvised explosive device (IED) is:

- A. a professionally manufactured explosive
- B. an explosive made from high-quality materials
- C. a military-grade explosive device
- D. an explosive created using everyday items

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Body worn cameras are an effective tool for:

- A. recording and documenting interactions
- B. replacing written documentation
- C. capturing trends and data
- D. tracking operatives' daily movements

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A venue may prohibit glass bottles because they:

- A. believe it will help their business reputation
- B. are a safety hazard
- C. find the items visually unappealing
- D. are difficult to recycle

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The purpose of a check call is to ensure that a lone worker is:

- A. not bored
- B. awake
- C. at their post
- D. safe

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What is the **main** principle of access control?

- A. Providing unrestricted entry to all users
- B. Enforcing security measures without exceptions
- C. Regulating and limiting access based on permissions
- D. Aimlessly assigning access rights to users

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If an operative receives a suspicious email they should:

- A. delete it
- B. read it
- C. forward it
- D. reply to it

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Which of the following devices scans information from user credentials for access control?

- A. Keyboard
- B. Detector
- C. Motion sensor
- D. Card reader

25

Promotion of equality, diversity and inclusion within an organisation will increase:

- A. morale
- B. apathy
- C. indifference
- D. indecisiveness

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An individual is trying to enter a venue with prohibited food. A common action for the operative to take is to:

- A. refuse them entry, even if they offer to hand over the food
- B. offer to store the food temporarily and allow them to enter
- C. ask them to remove the food and allow them entry if they agree
- D. force them to dispose of the food and refuse them entry

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Images that are taken from body worn cameras **must** be stored in compliance with the current:

- A. Health and Safety at Work Act
- B. Employment Relations Act
- C. Equality Act
- D. Data Protection Act

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Which of the following is **not** a way to mitigate gaps in physical security measures?

- A. Implementing key card access control systems
- B. Installing security cameras in key areas
- C. Conducting training on security protocols
- D. Adding motion detectors to the inside of properties

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Regulatory bodies contribute to the security industry by:

- A. creating organisations that deliver protective services
- B. setting regulations and offering guidance
- C. producing industry trends and competition
- D. encouraging fear within the industry

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Equality in an organisation means:

- A. ensuring that everyone has the same opportunities
- B. giving benefits to employees based on their age
- C. providing preferential treatment to certain groups
- D. maintaining a uniform approach to employee treatment

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The UK-based professional body for security professionals is the:

- A. Security Info Hub
- B. Security Industry
- C. Security Service
- D. Security Institute

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Data is typically backed up to a:

- A. shared network drive
- B. cloud-based storage system
- C. personal USB stick
- D. social media platform

33

Which of the following is an example of an intended weapon?

- A. A machete
- B. A bat
- C. A gun
- D. A bomb

34

Which of the following is **not** generally considered to be a component of an improvised explosive device (IED)?

- A. GPS receiver
- B. Explosive charge
- C. Initiating mechanism
- D. Power source

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Restricted areas can **only** be accessed by:

- A. the manager
- B. authorised people
- C. maintenance staff
- D. the customers

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How do uncalibrated sensors **negatively** impact security operations?

- A. Staff are unable to monitor as many surveillance feeds
- B. It requires the connectivity load to be increased
- C. It requires additional data storage
- D. Staff time is wasted responding to false alarms

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How does effective CCTV calibration support evidence gathered from camera footage?

- A. It helps prove the chain of custody in court
- B. It lowers concerns about tampering due to access controls
- C. It provides accurately timestamped clips
- D. It makes it easier to review the footage for investigations

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Which of the following affects the alignment and calibration of external CCTV cameras?

- A. Weather events
- B. Regular system maintenance
- C. Equipment age and wear
- D. Incorrect manual positioning

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Which of the following regulations provides best practice guidance for CCTV calibration?

- A. BS 5839
- B. BS EN 62676-4
- C. BS EN 50131
- D. BS 7671

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Control room sensors and monitors **must** be calibrated to:

- A. ensure system reliability
- B. validate equipment warranties
- C. minimise energy consumption
- D. prevent hardware damage





**Level
2**

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