Highfield Level 2
End-Point Assessment
for ST0388 Passenger Transport
Driver – Bus and Coach or Tram v1.2



Government funding band – £8,000



Gateway requirements – achieved level 1 English and maths (optional for 19+, please see funding rules), bus and coach drivers have achieved UK Cat D licence and Driver CPC, tram drivers have achieved UK Cat B (car) driving licence, portfolio of evidence



End-point assessment method – multiple-choice test, practical assessment with questions, interview underpinned by a portfolio

Overview of the standard

The broad purpose of the occupation is to provide excellent customer service by ensuring they can travel safely, on time and in comfort from the beginning to the end of their journey. Passenger transport drivers may work a variety of shifts or rotas, day and night, every day of the week. The duties they perform include preparing, carrying out, then completing the service in line with company procedures and legislative requirements. This is a safety critical role which involves applying route risk assessments and daily checks and ensuring potential hazards are avoided to prevent the delay or completion of planned journeys. Passenger transport drivers must drive vehicles in different traffic, situational and weather conditions on the network, no two days are the same.



Your apprentice's journey



Ready for training

- Initial assessment
- English and maths training (optional for 19+, please see funding rules)
- On-programme training to meet the requirements of the standard
- Gateway readiness self-assessment



Set for assessment on completion of training and functional skills

End-point assessment methods are:

Multiple-choice test:

- 45-minute test
- 25 questions in total

Practical assessment with questions:

- 45-minute assessment (bus and coach)
- 65-minute assessment (tram)

interview underpinned by a portfolio:

- 60-minute interview (+10% increase in time for questions)
- portfolio submitted at gateway, at least 9 questions asked during interview



Go further

By the end of this apprenticeship the candidate will progress further in the sector in related job roles, such as a bus, coach, or tram driver.

Available support

On-programme support

- Delivery resources
- Tutor support resources, including innovative and multi device e-learning courses.

End-point assessment support

- Gateway and mock assessments
- Bespoke end-point assessment solutions
- Progression tracking system
- Staff training, standardisation, and support



Need to know more:





