Highfield Level 3 End-Point Assessment for ST1007 Aviation Flight Operations Coordinator

Mock Assessment Materials

Observation with questions

Subject area	Pass Descriptor	Achieved
Operational safety culture	**OSC1** - Prioritises aviation safety and complies with CAA or MAA safety regulations and legislation to deliver an operational safety culture. (K4, K12, S4, S9, B6)	
Operational control	**OC1** - Follows and complies with local and organisational operational procedures for operations control tasks. (K1, S1) **OC2** - Uses sector specific documentation, monitors and responds to sector specific data to meet the needs of operations control activities. (K2, S2, S3) **OC3** - Operates organisational and sector digital toolkits and systems to carry out flight operational control tasks in line with organisational procedures. (K6, S5)	
Operational delivery	**OD1** - Uses aircraft operational status indicators to assess the technical conditions of the aircraft, to meet the needs of operational delivery. (K13, S10) **OD2** - Records and analyses flight arrival, flight departure and enroute flight information to meet the needs of operational delivery. (K14, K15, K16, S11, S12, S13)	
Decision making	**DM1** - Apply risk-based decisions considering safety, cost, and time to support safe aircraft operations in line with industry specific regulations, legislation and procedures. (K9, S6)	
Communication and collaboration	**CC1** - Applies verbal communication techniques to give and receive information, communicates data and information to external stakeholders, colleagues, and managers. Adapts their style and language to suit the audience. (K17, S14)	

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