

Think about
Professional discussion
Level 2 Express delivery operative



On the day of this assessment you will carry out:

- A 40-minute professional discussion
- Face-to-face or remote
- Under exam conditions
- With an end-point assessor

Key point

You have the option to bring a completed work project with you to your assessment.



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Do

- Review the criteria associated with the professional discussion - this can be found in the EPA-kit
- Review relevant legislation, regulations and your organisation's policies and procedures
- Have copies of your notes available, remember these should be brief and not paragraphs of information
- Make sure you have a quiet room available
- Inform your colleagues about the assessment and remind them that you can't be disturbed or interrupted
- Talk about your achievements and experience relating to your job role
- Talk about and reflect on your personal development

Don't

- Forget to plan
- Forget to reflect on your behaviours
- Forget to relax and enjoy your assessment

Next steps

- Results can take up to 12 days to be confirmed.
- Your manager will inform you of the results.

Resits

- If you do not achieve a pass result on the professional discussion you can resit the assessment.

Notes



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