Highfield Level 2
End-Point Assessment for ST0259 Supply Chain
Warehouse Operative v1.1



Government funding band – £5,000



Gateway requirements – level 1 English and maths (optional for 19+, please see funding rules)



End-point assessment method – **observation with questions**, **interview with a portfolio of evidence**

Working as a supply chain warehouse operative

Warehouse operatives work in a variety of warehouse environments. Their work activities include taking deliveries, checking for damaged/missing items, storing goods, moving stock by various methods, picking/packing orders, loading goods for dispatch, maintaining stock records and documentation, and cleaning.

They communicate with a wide range of people and customers and have a passion to meet customers' expectations by providing a quality service that encourages repeat business. A warehouse operative will often be required to be flexible and work shifts including 4-on-4-off, days, nights, evenings and weekends.



Your apprentice's journey



Ready for training

- Initial assessment
- English and maths training (optional for 19+, please see funding rules)
- On-programme training to meet the requirements of the standard
- Gateway readiness self-assessment





Set for assessment

End-point assessment methods are:

Observation with questions

- 75-minute observation
- Questions asked during apprentice's work
- Demonstrating full competence in the skills required whilst working

Interview with a portfolio of evidence

- 60-minute interview
- Interview/discussion surrounding evidence produced by the learner during work
- Demonstrating evidence that the learner has met the assessment criteria



Go further

On completion of the apprenticeship, apprentices may wish to progress into other roles in the logistics industry.

Available support

On-programme support

- Delivery resources
- Tutor support resource
- Innovative and multi-device e-learning courses

End-point assessment support

- Gateway and mock assessments
- Bespoke end-point assessment solutions
- Progression tracking system
- Staff training, standardisation and support



Need to know more:





